

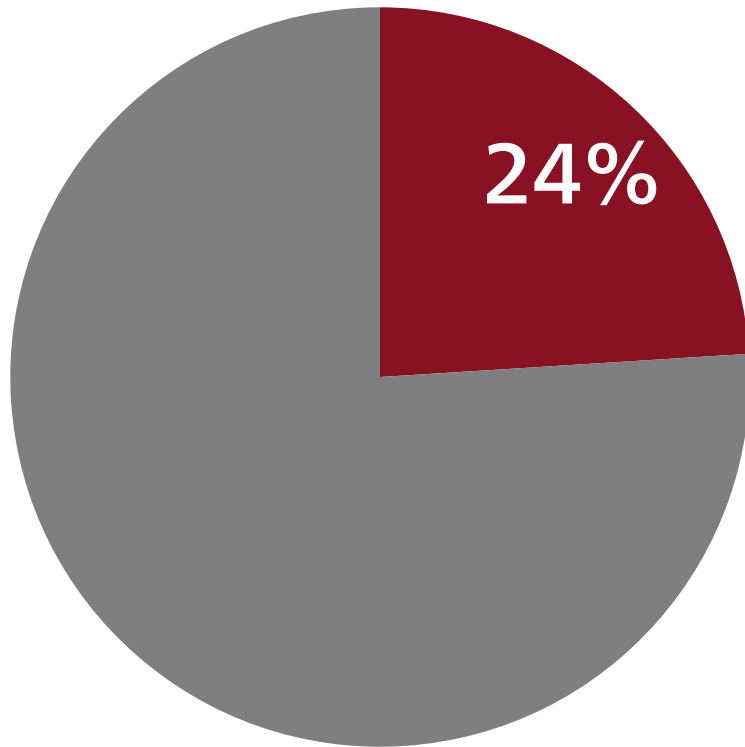
ARC Usage Report

Winter 2018

Prepared by the Office of Institutional Research, Analysis, and Planning

USAGE SUMMARY

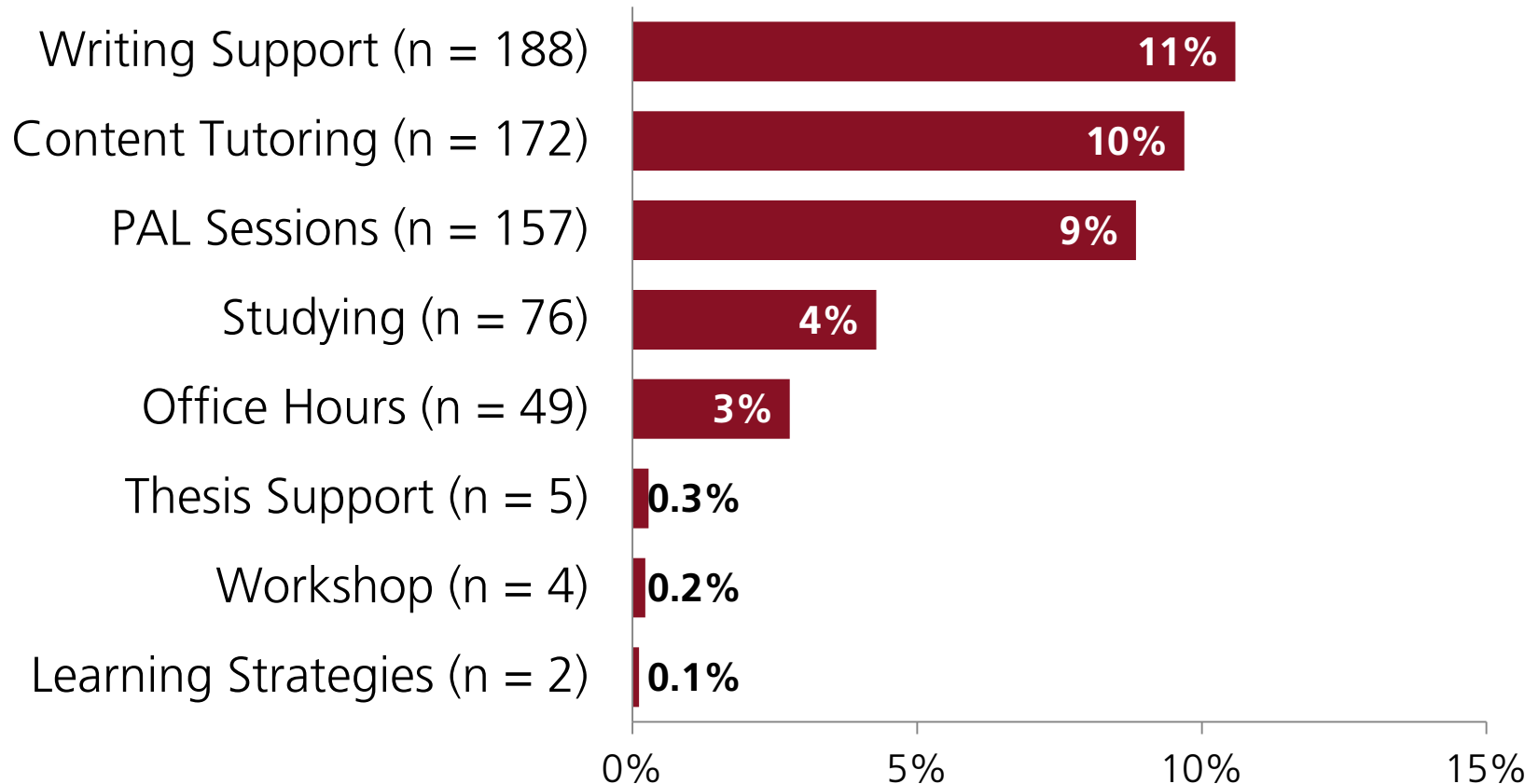
ARC Overall Usage Rate



Almost one quarter of Bates students used ARC services during the Winter term

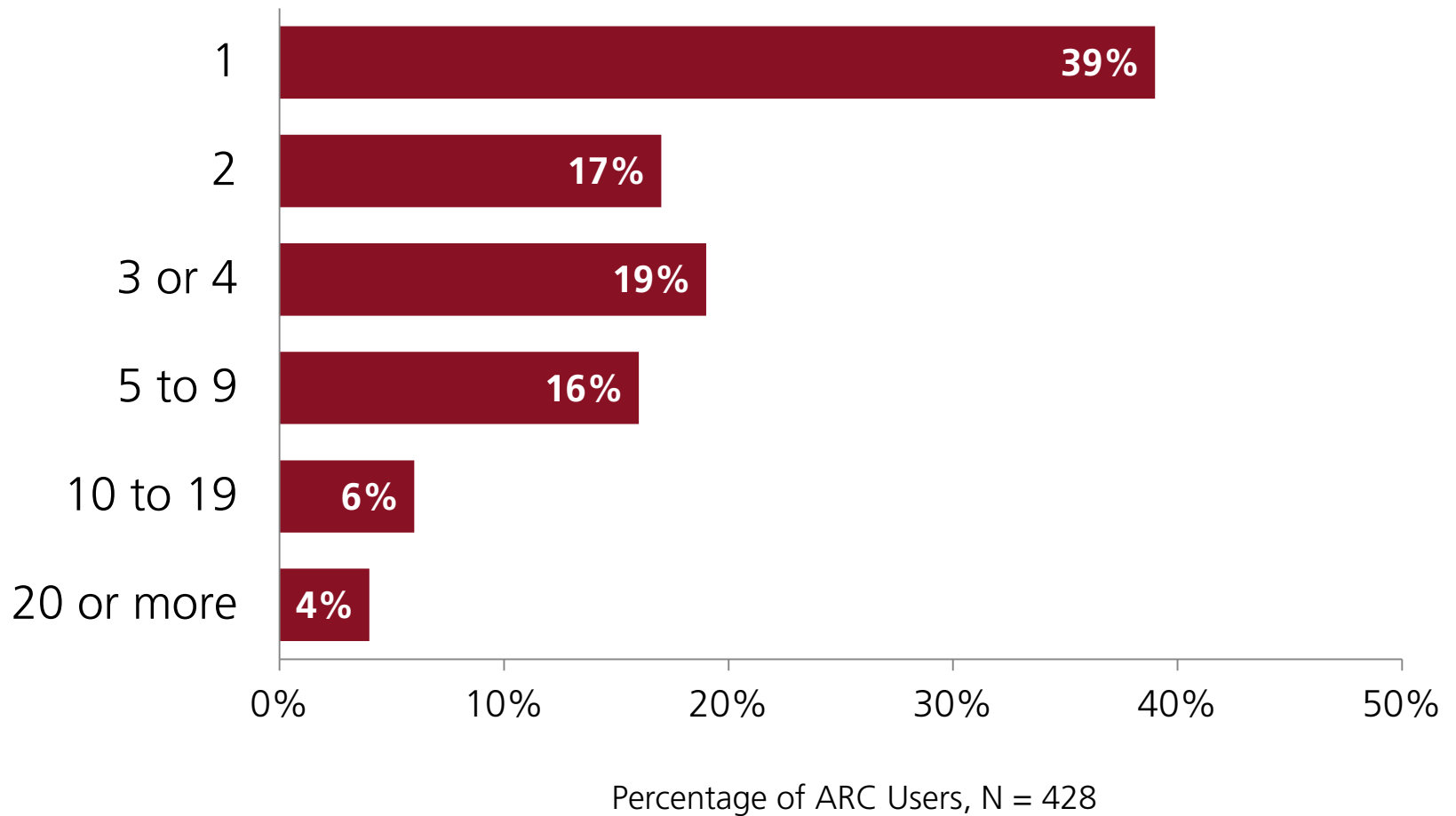
In Winter 2018, there were 1,935 ARC check-ins, not including shift check-ins, by 428 students (average 4.5 visits per student)

Usage Rates for ARC Services

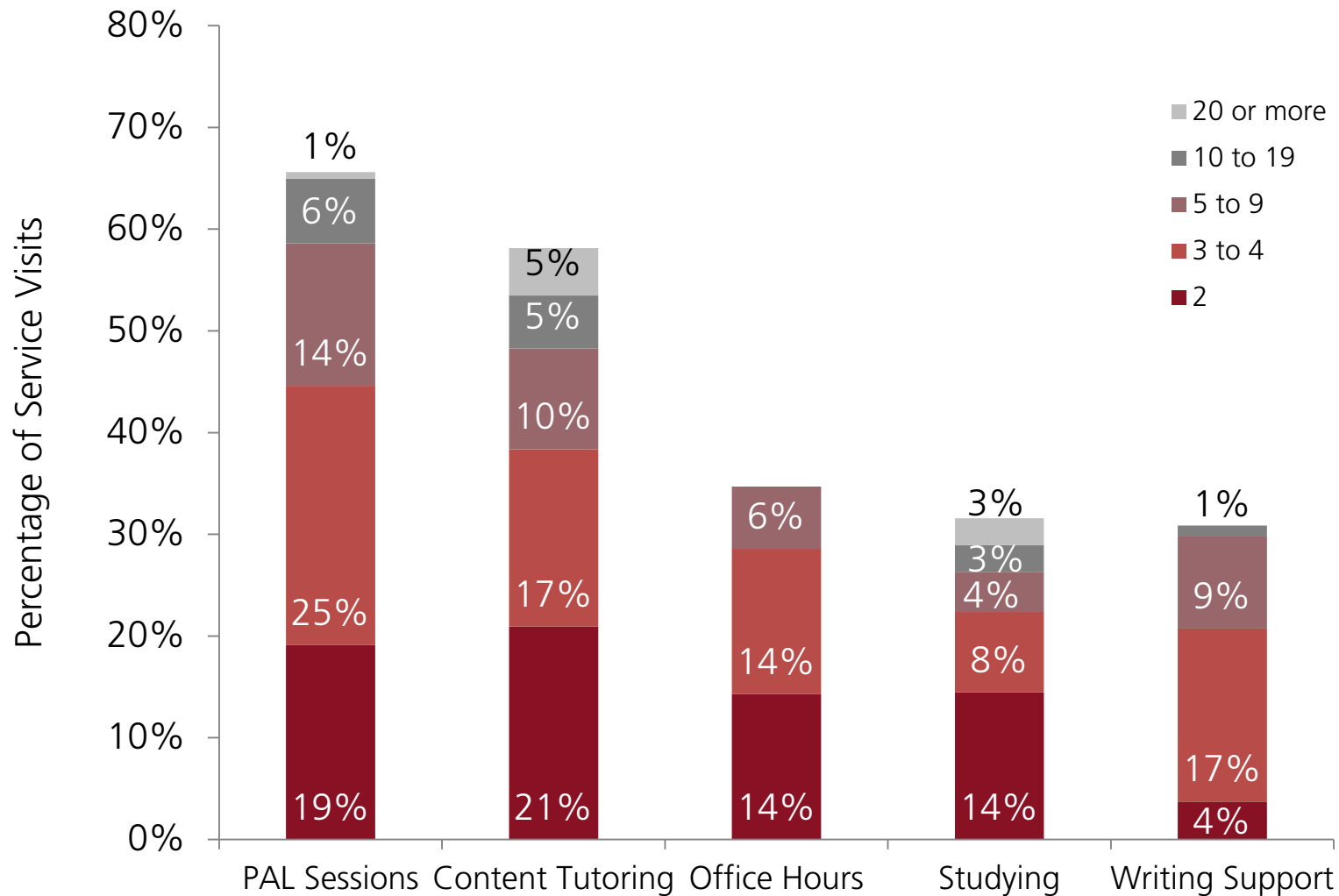


Students on-campus, N = 1,775

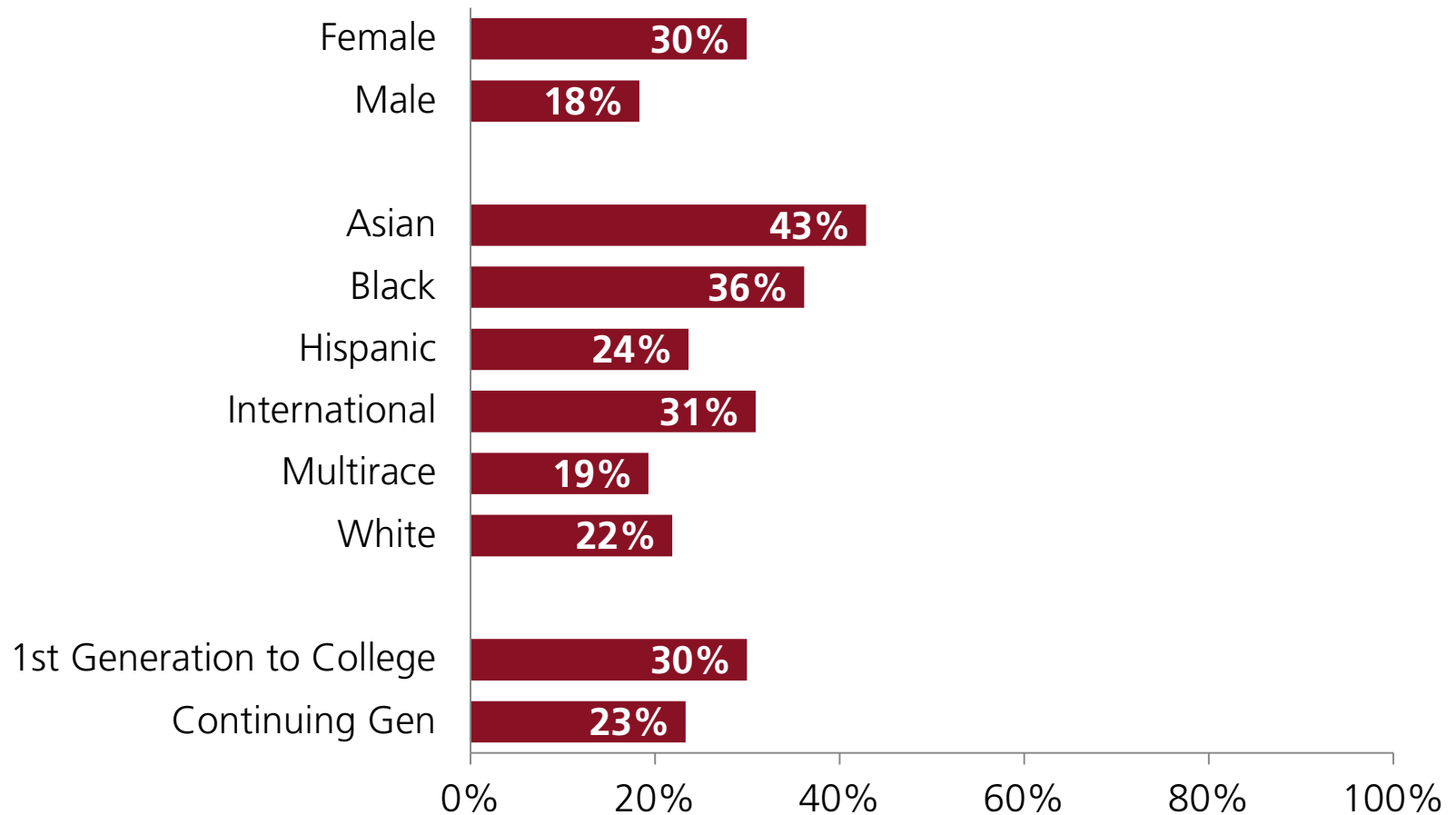
Number of Visits to ARC



Frequency of Multiple Visits, by Service

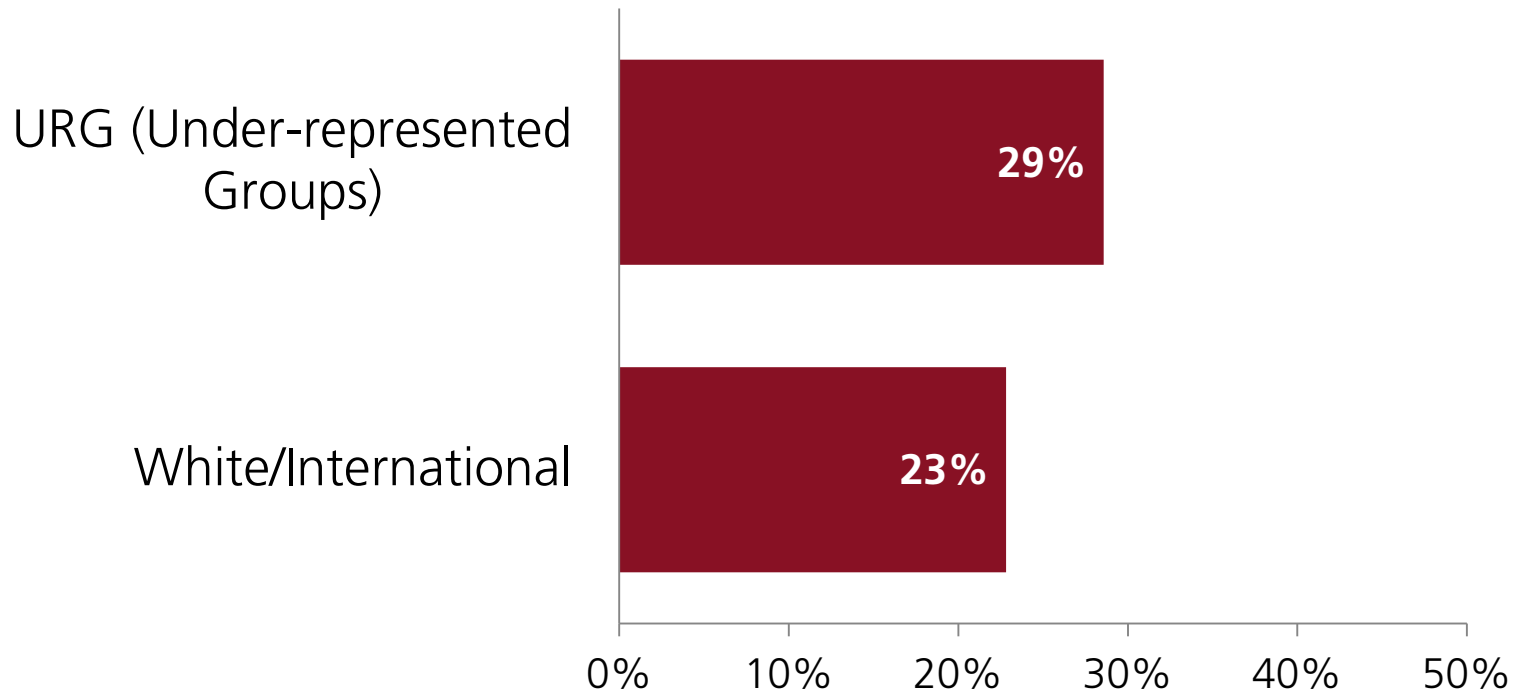


Usage Rates, by Demographics



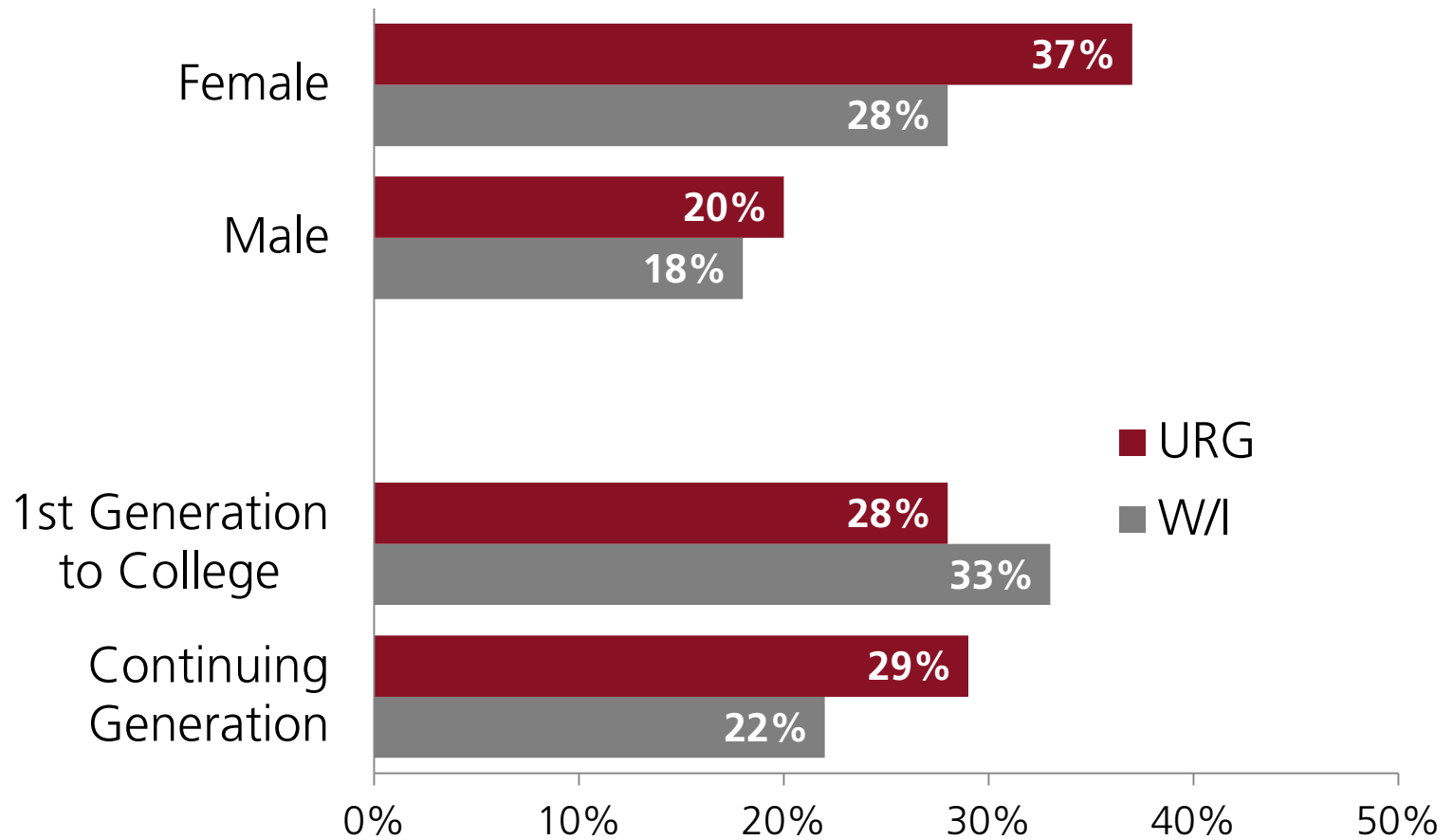
Students on-campus, N = 1,775

Usage Rates, by Race/Ethnicity

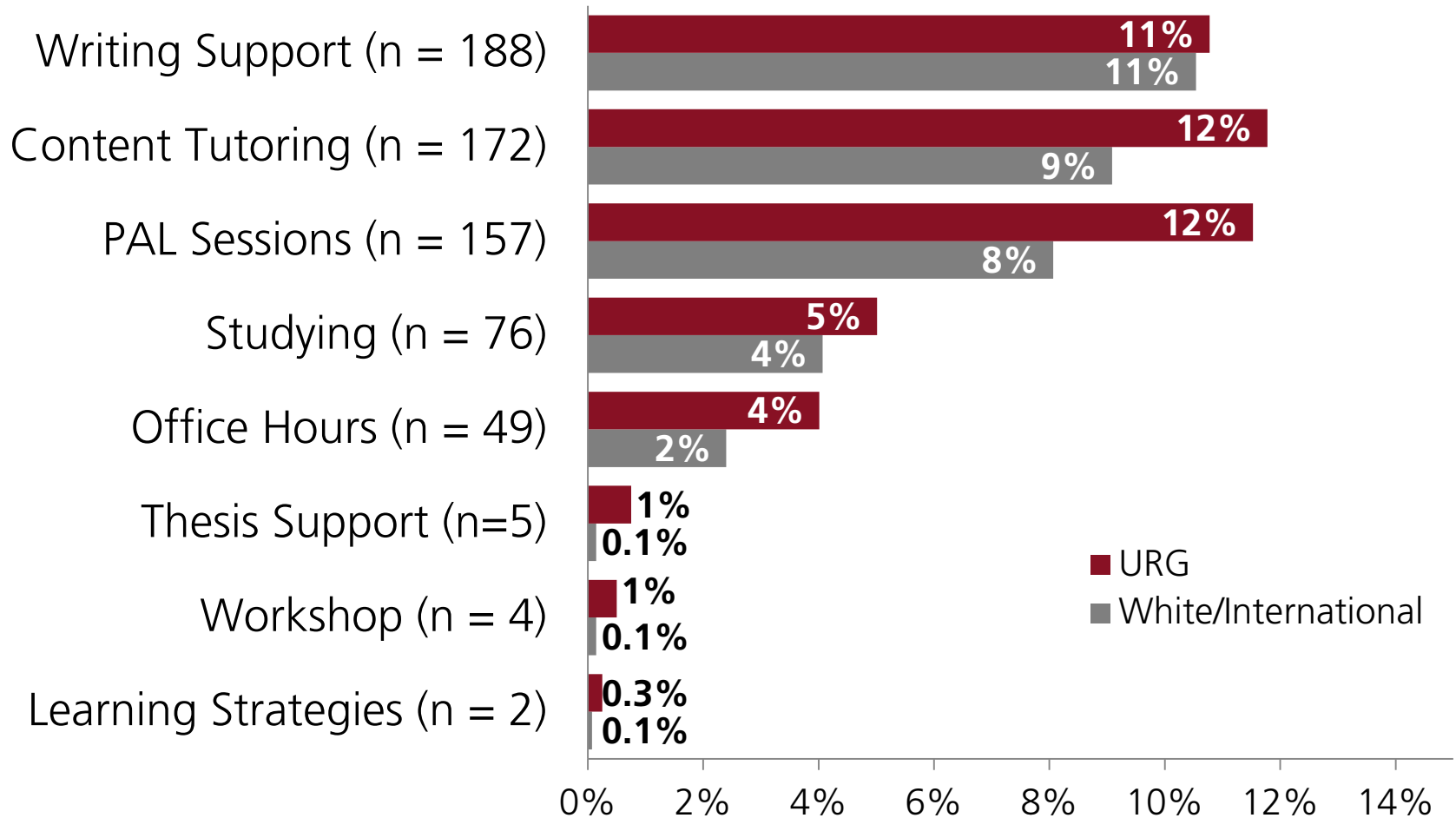


Percentage of Group, URG N = 399, White/Int'l N = 1,376

Usage Rates, by Demographics & Race

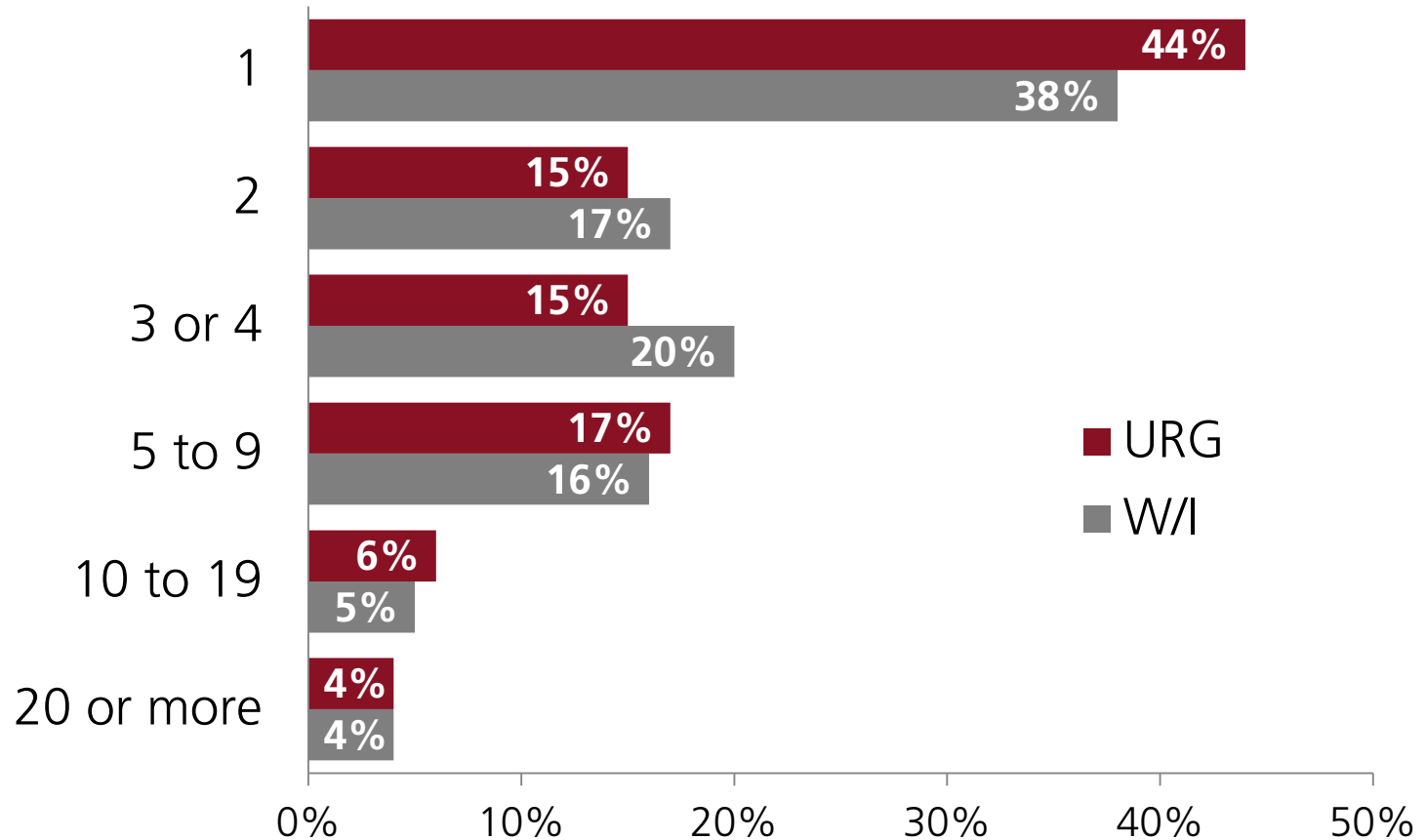


Usage Rates for ARC Services, by Race/Ethnicity



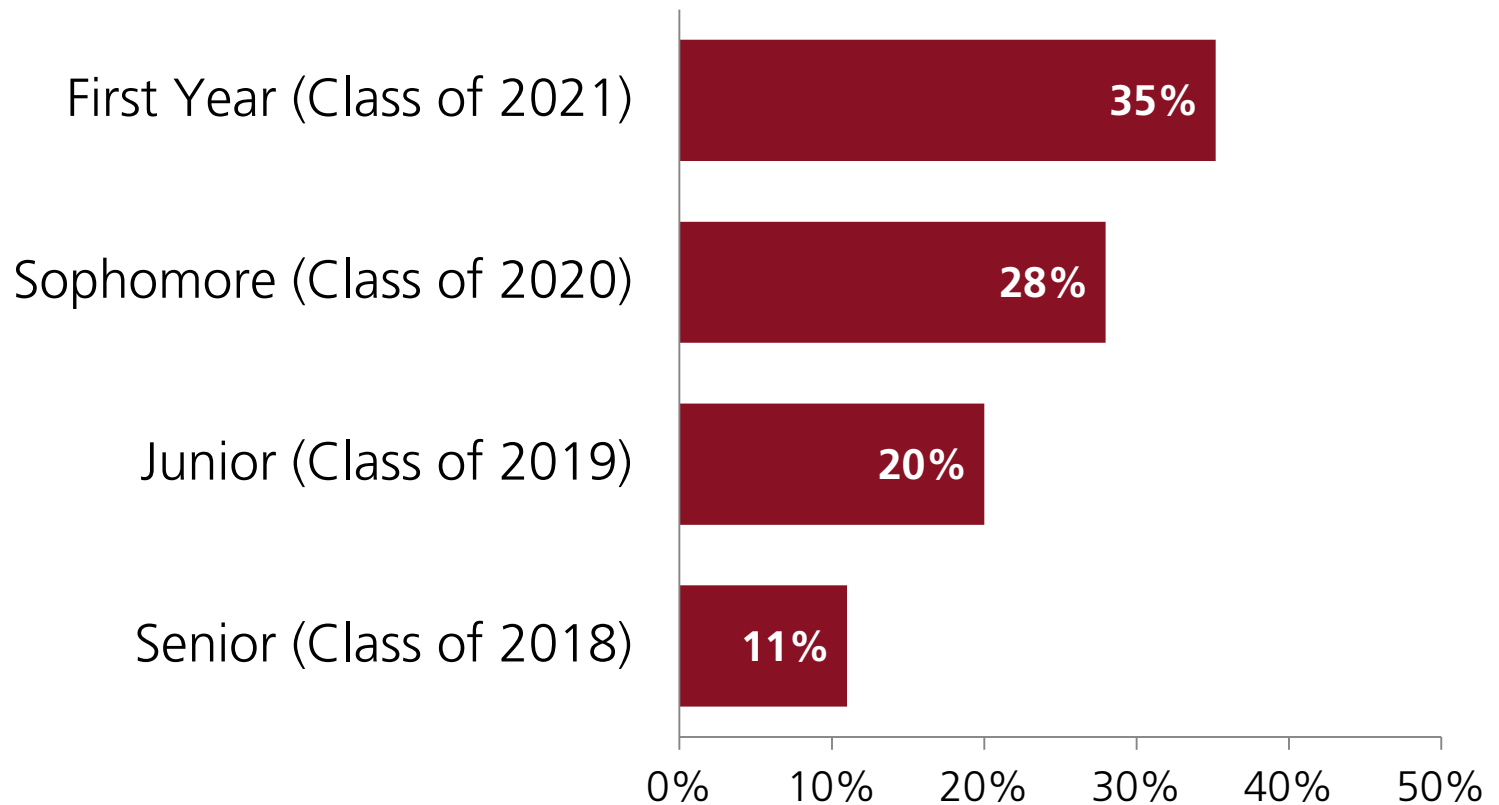
Students on Campus, by Race: URG N = 399, White/Int'l N = 1,376

Number of Visits to ARC

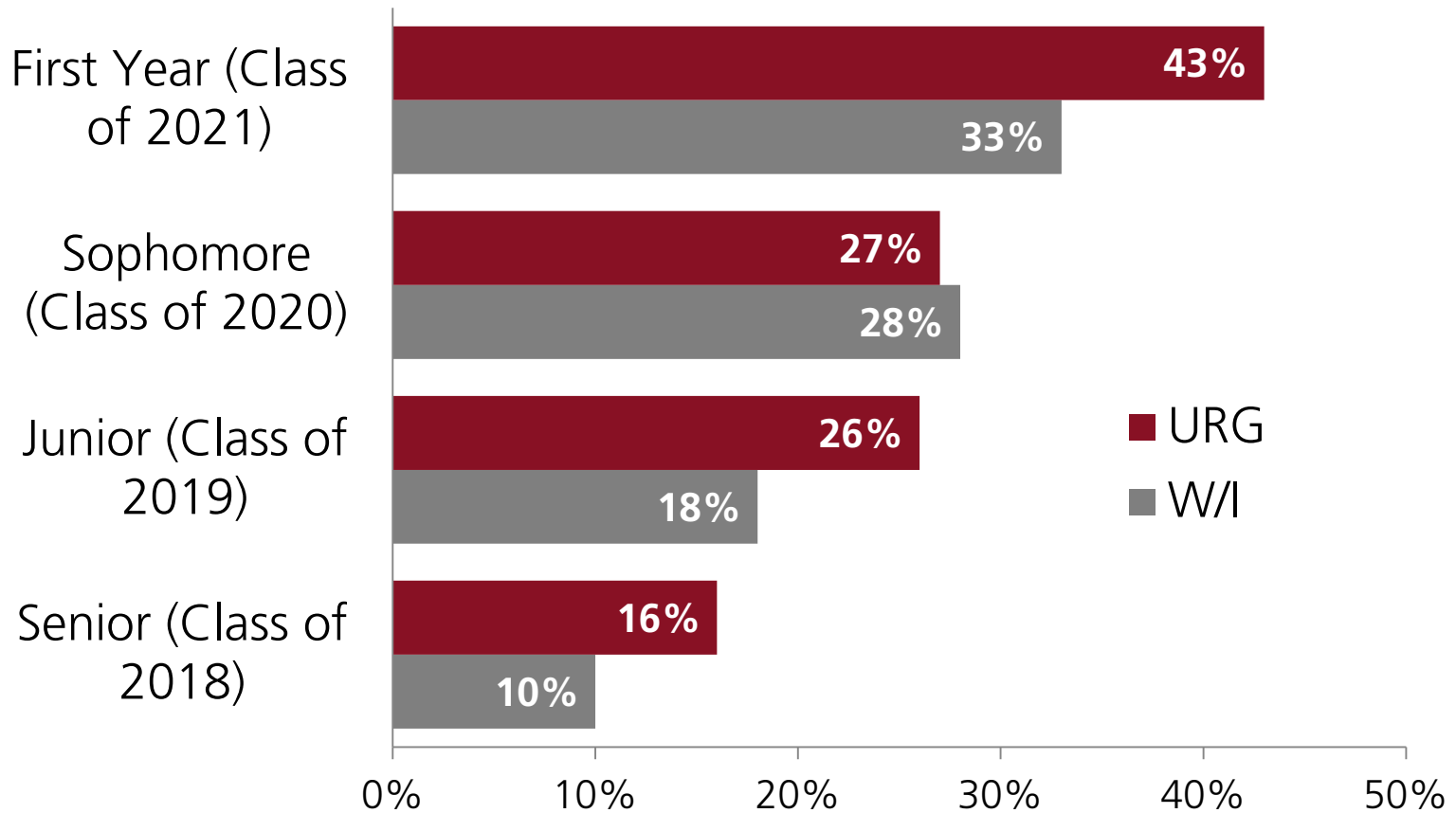


Users, by Race: URG n = 114, W/I n = 314

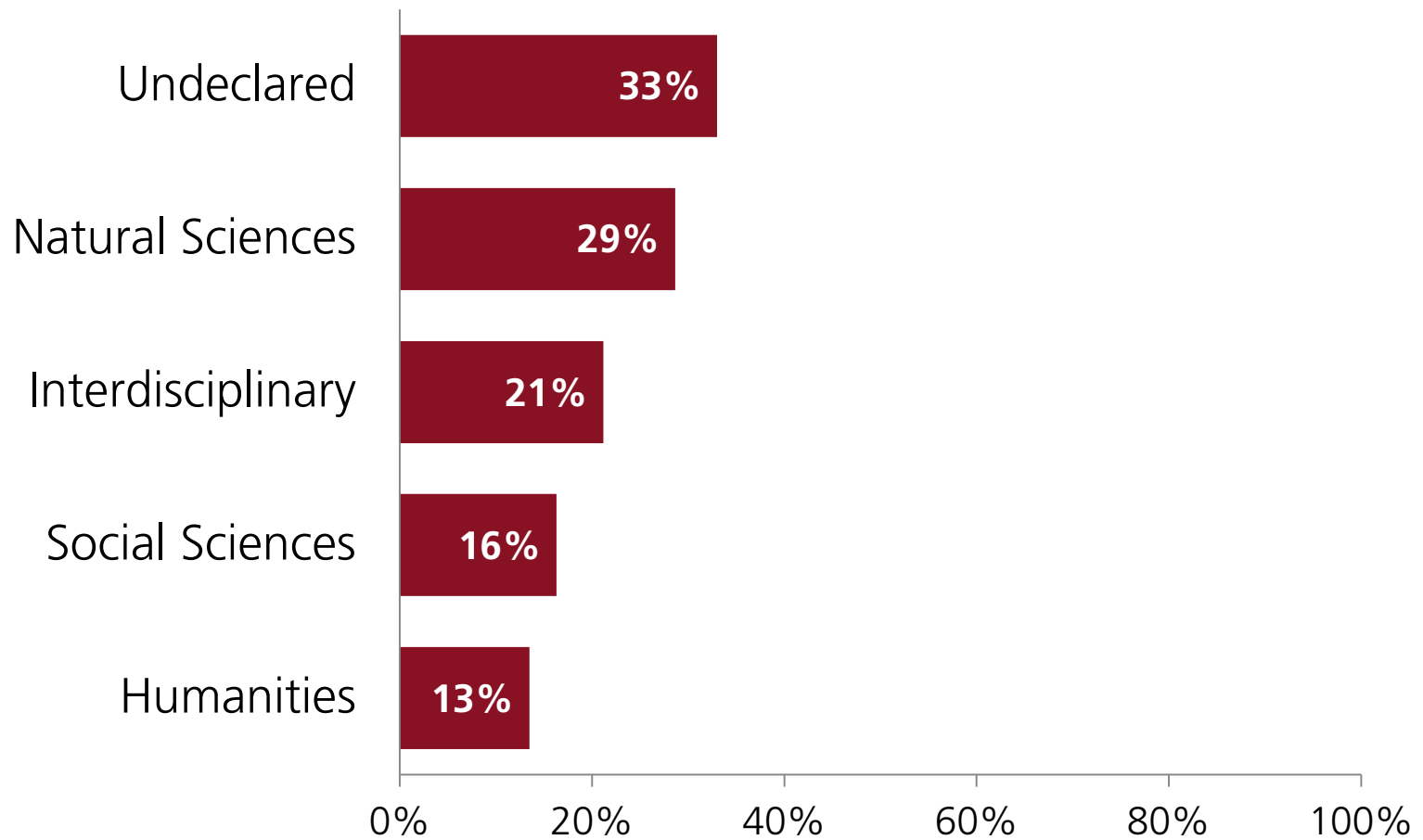
Usage Rate, by Graduating Class



Usage Rate, by Class and Race

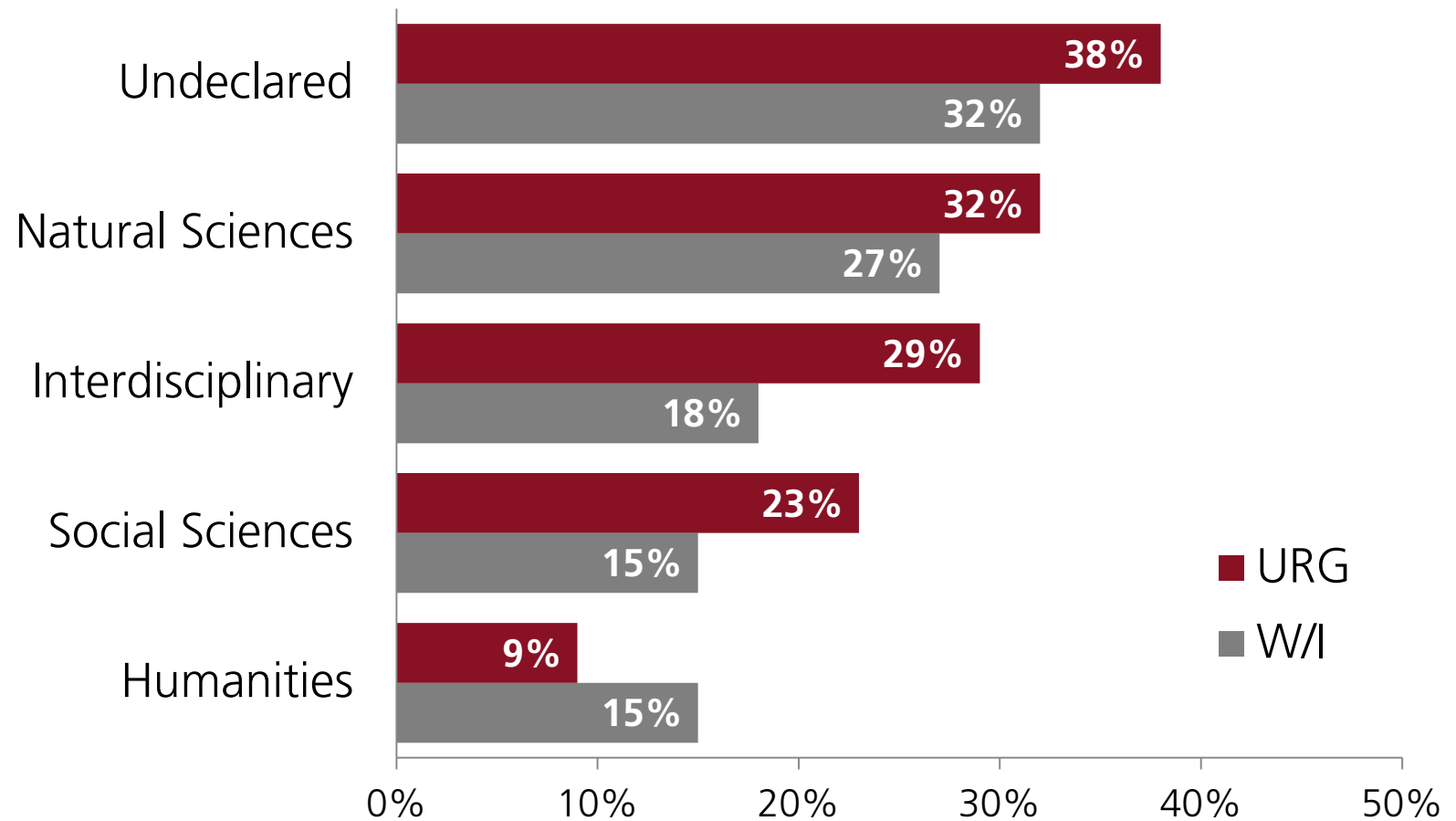


Usage Rates, by Major

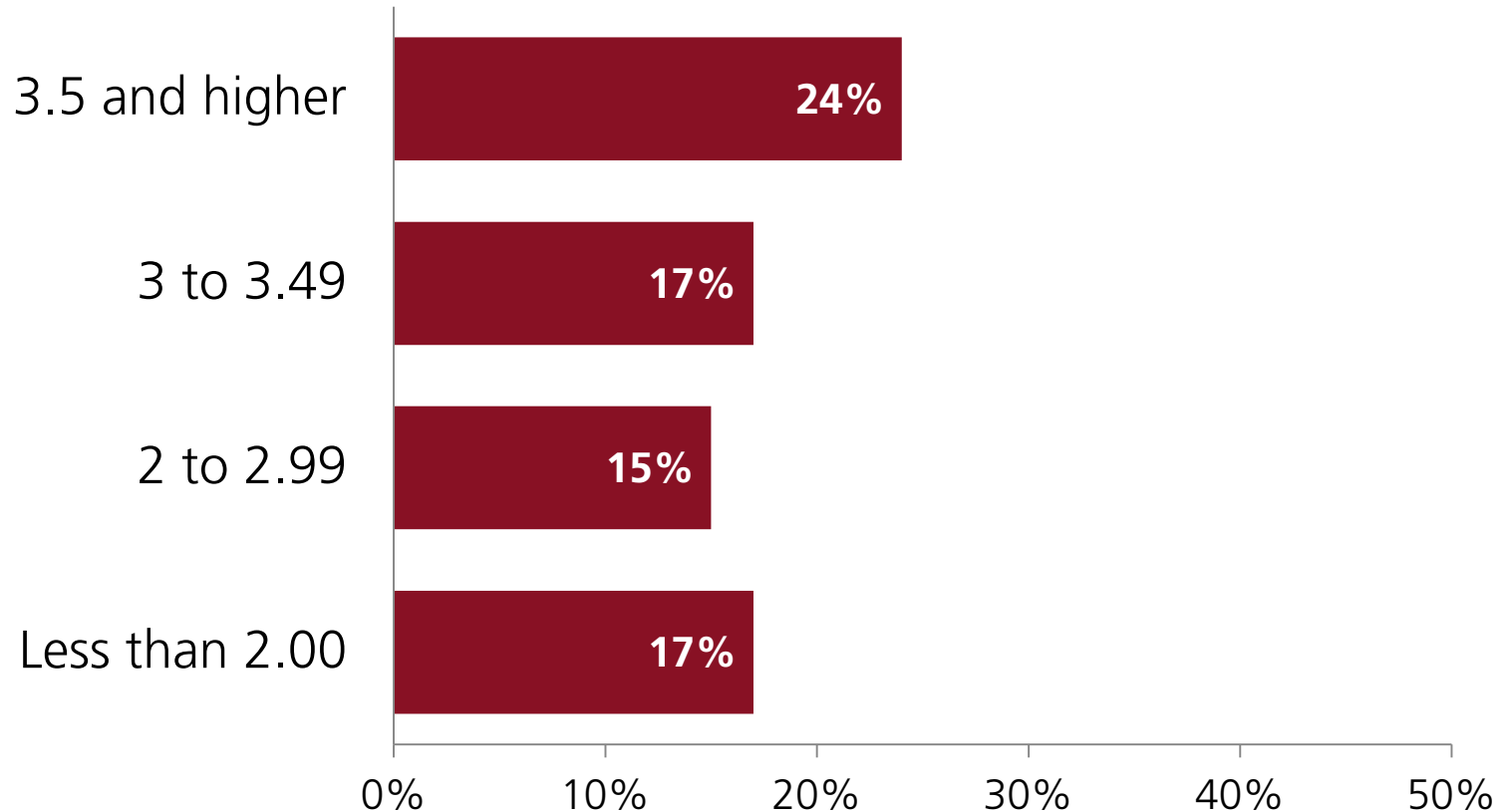


ARC Users, N = 428

Usage Rates, by Major

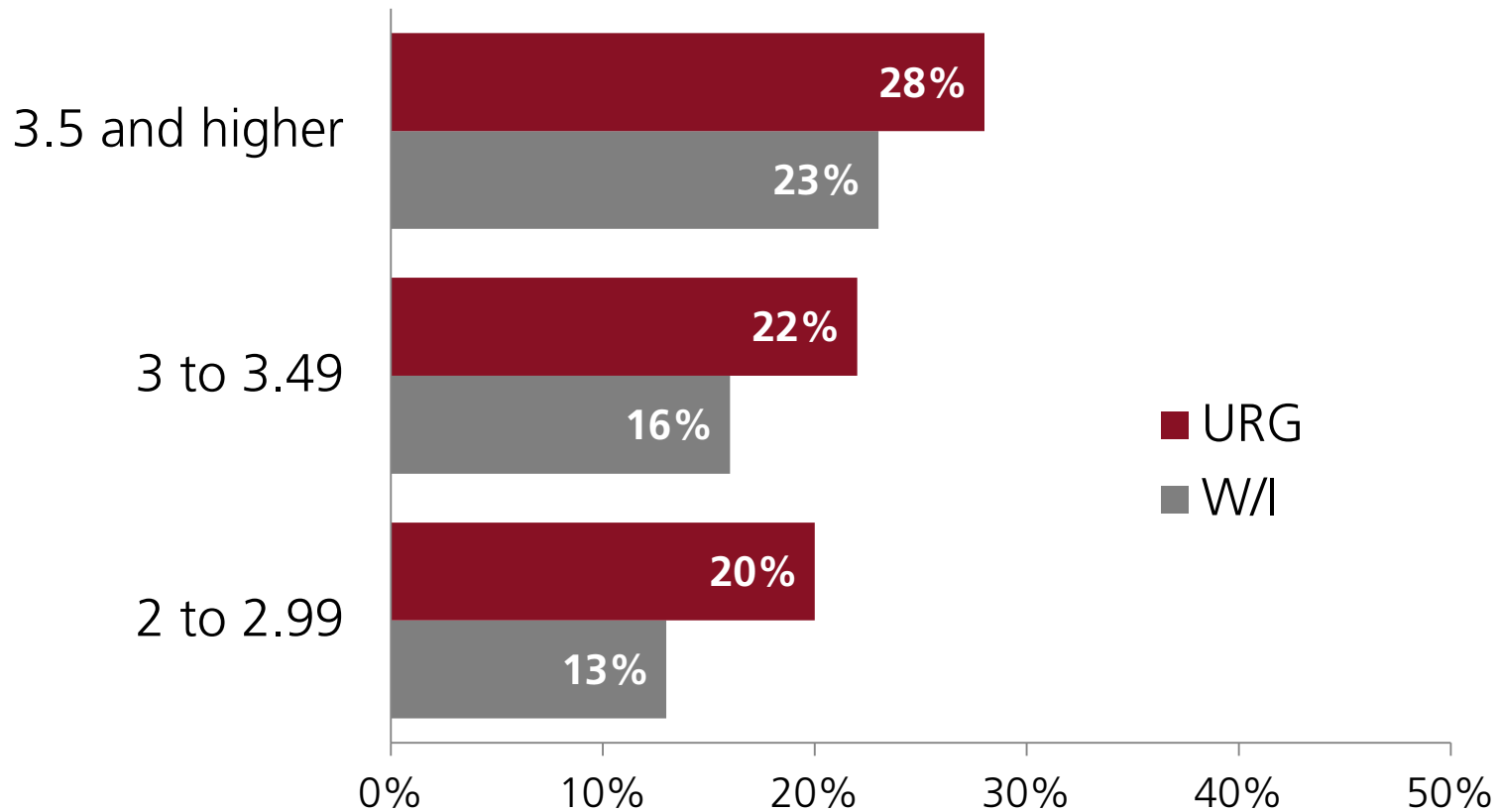


Usage Rates, by GPA (at start)



ARC Users with Fall 2017 GPA, N = 248

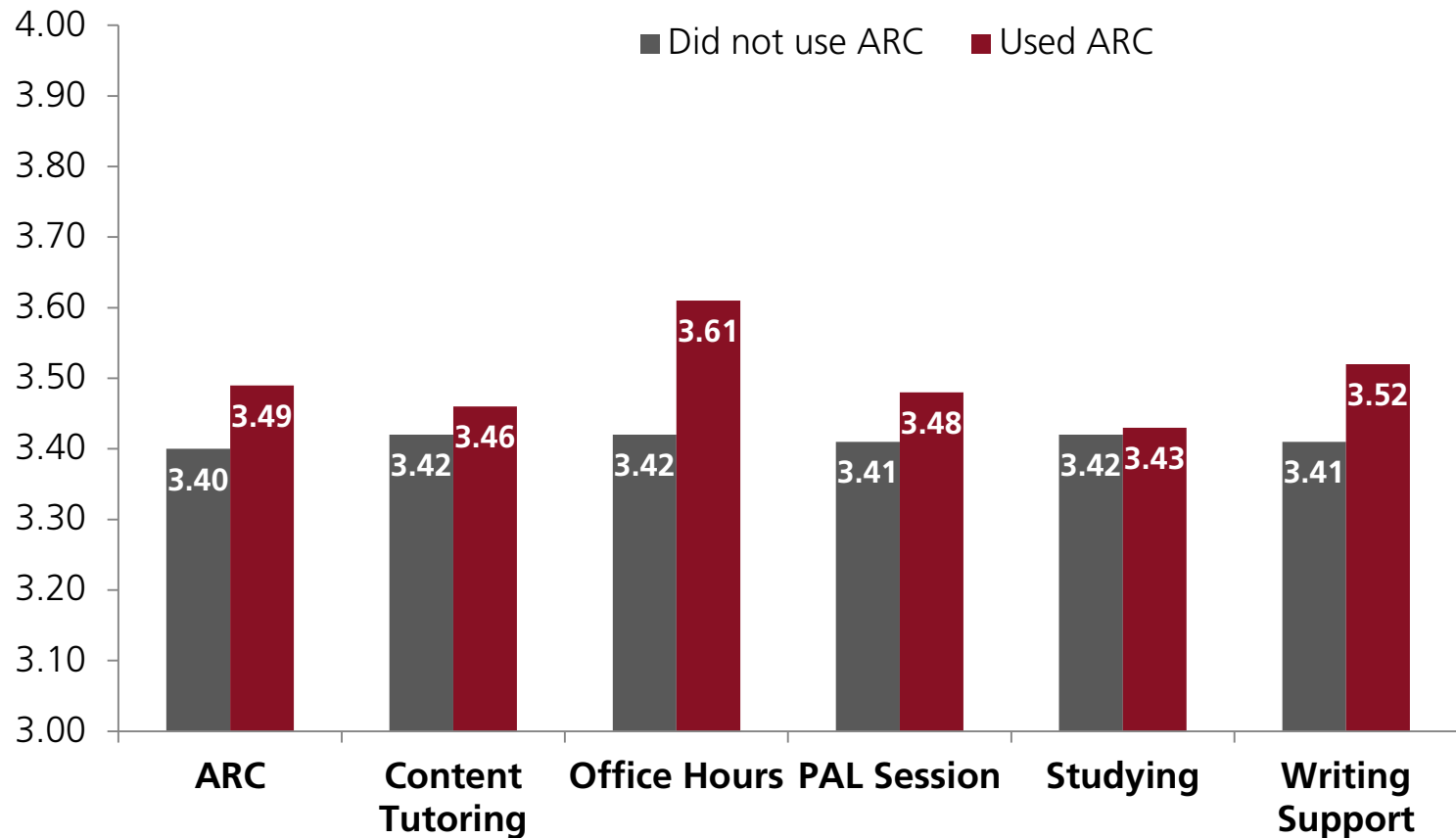
Usage Rates, by GPA (at start) and Race



GPA below 2.00 has been excluded due to low Ns.

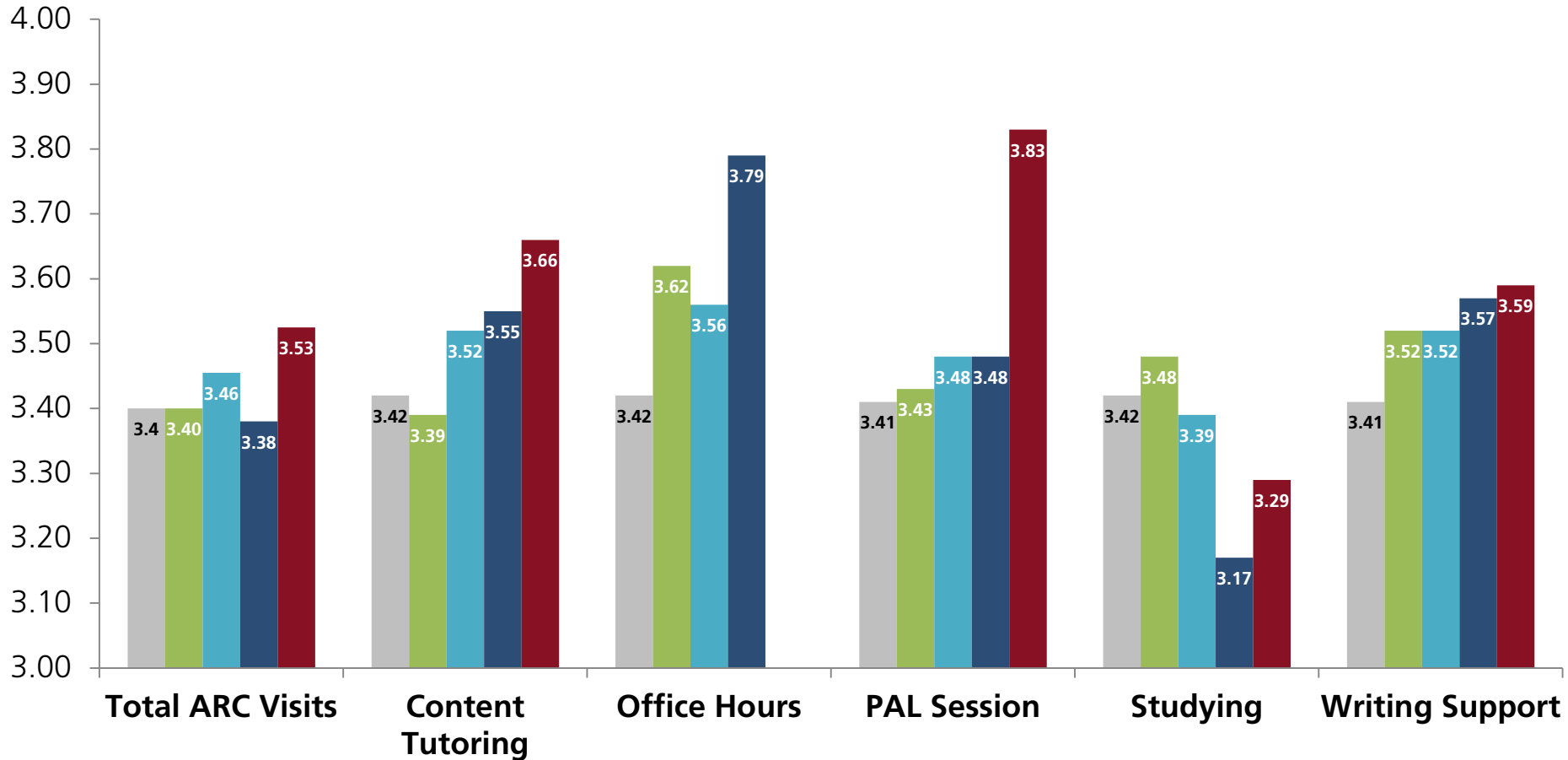
COMPARISON OF ARC USERS TO NON-USERS

Winter Term GPA, by ARC Usage



Winter Term GPA, by Dosage

■ Did not use ■ 1 ■ 2 to 4 ■ 5 to 9 ■ 10 or more

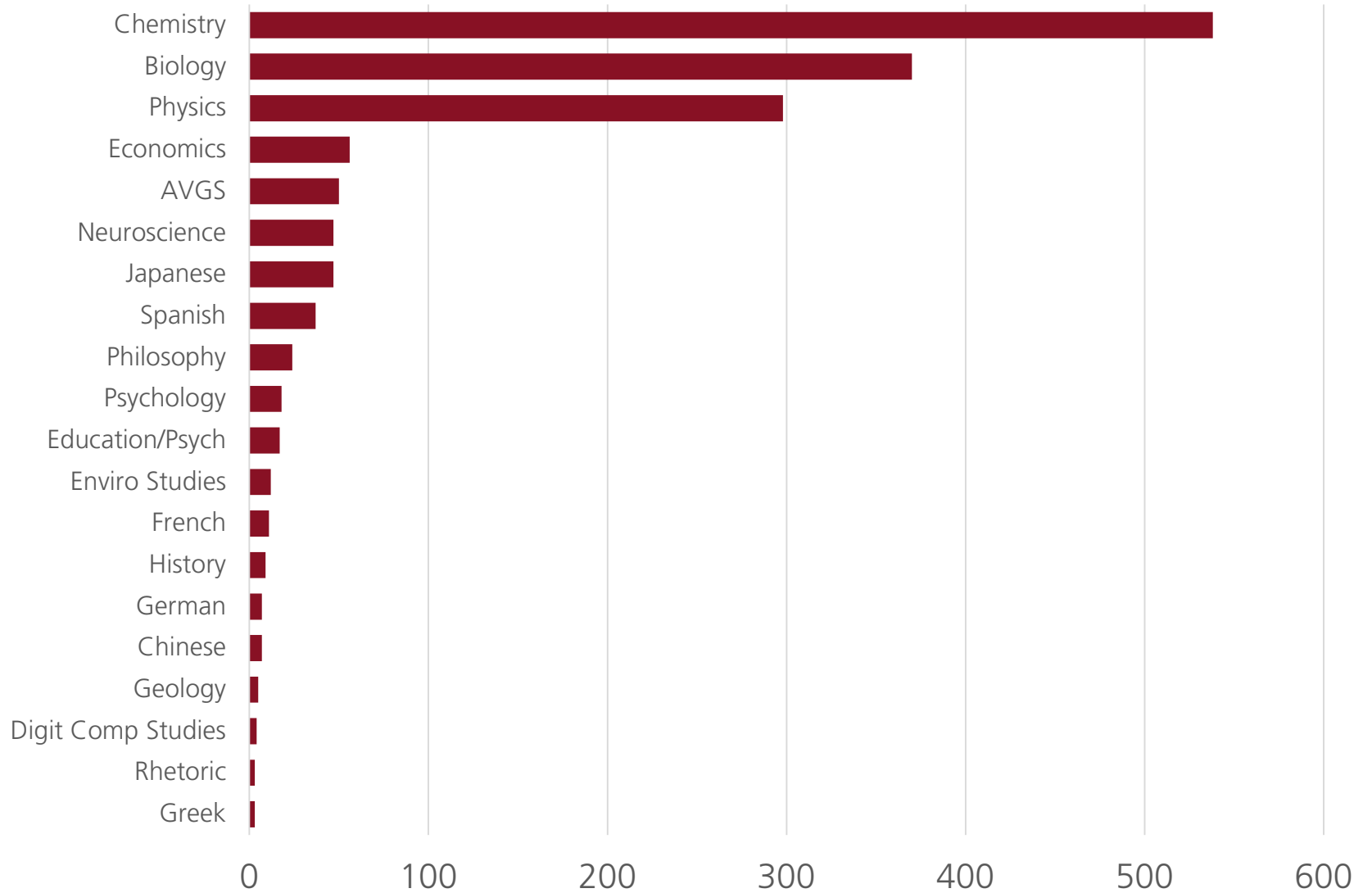


COURSE-LEVEL CHARACTERISTICS

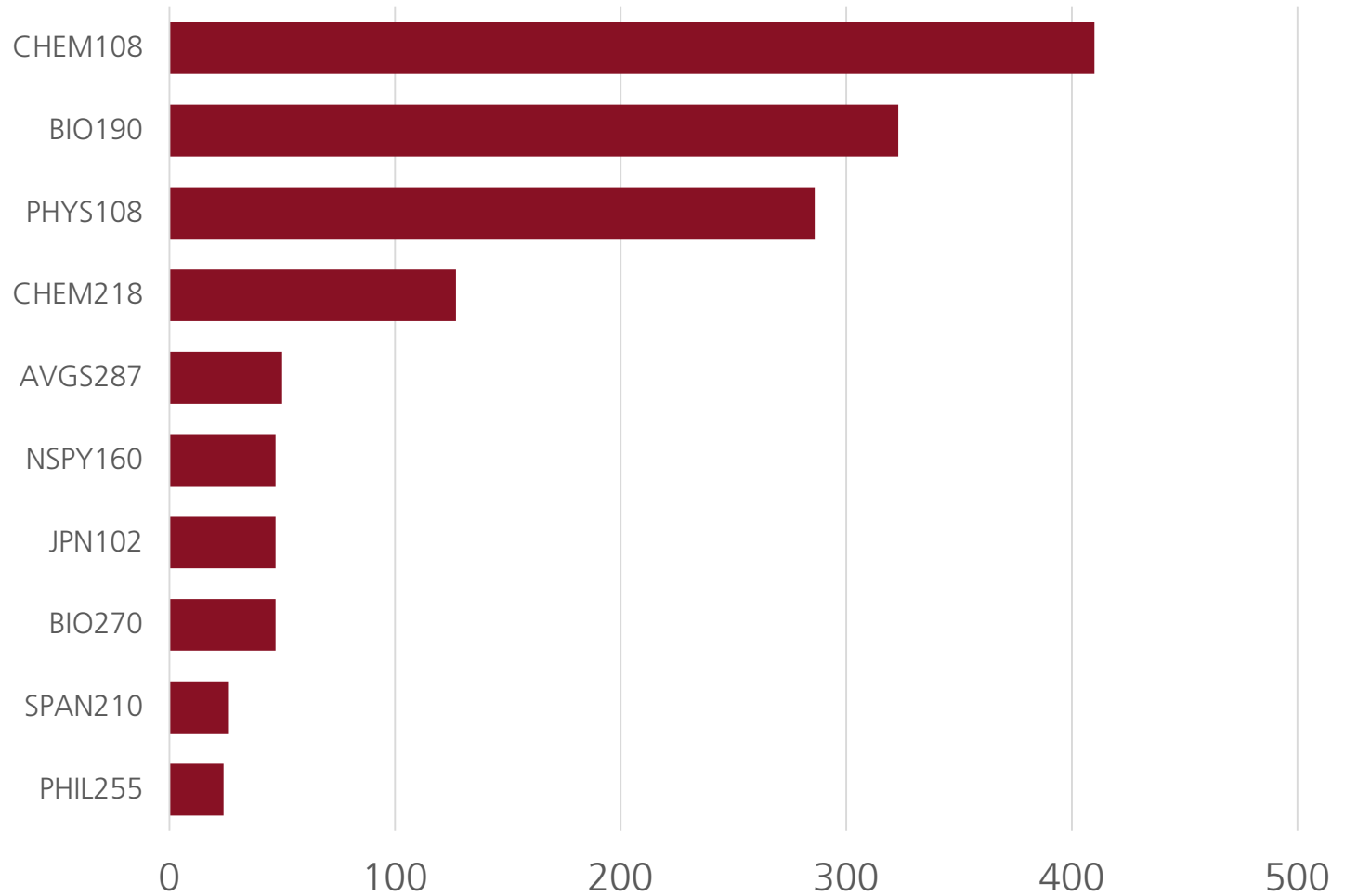
Course-Level Summary

- Of 1,935 ARC check-ins (not including shift check-ins), 1,506 were associated with courses. (78%)
- In total, 43 courses and 21 subjects were represented.
- In addition, there was one check-in associated with BCDC, 9 check-ins associated with Thesis Cafe, and 24 check-ins associated with Excel course.

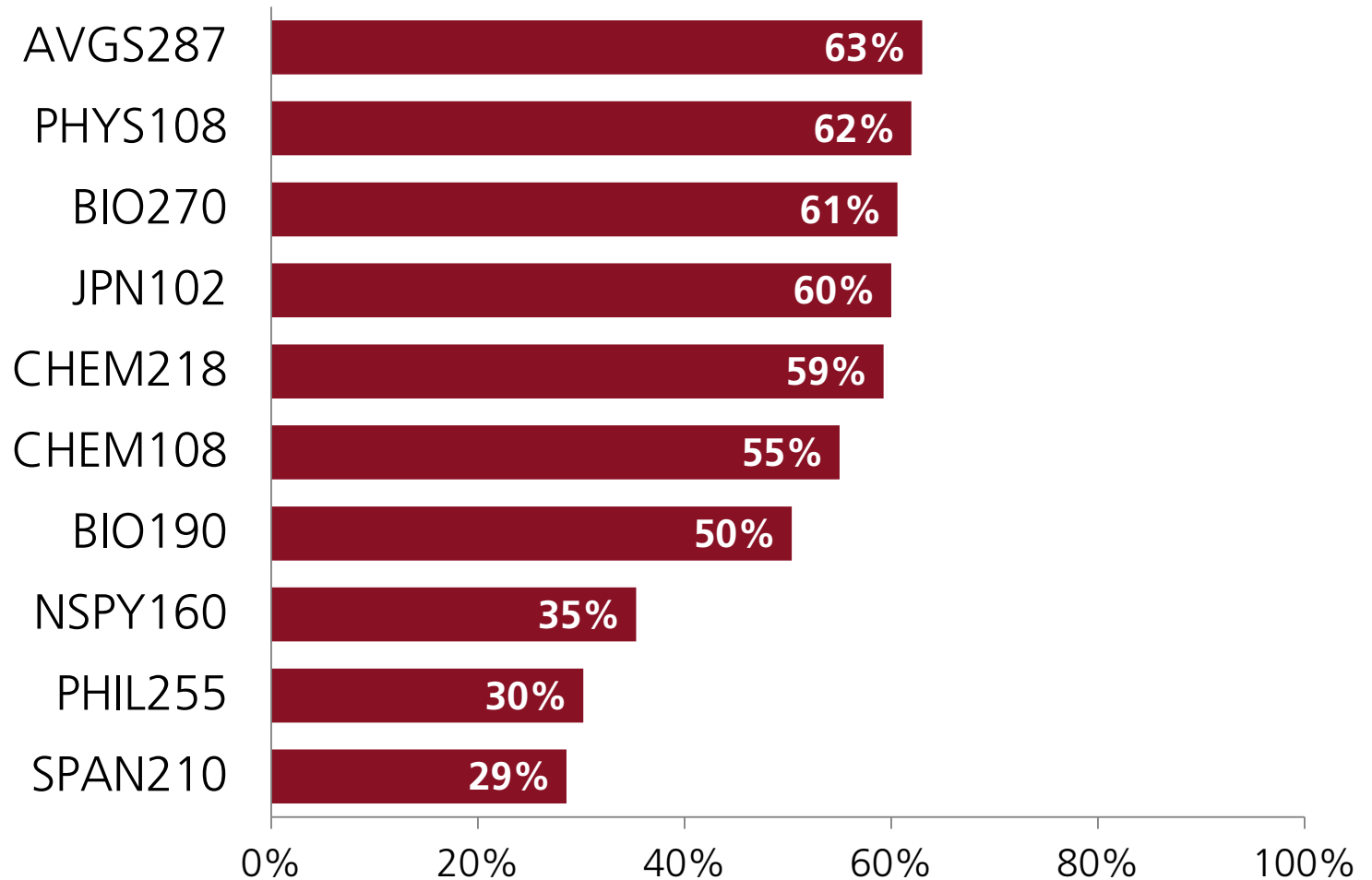
Subjects



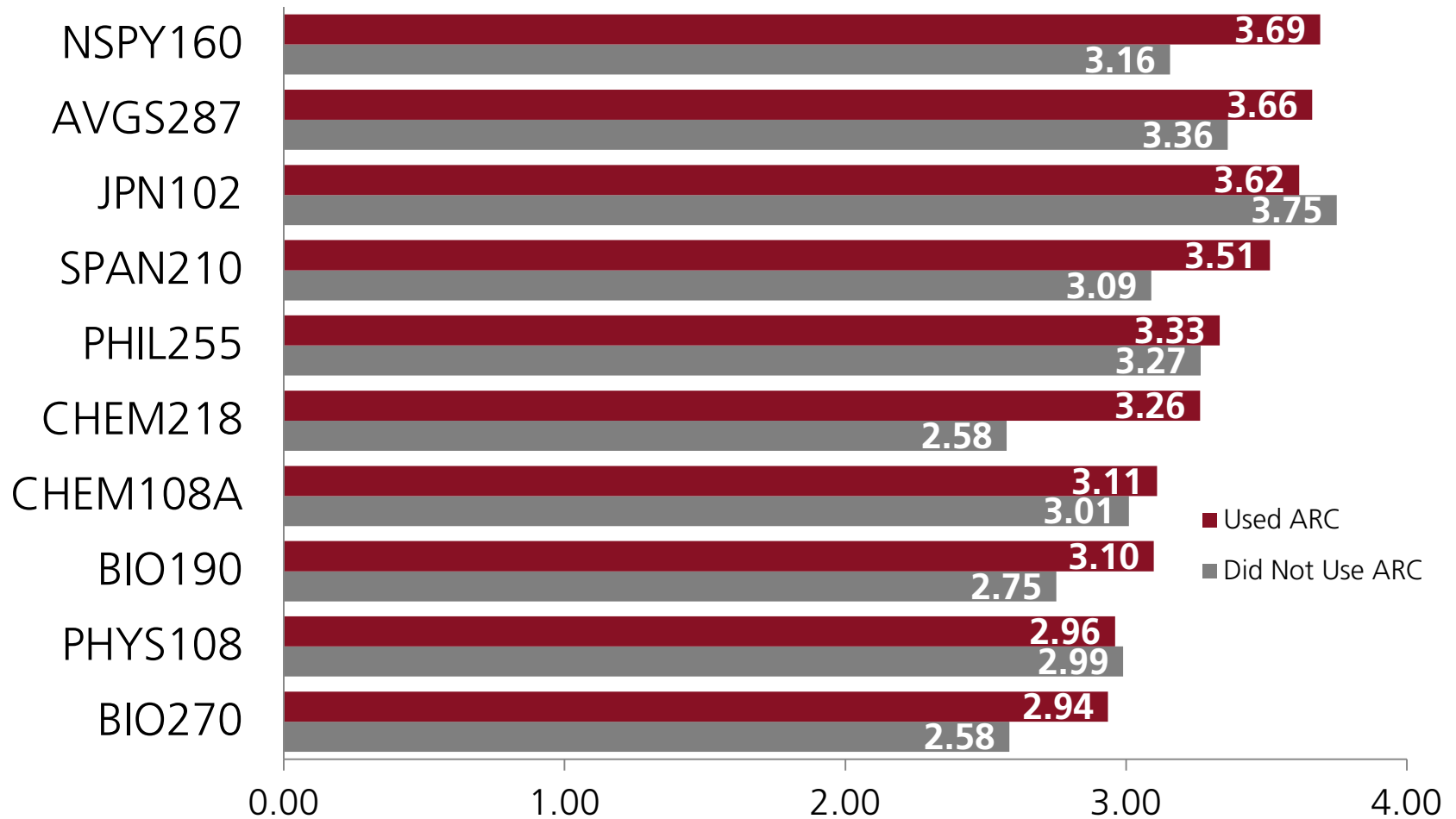
Top 10 Courses



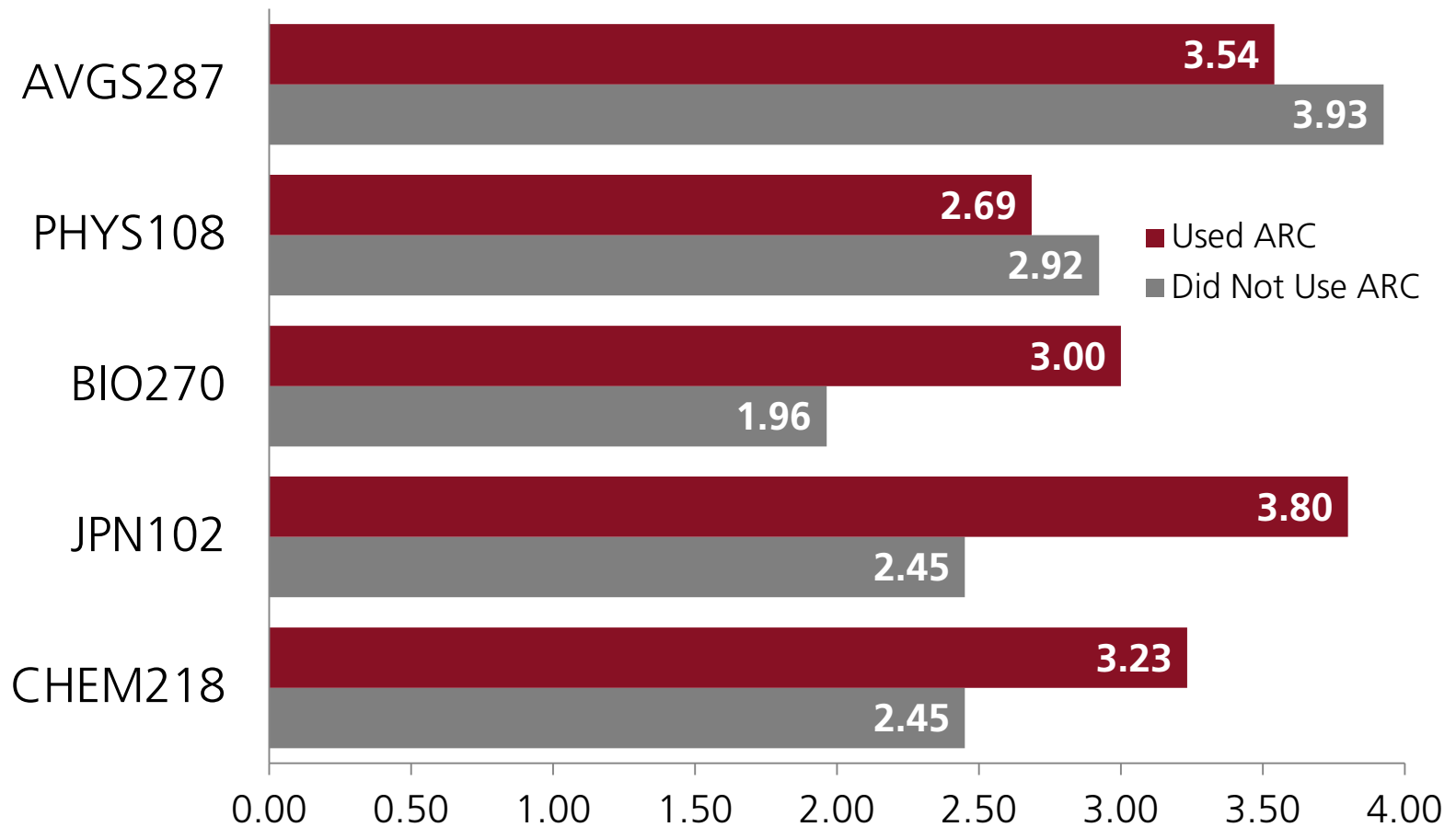
Usage Rates in Top Courses



Average Grade in Top Courses



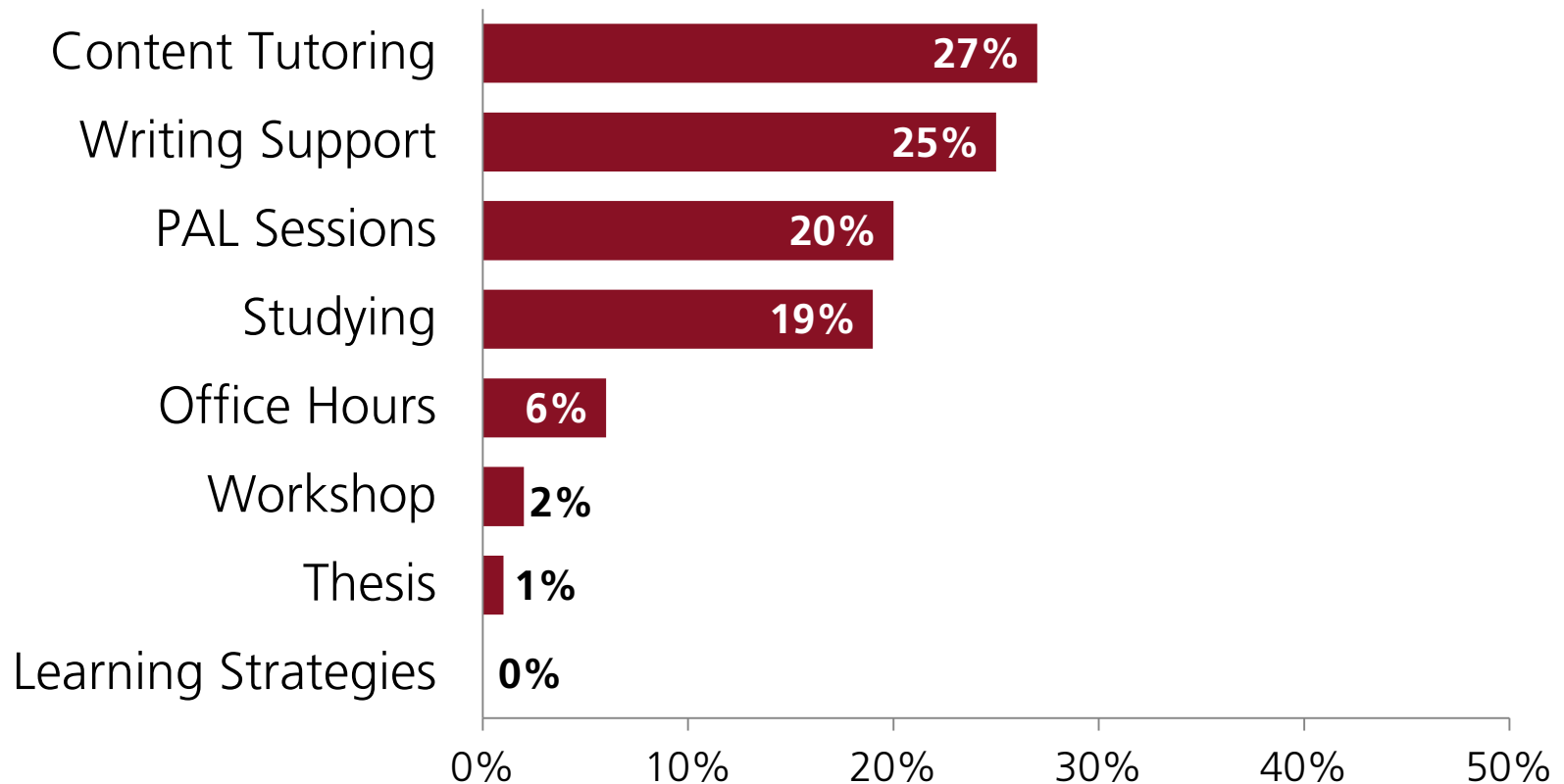
Average Grade in Top Courses, URG Only



ARC STUDENT EMPLOYEES

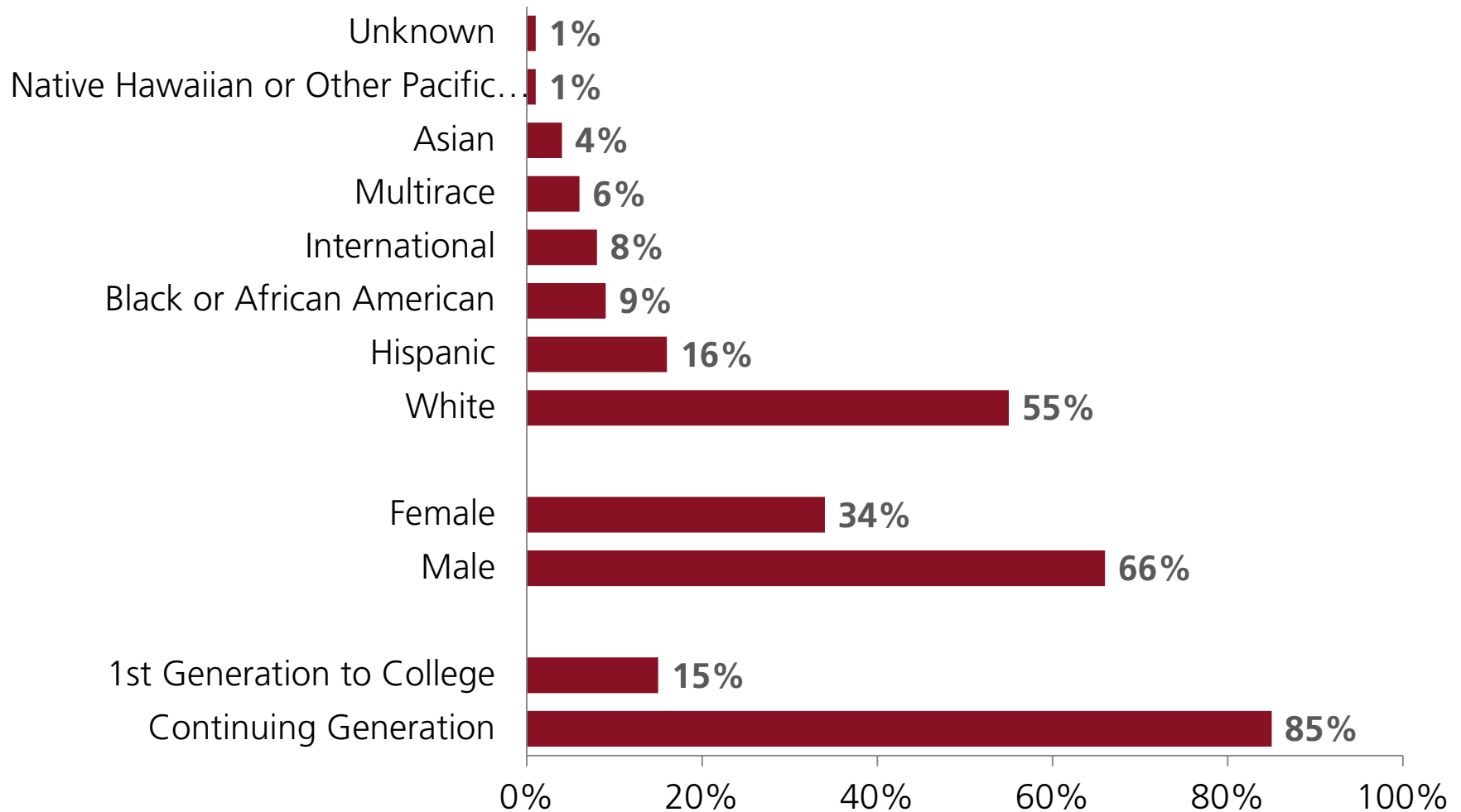
Usage Rates for Student Employees

61% of ARC student employees used ARC for at least one service during the Winter 2018 term.



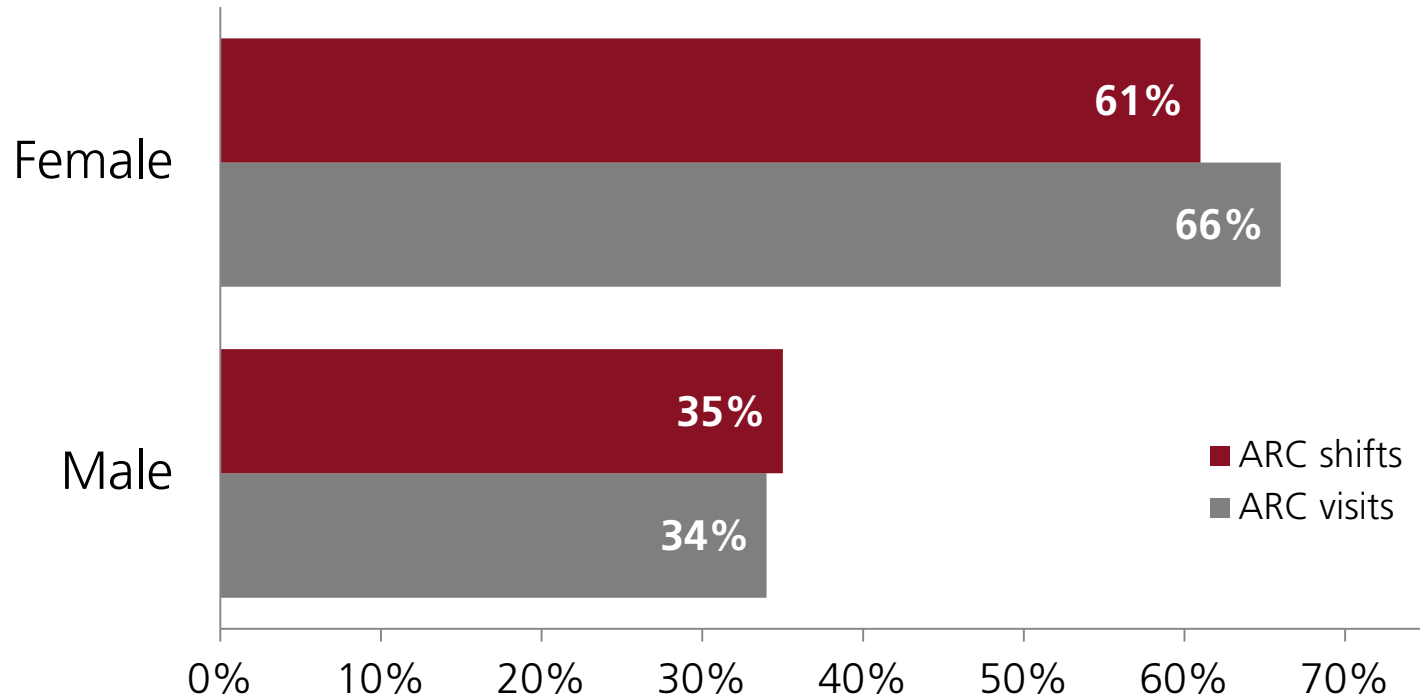
ARC student employees N= 100

ARC Student Employees, Demographics



ARC student employees N= 100

ARC Student Employees & Users, by Gender



ARC Student Employees & Users, by Race

