

Restoring Your Toolbar in Banner

Close out of Banner and Internet Explorer

Then click on Start > Control Panel > Add or Remove Programs

Remove any Java updates you find listed

When that is done go to https://bass.bates.edu:4446/jinit/us/jpi_download.htm and download Java Plugin 6.0.14. (The downloaded file may be placed on your desktop, in the Download folder inside My Documents or somewhere else, depending on your personal settings)

Run the installer: jre-6u14-windows-i586.exe

Login into Banner and confirm the toolbar is back

Now, to prevent this issue from reoccurring, click on Start > Control Panel > Java and select the Update tab

Unselect “Check for Updates Automatically” and choose “Never check” at the prompt

Finally, click on Apply and OK and close the Control Panel window