

The GDI Debit Card



1. Your GDI Debit Card will arrive at your home in a plain, white, window envelope for security purposes. The card does not need to be activated and does not require a PIN for use.
2. Treat your GDI debit card as you would any other credit card and keep it in a safe place.
3. You will receive one GDI Debit Card in your name. If you would like a second card in your spouse's or qualified dependent's name, simply access your account online.
 - Click on "Profile" and "Add a Dependent". After entering your spouse or dependent information, click on "Debit Cards" to order an additional card.
 - If the second card is ordered within 30-days of your plan year effective date, you will not be charged for the card. If you order the second card after 30-days, you may incur a fee.
 - Please contact our Reimbursement Team to have the fee credited to your account.
4. A \$10.00 fee per card will be deducted from your account for additional cards as well as for lost/stolen cards.
5. If you provide your email address via the participant portal (click on "Profile"), you will be notified by email if a card transaction requires substantiation. This information must be received within 30 days or your card will be temporarily deactivated.

If you have additional questions, our Reimbursement Team is happy to assist you. Please contact them at 1-800-626-3539. You will always speak with a live representative Monday – Friday, 8am to 5 pm ET.