



## Bates Gmail

### Feature: Lab - Using Canned Responses

## Using Canned Responses (Labs) in Bates Gmail

Setup and Use Canned Responses/Email Templates in Bates Gmail

### To enable canned responses in Gmail:

- Click the **Settings Gear**.
- Select **Settings** from the menu.
- Click on the **Labs tab**.
- Select **Enable for Canned Responses**.
- Click **Save Changes**.

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### Save a Message as a Template in Gmail

#### To save an email for future use as a template in Gmail:

- Compose a **message** in Gmail.
- You can leave both the Subject: and To: fields empty. They are not saved together with the template. (The subject, if you enter one, is suggested for the template name, though.)
- Click **Canned responses** (beneath the Subject line).
- Select **New canned response...** under Save.
- Type the desired **name** for your template.
- Click **OK**.
- Create a **New Message or Reply** Using a Template in Gmail

#### To send a canned message or reply:

- Start a **new message or reply**.
- Click **Canned responses**.
- Select the desired template under the **Insert** section.
- Make sure you fill the To: and Subject: fields.
- Edit the **message** as needed and click **Send**.

#### To delete a canned response:

- Start a **new message or reply**.
- Click **Canned responses**.
- Select the desired canned response to delete under the **Delete** section.
- You will be prompted with a conformation message to **delete**, click **OK**.