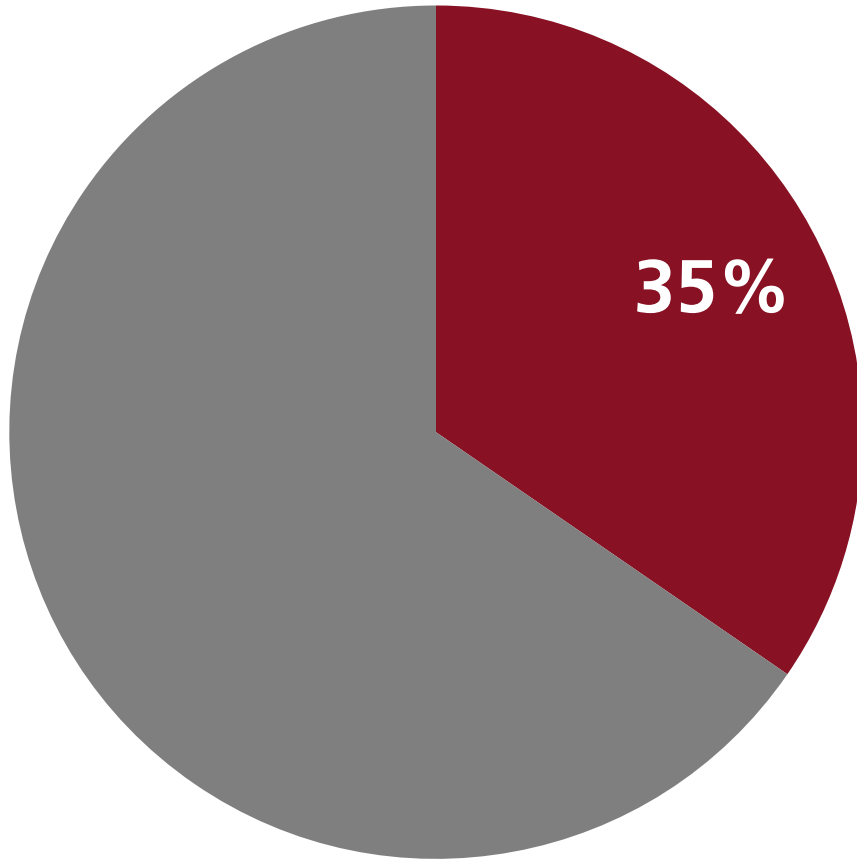


ARC Usage Report

Fall 2017

Prepared by the Office of Institutional Research, Analysis, and Planning

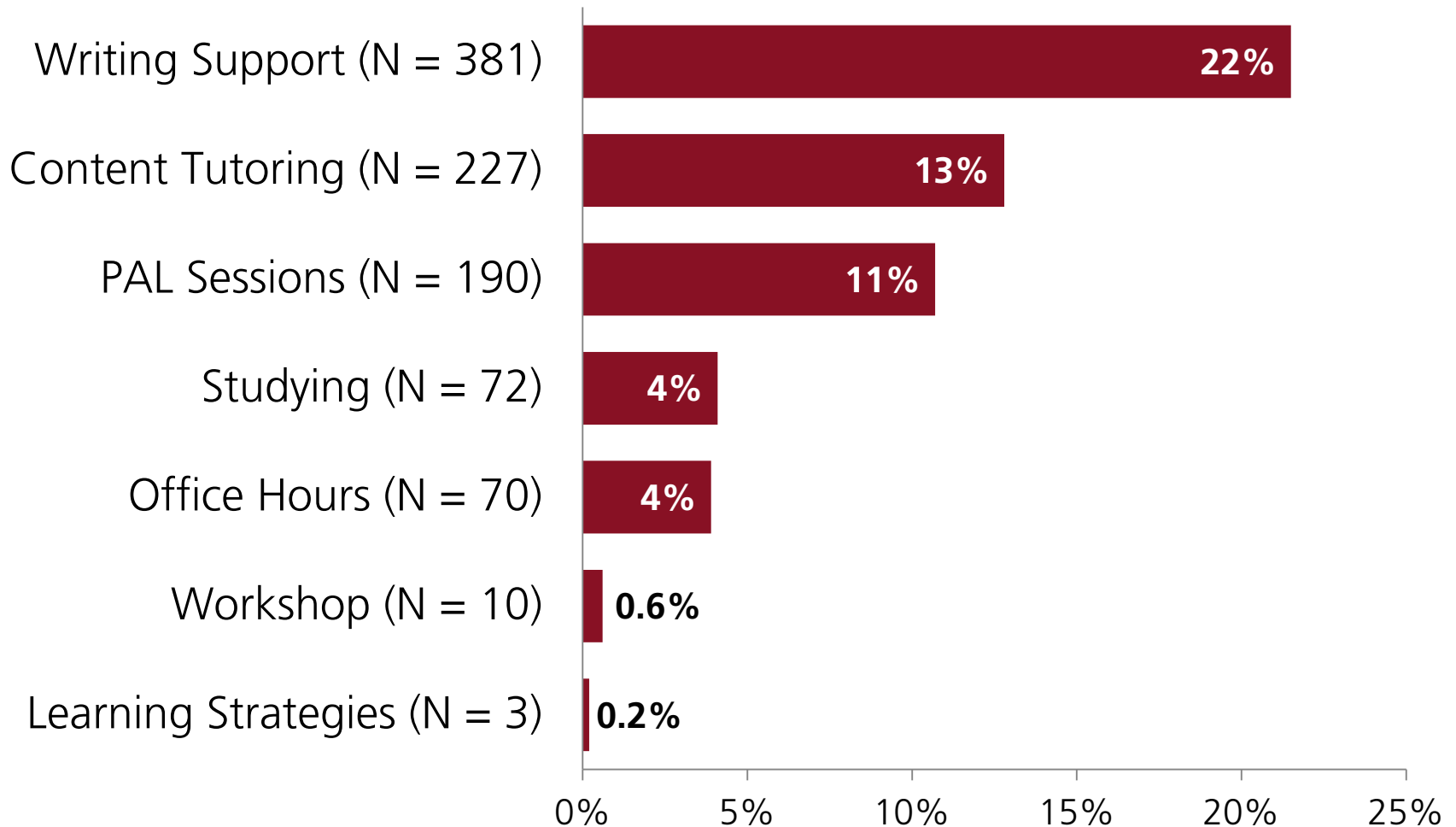
USAGE SUMMARY



More than a third of Bates students used ARC services during the Fall term

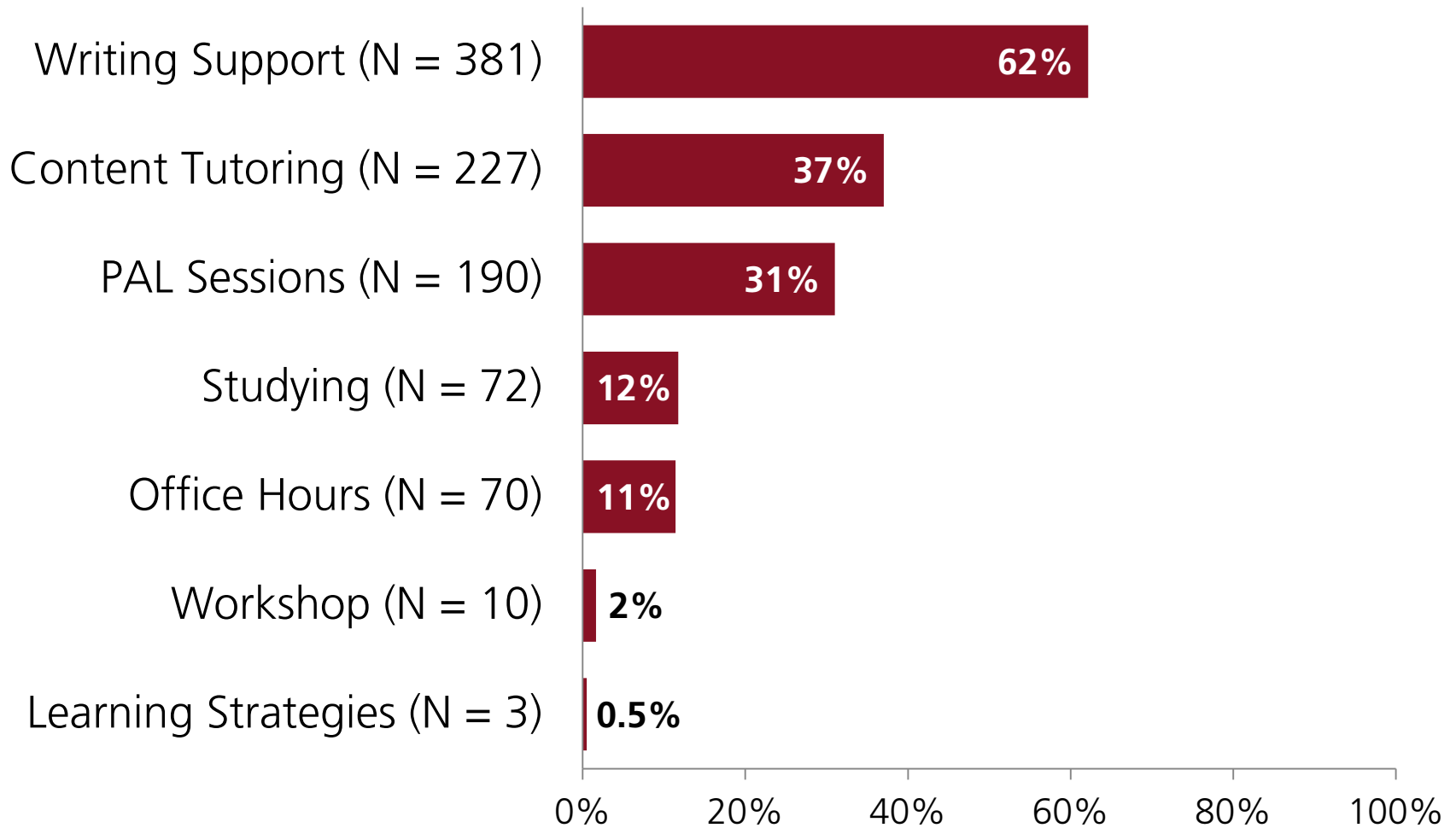
In Fall 2017, there were 2,721 ARC check-ins by 613 students (average of 4.44 visits)

Usage Rates for ARC Services



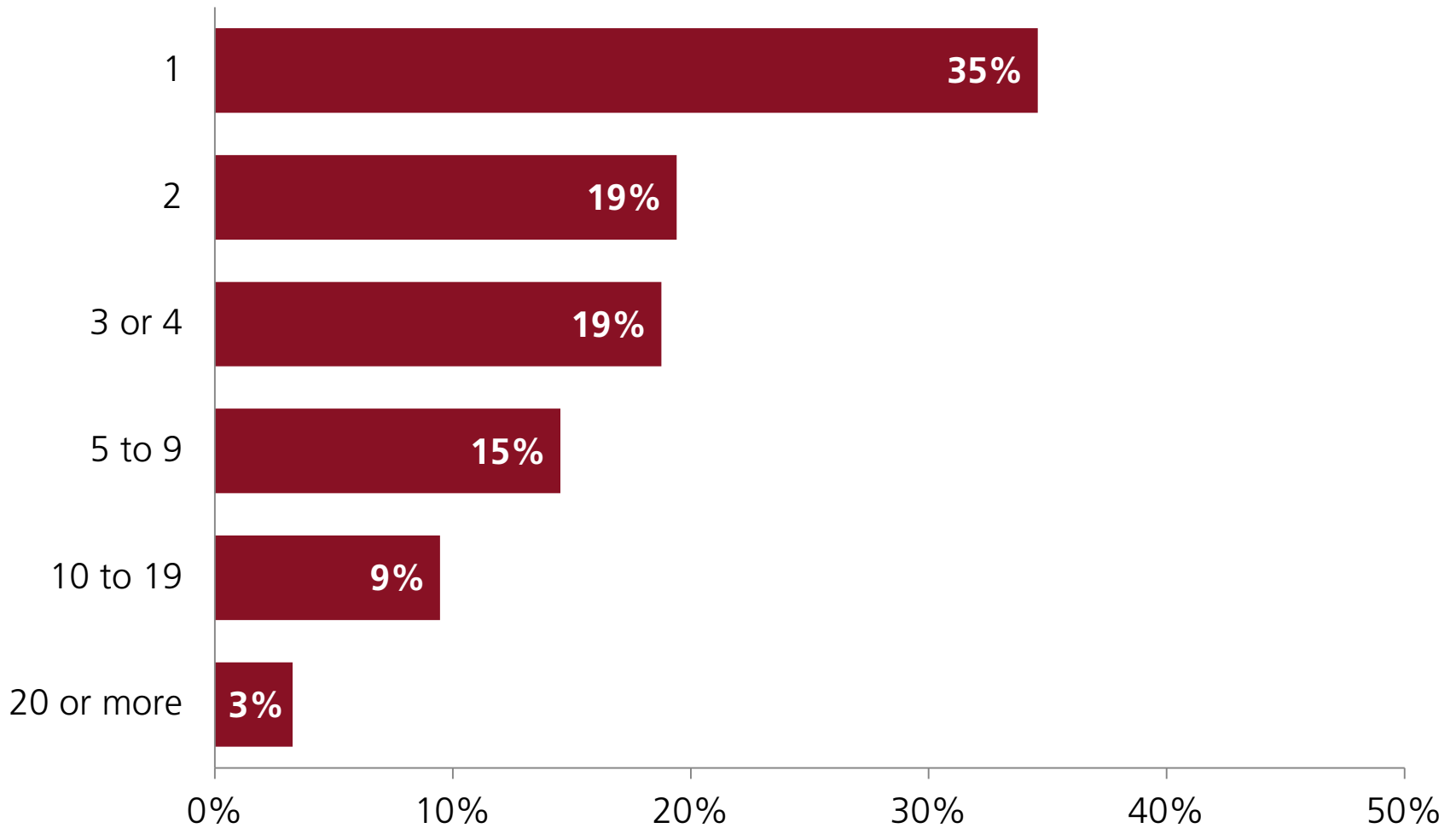
* Usage rate is based on 1,773 Bates students

Usage Rates for ARC Services

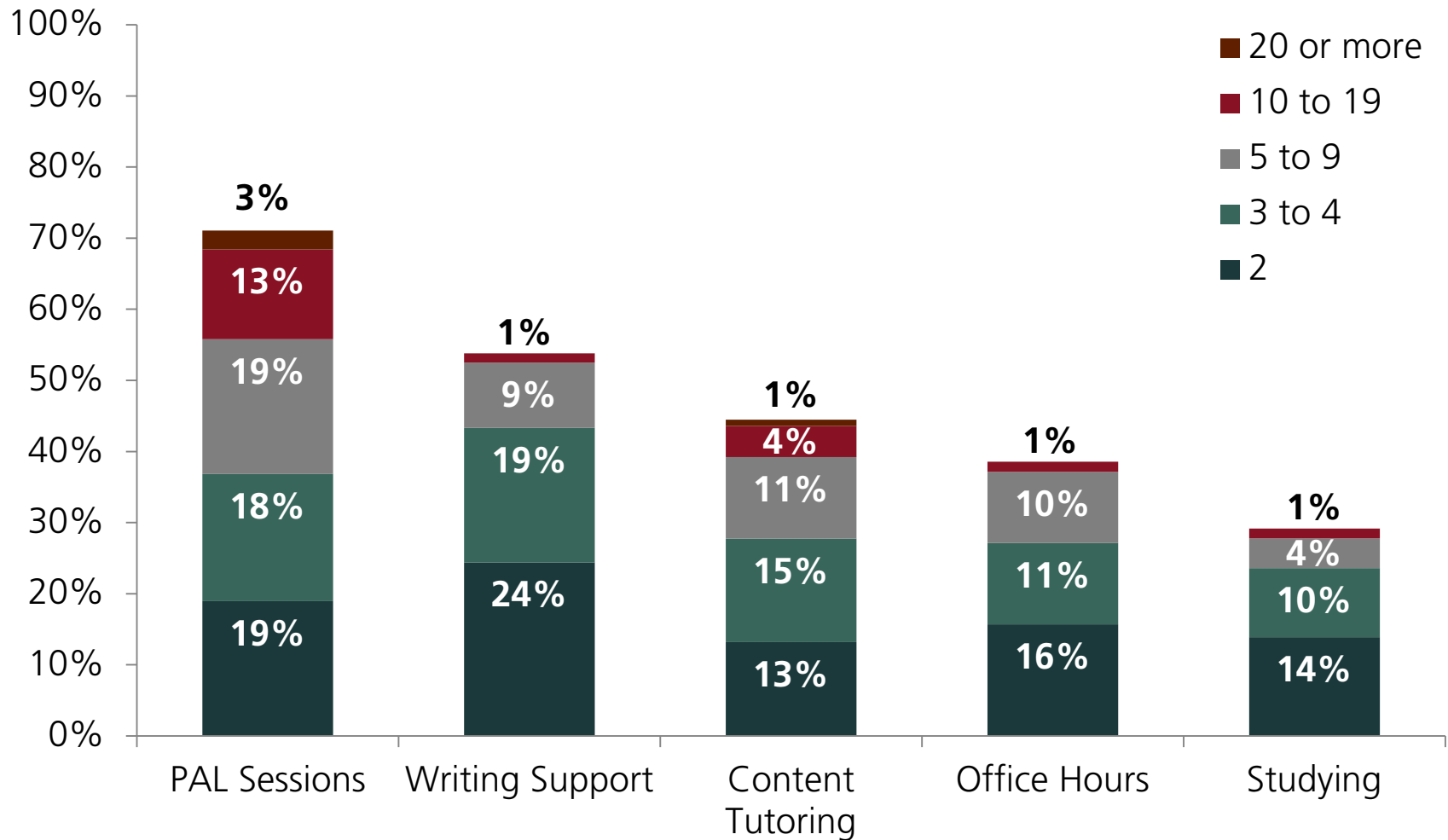


* Usage rate is based on 613 ARC users

Number of Visits to ARC

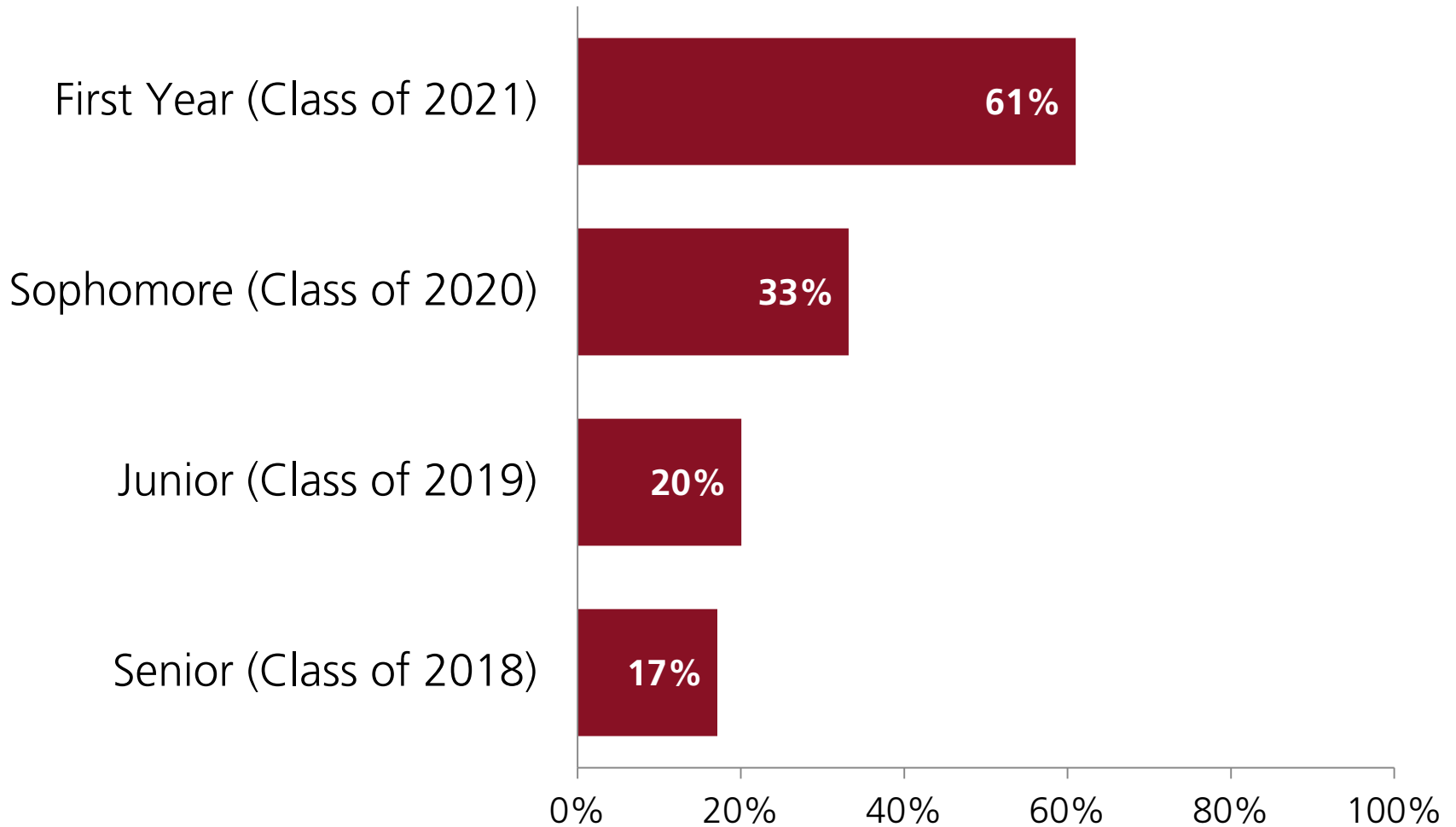


Frequency of Multiple Visits, by Service

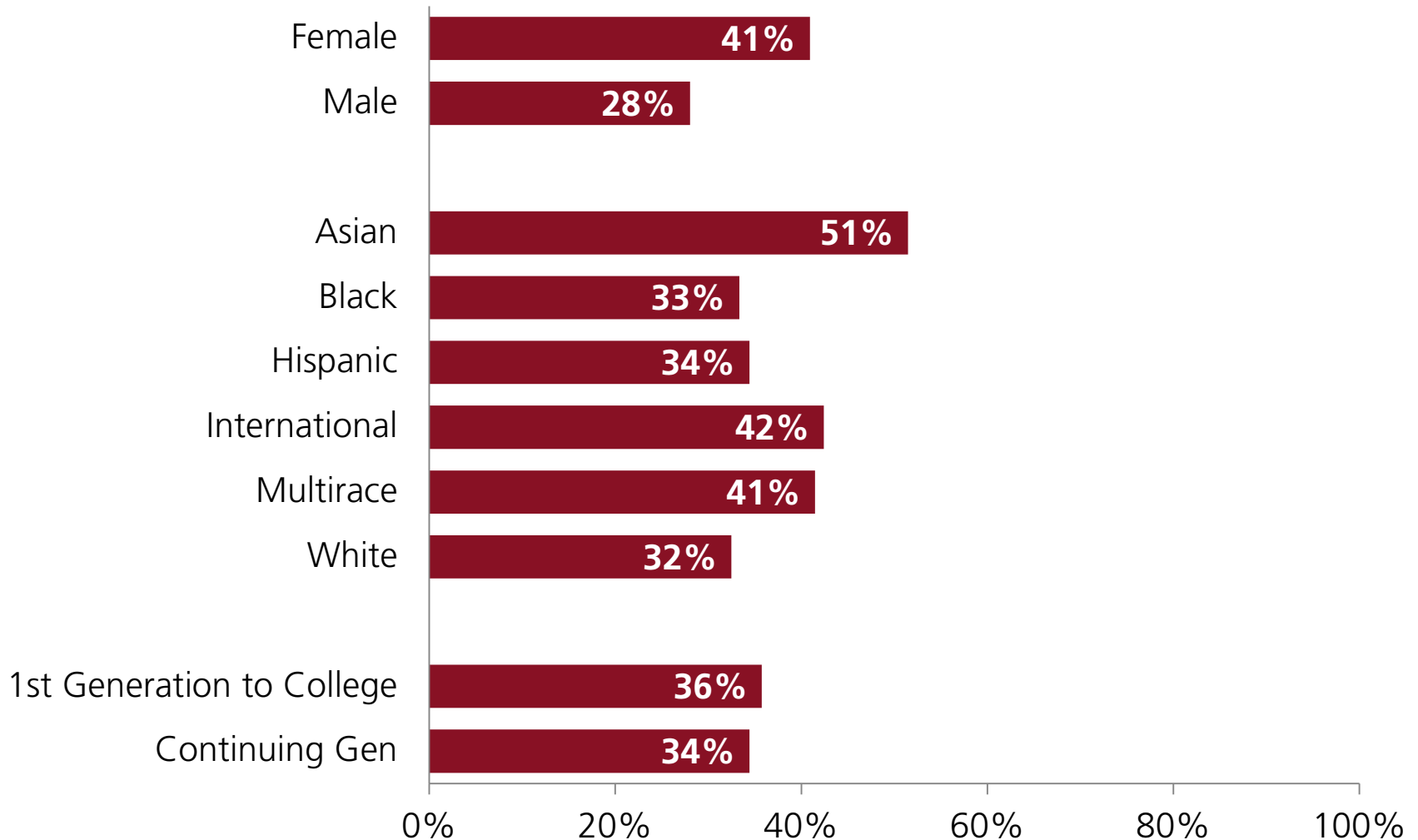


COMPARISON OF ARC USERS TO NON-USERS

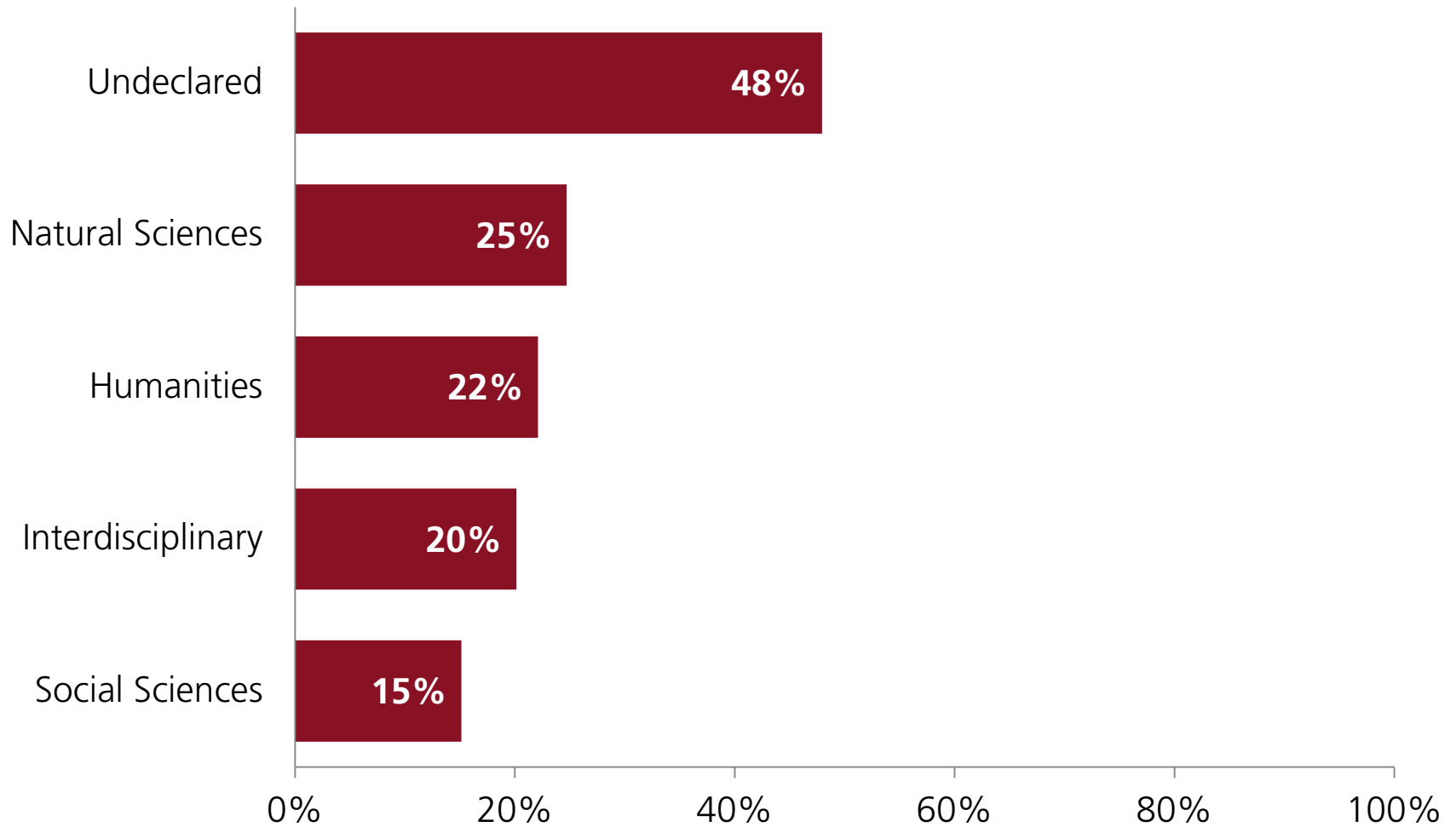
Usage Rate, by Class



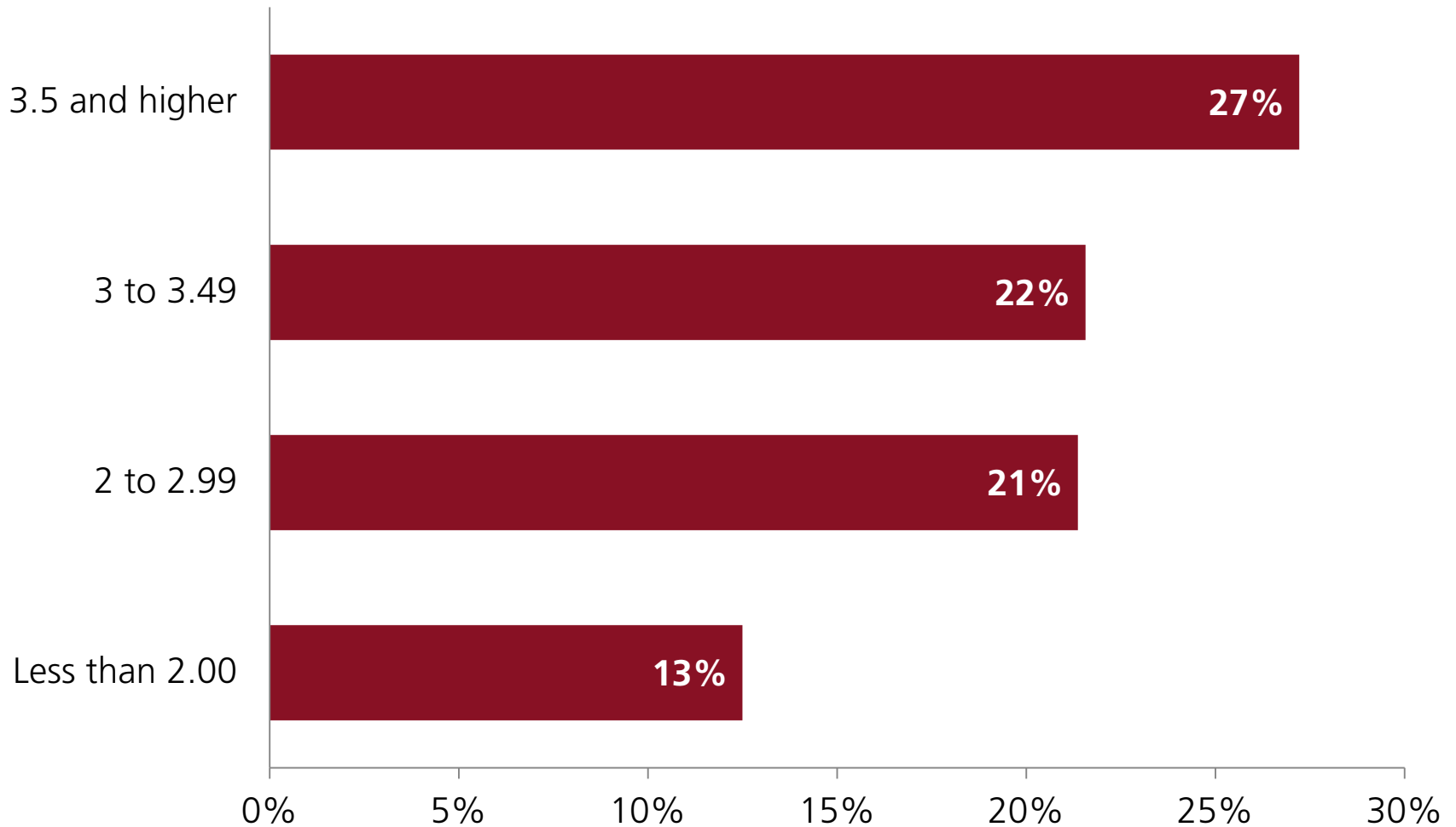
Usage Rates, by Demographics



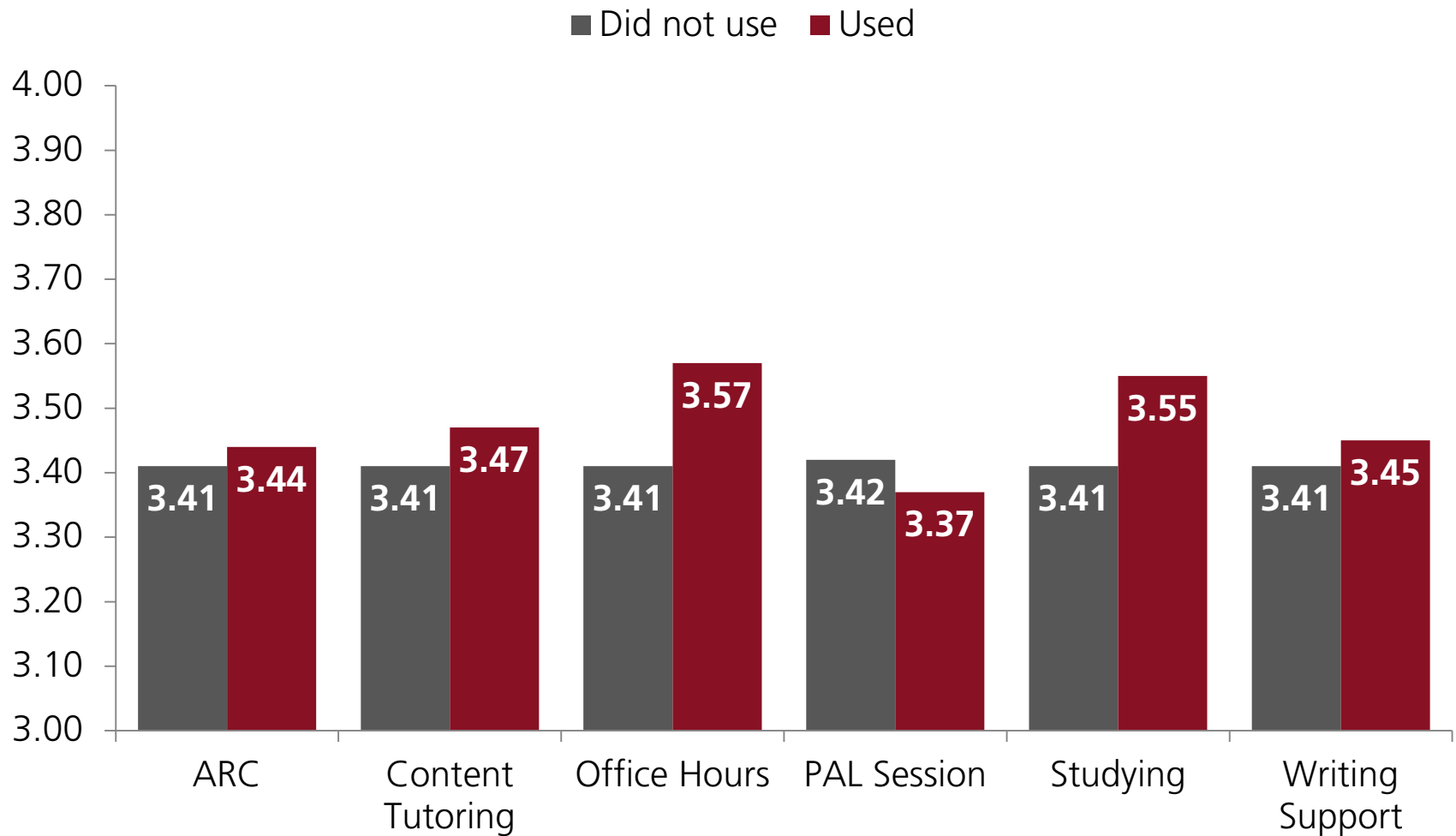
Usage Rates, by Major



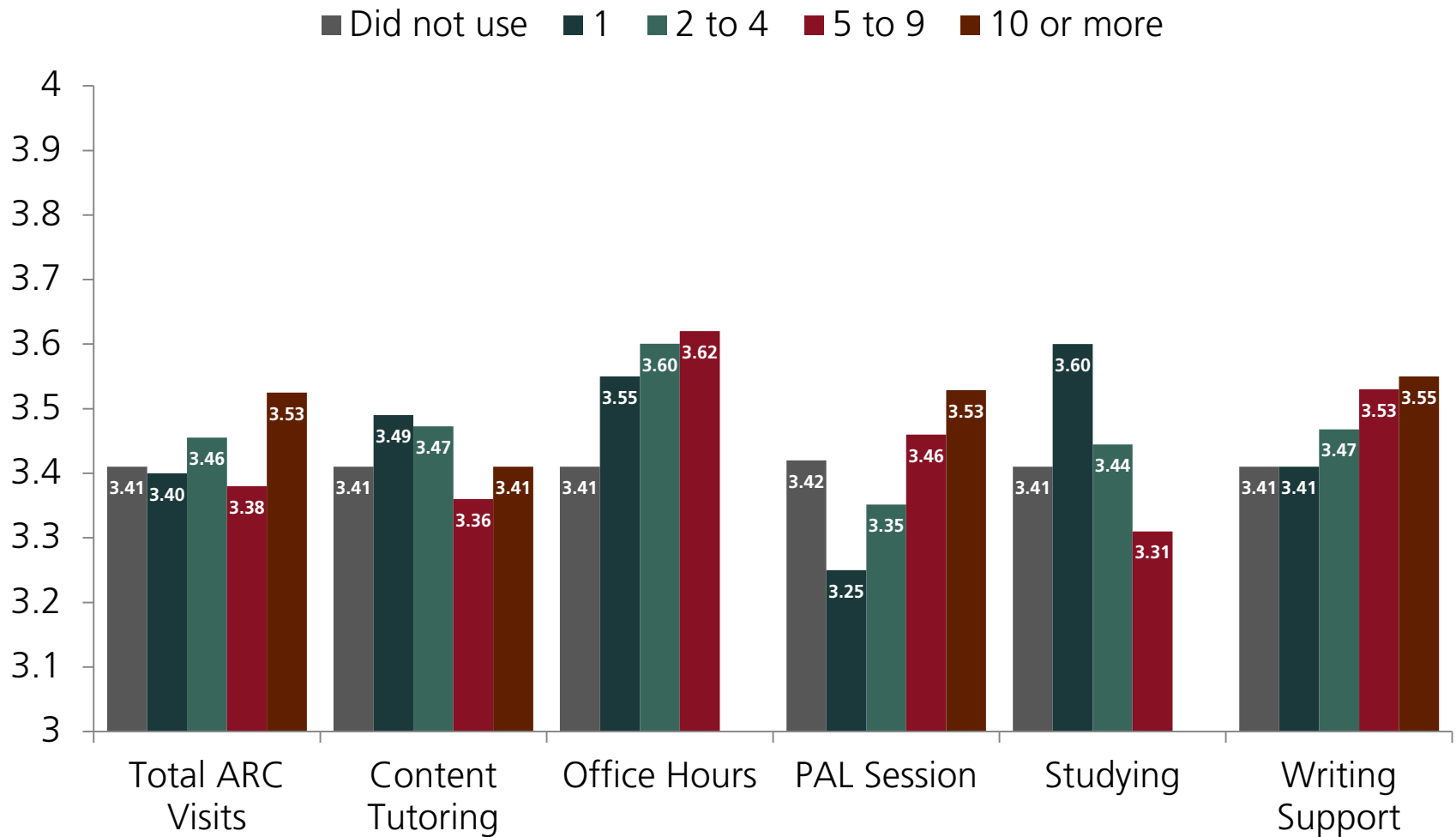
Usage Rates, by GPA (at start)



Fall Term GPA, by Usage



Fall Term GPA, by Dosage

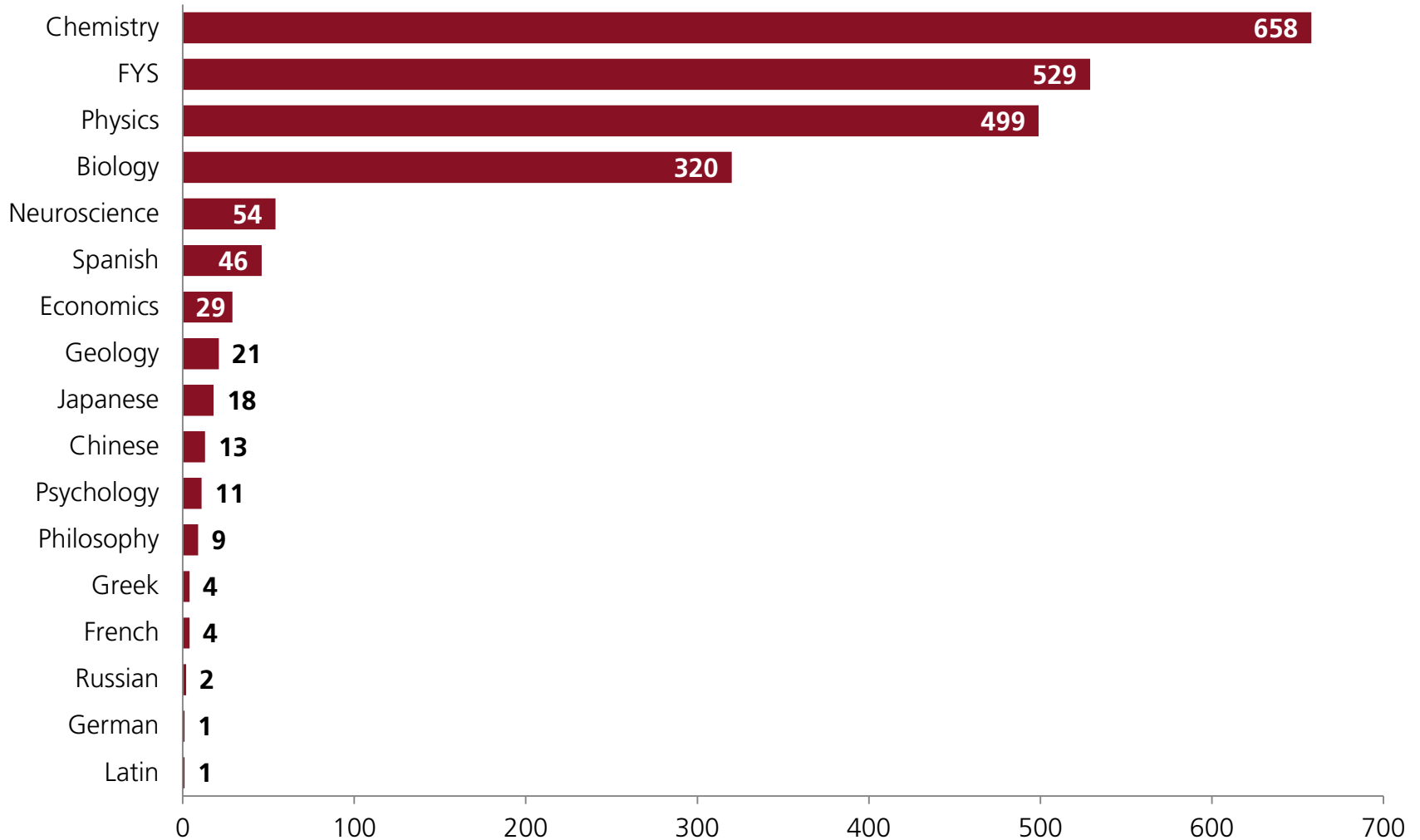


COURSE-LEVEL CHARACTERISTICS

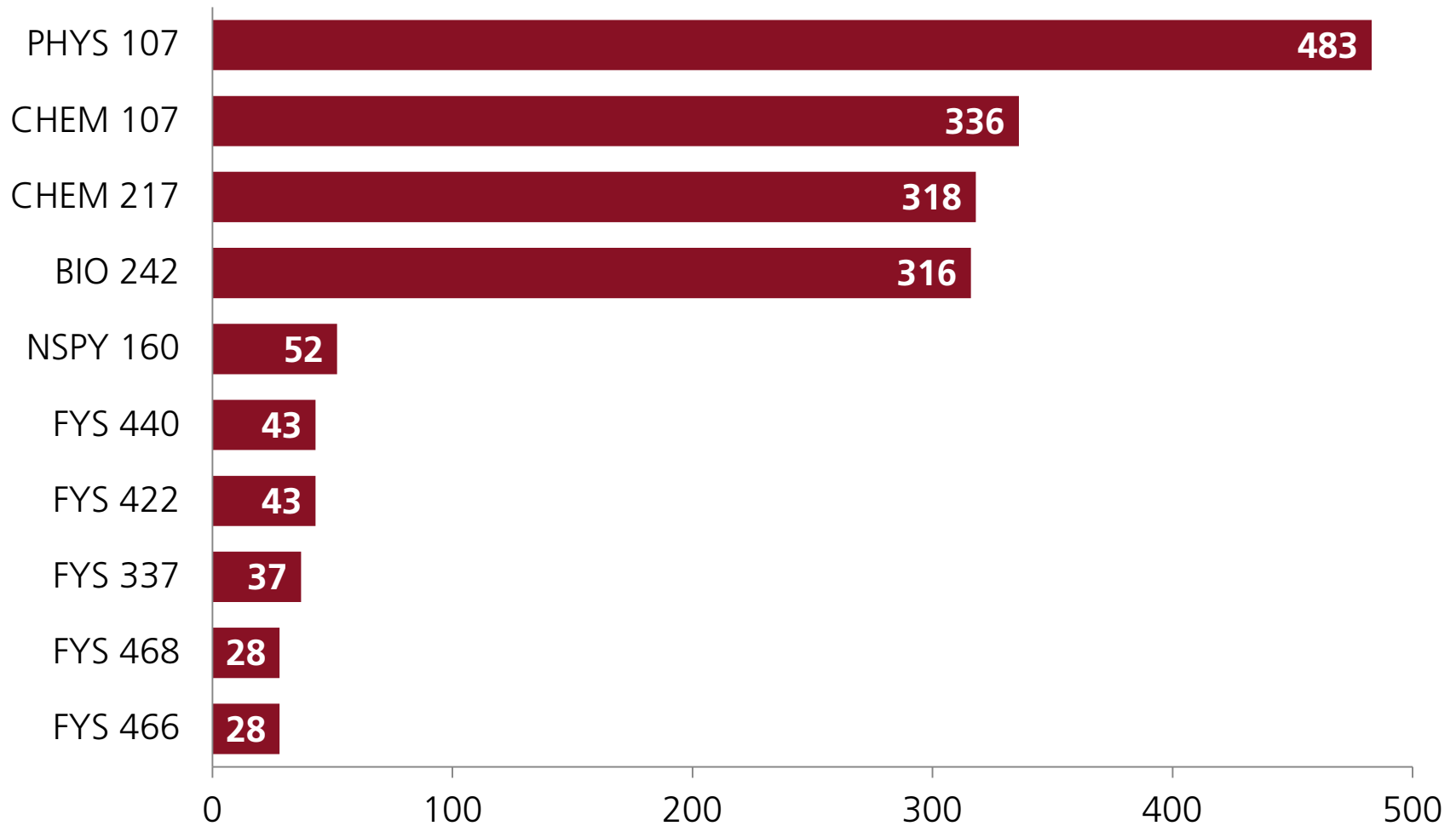
Course-Level Summary

- Of 2,721 ARC check-ins, 2,219 were associated with courses. (82%)
- In total, 82 courses and 17 subjects were represented.

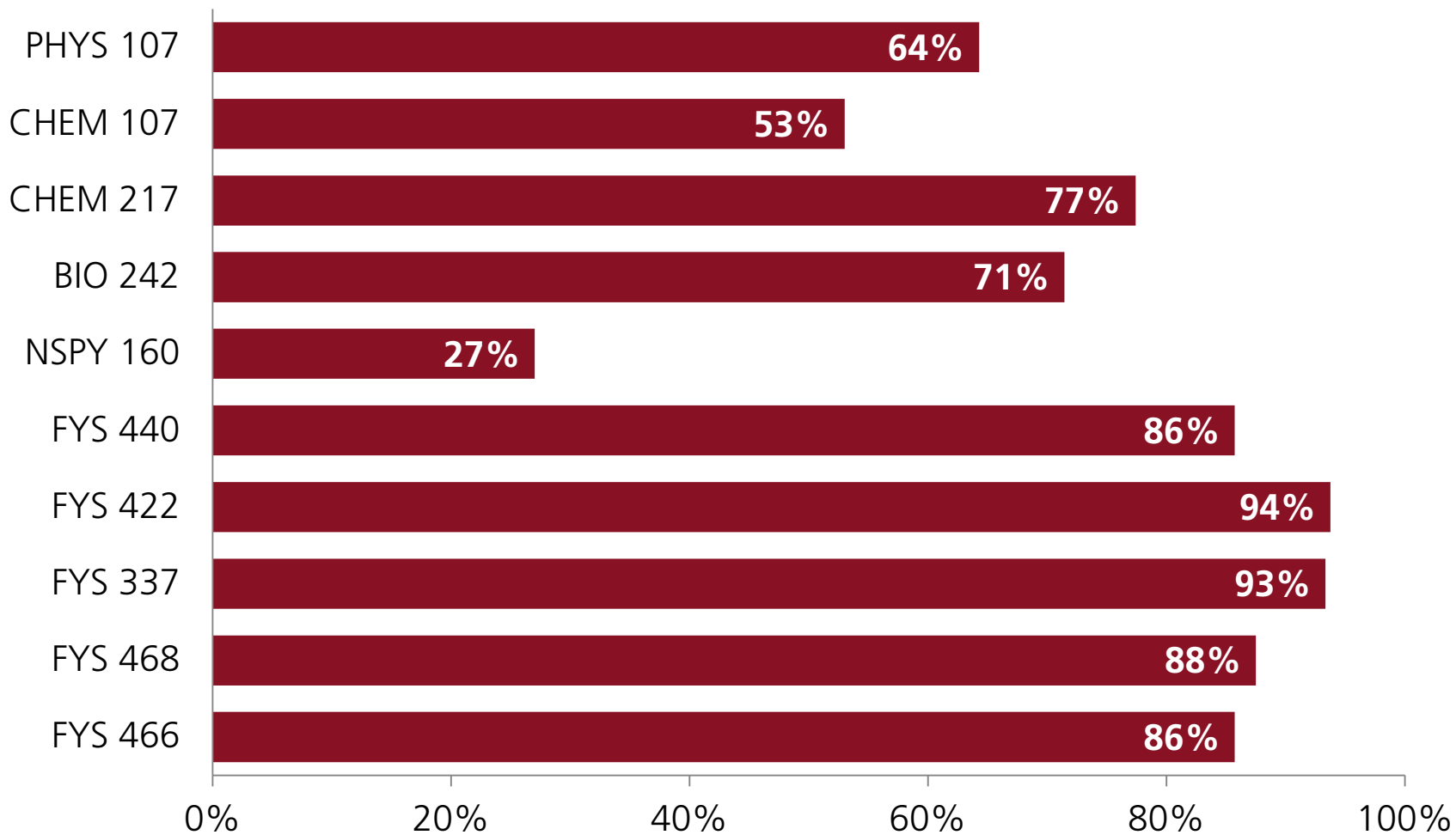
Subjects



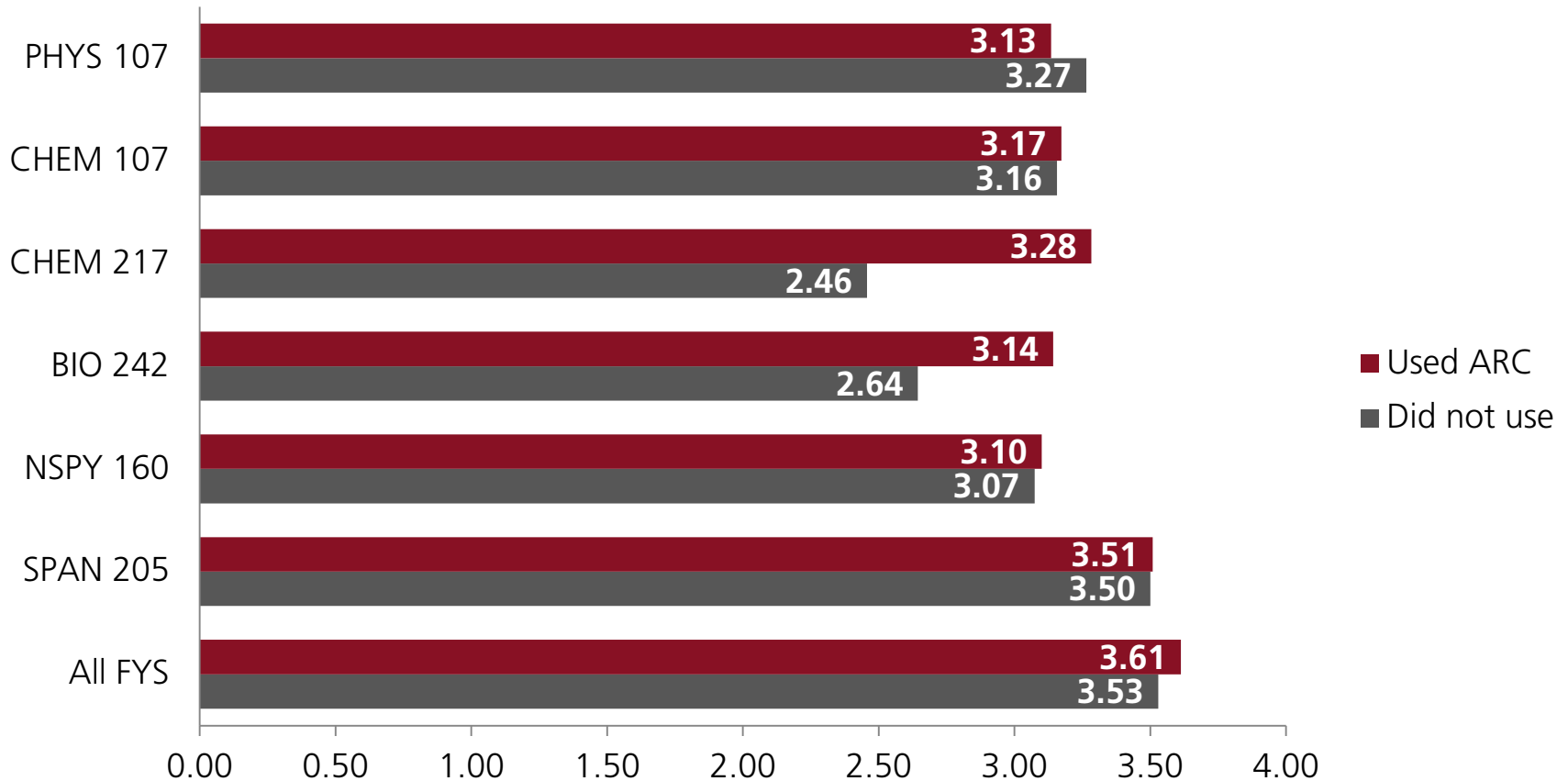
Top 10 Courses



Usage Rates in Top Courses



Average Grade in Top Courses



Note: 44% of first-year students used ARC for writing support for their FYS course. Those who used ARC for writing support for their FYS course had an average grade of 3.61, compared to 3.54 for those who did not.

ARC STUDENT EMPLOYEES

Usage Rates for Student Employees

68% of ARC student employees used ARC for at least one service during the Fall term.

