Identity Theft & Your Benefit Debit Card

Identity theft can occur with a benefit debit card as with any other debit or credit card. The good news is that there are many safeguards built-in to the way your benefit debit card works.

GDI’s “Red Flags Identity Theft Detection Program” has been in effect since June 1, 2010.

There are certain “red flags” or warning signs that identity theft may be occurring. GDI’s program was established to identify, detect and respond to patterns and activities that may indicate identity theft.

You are the first line of protection against identity theft. Here are some tips:

1. Keep your card in a safe place.
2. Review your card activity regularly for any unauthorized transactions.
3. If you see any unusual activity – or if your card is lost or stolen, please contact GDI immediately at 800-626-3539.

If we become aware that your card has been compromised, we will notify you as soon as possible and advise you of what action needs to be taken. If necessary, we will close your card immediately and issue a replacement.

Please continue to enjoy the convenience of your benefit debit card knowing we have safety procedures in place should any compromise occur.

The GDI Reimbursement Team
(800) 626-3539