



Benefits at a Glance

Student Health Insurance Plan

Plan year 2025-2026

Designed exclusively for the students of:

Bates College
Lewiston, ME.
("the Policyholder")

Policy number: WI2526MESHIPTC01
Group number: ST0800TC
Effective: 08/15/2025 – 08/14/2026

Underwritten by:
Wellfleet Insurance Company
Fort Wayne, IN
("the Company")

Administered by:
Wellfleet Group, LLC

Welcome Students...

We are pleased to provide you with this summary of the 2025 – 2026 Student Health Insurance Plan (“Plan”), which is fully compliant with the Affordable Care Act. This is only a brief description of the coverage(s) available under Certificate form ME RBP SHIP Cert (2025). The Certificate will contain reductions, limitations, exclusions, and termination provisions. Full details of coverage are contained in the Certificate. If there are any conflicts between this document and the Certificate, the Certificate shall govern in all cases.

“Benefits at a Glance” includes effective dates and costs of coverage, as well as other helpful information. For additional details about the Plan, please consult the Plan Certificate and other materials at www.wellfleetstudent.com.

This is not an insurance Policy and your receipt of this document does not constitute the insurance or delivery of a policy of insurance. Any provisions of the Policy, as described in this Summary, that may be in conflict with the laws of the state where the school is located will be administered to conform with the requirements of that state’s laws, including those relating to mandated benefits.

The information contained in this Summary is accurate at the time of publication, but may change in accordance with state and federal insurance regulations during the course of the Policy year. The most current version of this document will be posted online. In the case of a discrepancy between two versions of the Summary, the most recent will apply.

Important Contact Information & Resources



Contact Us

Wellfleet Group, LLC
PO Box 15369
Springfield, Massachusetts 01115-5369
(877) 657-5035, TTY 711

Plan Administration

Enrollment, Eligibility, & Waivers

Cross Insurance
150 Mill Street, Suite 4
Lewiston, ME 04240
1-800-537-6444
<https://www.crossagency.com/college-health/2025-2026/bates-college-2025-2026/>

Benefits, Claim Status, & ID Cards

Wellfleet Group, LLC
PO Box 15369
Springfield, Massachusetts 01115-5369
(877) 657-5035, TTY 711
CustomerService@wellfleetinsurance.com
www.wellfleetstudent.com
Monday–Thursday, 8:30 a.m. to 7:00 p.m. Eastern Time

Friday, 9:00 a.m. to 5:00 p.m.
Eastern Time

Choose the “Help” button in the Wellfleet Student app to talk with our Customer Service team.

Claims

Wellfleet Group, LLC
PO Box 15369
Springfield, Massachusetts 01115-5369



Pharmacy Benefits Manager

For information about the Wellfleet Rx/ESI Prescription Drug Program, please visit www.wellfleetstudent.com.

Your plan includes Wellfleet Rx – offering over 40 generics at a \$0 copay. Please ask your healthcare provider to review our formulary to see if these medications are right for you. Click here <http://wellfleetrx.com/students/formularies/> for more information.

Member Pharmacy Help

(877) 640-7940



Teladoc®

Your plan includes virtual access to virtual healthcare advice by phone by phone, video, or app.

- Scheduled mental health services – 7 days a week

Register at

<https://www.teladoc.com/wellfleetstudent/>



For further information about your plan please use the QR code below.

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General Information

Am I Eligible

Domestic Students

Bates College requires all full-time students to have health insurance.

Domestic students enrolled in 3 or more classes are asked annually to elect coverage through the Bates College Student Health Insurance Plan or to request to waive coverage if they are covered through another comparable insurance policy. This selection is made through the Garnet Gateway. The request to waive/enrollment period ends on May 31, 2025. Domestic students who have not made a selection by that date will be automatically enrolled in the Bates College Student Health Insurance Plan.

International Students and Scholars

All International students & Scholars will automatically be enrolled in and billed for the Bates College Student Health Insurance Plan. The premium for the Bates College Student Health Insurance Plan will be added to the students accounts in September.

Dependents

Insured Students who are enrolled in the Student Health Plan may also enroll their eligible Dependents.

How Do I Waive/Enroll?

To Waive:

Domestic students must take action to either request to waive or enroll in the Bates College Student Health Plan through their Garnet Gateway account. The request to waive/enrollment period ends on May 21, 2025 for returning students and on May 31, 2025 for incoming domestic students. Domestic Students who do not select or have a declined waiver will automatically be enrolled.

Eligible students who choose to add their dependent(s) on a voluntary basis can enroll their dependent(s) by contacting Cross Insurance at 800-537-6444. The deadline to enroll a dependent is August 31, 2025.

Effective Dates & Costs

All time periods begin at 12:00 A.M. local time and end at 11:59 P.M. local time at the Policyholder's address.

Coverage Period	Coverage Start Date	Coverage End Date	Waiver Deadline Date/ Dependent Enrollment Deadline Date
Annual/Fall (Retuning Students)	08/15/2025	08/14/2026	05/21/2025
Annual/Fall (Incoming Students)	08/15/2025	08/14/2026	05/31/2025
Spring/Summer (New Student Only)	01/01/2026	08/14/2026	01/14/2026

Plan Costs for Students and their Dependents

	Annual	Spring/Summer (New Student Only)
Student*	\$2,447	\$1,515
Spouse*	\$2,447	\$1,515
Each Child*	\$2,447	\$1,515
3 or more Children*	\$7,341	\$4,545

*The above plan costs include an administrative service fee.
The plan costs for Dependents are in addition to the plan costs for student.

Plan Benefits

UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE (IF APPLICABLE) WILL ALWAYS APPLY.

Balance Billing - This plan pays claims based on the Maximum Allowance. Some Physicians and Hospitals will accept the Maximum Allowance as payment in full. Other Physicians and Hospitals may bill You for the difference between the Maximum Allowance and the Actual Charges. This is known as balance billing. Balance billing is legal in many states, and We have no control over Physicians and Hospitals that engage in balance billing practices.

Pre-Certification Requirement:

What types of Inpatient and Outpatient services or supplies require Pre-Certification?

Pre-Certification is required for the following :

1. All Inpatient admissions, including length of stay, to a Hospital, Skilled Nursing Facility, a facility established

primarily for the Treatment of a Substance Use Disorder, or a residential Treatment facility, surgical procedures;

2. All Inpatient maternity care after the initial 48/96 hours;
3. Home Health Care;
4. Durable Medical Equipment over \$500 per item;
5. Outpatient Surgical Procedures;
6. Transplant Services;
7. Diagnostic Testing and Radiology services listed at www.wellfleetstudent.com/providers/. See Prior Authorization Requirements section;
8. Complex Imaging ;
9. Biomarker Testing
10. Chemotherapy/Radiation;
11. Cochlear devices;
12. Infusions/Injectables;
13. Botox Injections;
14. Genetic Testing, except for BRCA;
15. Orthotics/Prosthetics;
16. Non-emergency air Ambulance (fixed wing)

Pre-Certification is not required for an Emergency Medical Condition, or Urgent Care, or Hospital Confinement for the initial 48/96 hours of maternity care.

Pre-Certification is not a guarantee that benefits will be paid.

Key Plan Benefits

BENEFIT	BENEFIT AMOUNT PAYABLE
Policy Year Deductible Individual	\$0
Out-of-Pocket Maximum Individual	\$6,350
Family	\$12,700
Coinsurance	90% of the Maximum Allowance for Covered Medical Expenses
Preventive Services	Benefits are paid at 100% of the Maximum Allowance.
Physician Office Visits including Specialist and Consultant visits *Check below for additional copayments if applicable	90% of the Maximum Allowance for Covered Medical Expenses

Emergency Services in an emergency department for Emergency Medical Conditions.	\$75 Copayment per visit then the plan pays 90% of the Maximum Allowance for Covered Medical Expenses Copayment waived if admitted
Urgent Care for non-life-threatening conditions	90% of the Maximum Allowance for Covered Medical Expenses

Schedule of Benefits

THE COVERED MEDICAL EXPENSE FOR AN ISSUED CERTIFICATE WILL BE:

1. THOSE LISTED IN THE COVERED MEDICAL EXPENSES PROVISION;
2. ACCORDING TO THE FOLLOWING SCHEDULE OF BENEFITS; AND
3. UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE WILL ALWAYS APPLY.
4. UNLESS SPECIFIED BELOW, ANY APPLICABLE COPAYMENTS ARE APPLIED AFTER DEDUCTIBLE IS MET.

BENEFITS FOR COVERED INJURY/SICKNESS	BENEFIT AMOUNT PAYABLE
INPATIENT SERVICES	
Hospital Care Includes Hospital Room and Board Expenses and Hospital Miscellaneous Expenses. Subject to Semi-Private room rate unless intensive care unit is required. Room and Board includes intensive care. Pre-Certification Required	90% of the Maximum Allowance for Covered Medical Expenses
Preadmission Testing	90% of the Maximum Allowance for Covered Medical Expenses
Physician's Visits while Confined	90% of the Maximum Allowance for Covered Medical Expenses
Skilled Nursing Facility Benefit Pre-Certification Required	90% of the Maximum Allowance for Covered Medical Expenses
Inpatient Rehabilitation Facility Expense Benefit Pre-Certification Required	90% of the Maximum Allowance for Covered Medical Expenses
Physical Therapy while Confined (inpatient)	90% of the Maximum Allowance for Covered Medical Expenses

MENTAL HEALTH DISORDER AND SUBSTANCE USE DISORDER BENEFITS	
In accordance with the federal Mental Health Parity and Addiction Equity Act of 2008 (MHPAEA), the cost sharing requirements, and any Pre-Certification requirements that apply to a Mental Health Disorder and Substance Use Disorder will be no more restrictive than those that apply to medical and surgical benefits for any other Covered Sickness. Day or visit limits do not apply to Mental Health Disorder and Substance Use Disorder Benefits.	
Inpatient Mental Health Disorder and Substance Use Disorder Benefits Pre-Certification Required	90% of the Maximum Allowance for Covered Medical Expenses
Outpatient Mental Health Disorder and Substance Use Disorder Benefits	
Physician's Office Visits including, but not limited to, Physician visits; individual and group therapy; medication management	90% of the Maximum Allowance for Covered Medical Expenses
All Other Outpatient Services (All Other Outpatient Services does not include Emergency Services in an emergency department, Urgent Care Centers, and Emergency Ambulance Service and Prescription Drugs. Refer to the Emergency Services, Ambulance and Non-Emergency Services, and Prescription Drugs sections of this Certificate for benefit information.) Pre-Certification may be required for certain All Other Outpatient Services. To see if Pre-Certification is required, refer to the Pre-Certification Requirement listing and specific benefit listed in this Schedule of Benefits	90% of the Maximum Allowance for Covered Medical Expenses
PROFESSIONAL AND OUTPATIENT SERVICES	
<i>Surgical Expenses</i>	
Inpatient and Outpatient Surgery includes: Pre-Certification Required Required for surgery only Surgeon Services Anesthetist Assistant Surgeon	90% of the Maximum Allowance for Covered Medical Expenses

Outpatient Surgical Facility and Miscellaneous expenses for services & supplies, such as cost of operating room, therapeutic services, oxygen, oxygen tent, and blood & plasma	90% of the Maximum Allowance for Covered Medical Expenses
Abortion Expense	100% of the Maximum Allowance Deductible Waived, if applicable
Bariatric Surgery Pre-Certification Required	90% of the Maximum Allowance for Covered Medical Expenses
Organ Transplant Surgery travel and lodging expenses a maximum of \$2,000 per Policy Year or \$250 per day, whichever is less while at the transplant facility. Pre-Certification Required	90% of the Maximum Allowance for Covered Medical Expenses
Human Leukocyte Antigen Testing	Paid at 100% of Maximum Allowance. Deductible Waived. Subject to once per lifetime for Antigen testing laboratory fees
Reconstructive Surgery Pre-Certification Required	90% of the Maximum Allowance for Covered Medical Expenses
Other Professional Services	
Gender Affirming Services Benefit Pre-Certification Required for gender affirming surgery	Same as any other Mental Health Disorder
Home Health Care Expenses Pre-Certification required	90% of the Maximum Allowance for Covered Medical Expenses
Hospice Care Coverage	90% of the Maximum Allowance for Covered Medical Expenses
Office Visits	
Physician's Office Visits including Specialists/Consultants	90% of the Maximum Allowance for Covered Medical Expenses
Telemedicine or Telehealth Services Benefit	90% of the Maximum Allowance for Covered Medical Expenses
Acupuncture Services (Medically Necessary Treatment only)	90% of the Maximum Allowance for Covered Medical Expenses
Acupuncture Services Maximum visits per Policy Year	30
Allergy Testing and Treatment, including injections	90% of the Maximum Allowance for Covered Medical Expenses
Chiropractic Care Benefit	90% of the Maximum Allowance for Covered Medical Expenses
Chiropractic Care Benefit Maximum visits per Policy Year	40

Tuberculosis screening (TB), Titers, QuantiFERON B tests including shots (other than covered under Preventive Services)	90% of the Maximum Allowance for Covered Medical Expenses
EMERGENCY SERVICES, AMBULANCE AND NON-EMERGENCY SERVICES	
Emergency Services in an emergency department for Emergency Medical Conditions.	\$75 Copayment per visit then the plan pays 90% of the Maximum Allowance for Covered Medical Expenses Copayment waived if admitted
Urgent Care Centers for non-life-threatening conditions	90% of the Maximum Allowance for Covered Medical Expenses
Emergency Ambulance Service ground and/or air, water transportation	90% of the Maximum Allowance for Covered Medical Expenses
Non-Emergency Ambulance Expenses ground and/or air (fixed wing) transportation Pre-Certification Required for non-emergency air Ambulance (fixed wing)	90% of the Maximum Allowance for Covered Medical Expenses
DIAGNOSTIC LABORATORY, RADIOLOGY TESTING AND IMAGING SERVICES	
Diagnostic Complex Imaging Services Pre-Certification Required	90% of the Maximum Allowance for Covered Medical Expenses
Diagnostic Laboratory Radiological Services and Testing (Outpatient) Pre-Certification may be required. See Prior Authorization Requirements section listed at www.wellfleetstudent.com/providers/ .	90% of the Maximum Allowance for Covered Medical Expenses
Chemotherapy and Radiation Therapy Pre-Certification Required	90% of the Maximum Allowance for Covered Medical Expenses
Infusion Therapy Pre-Certification Required	90% of the Maximum Allowance for Covered Medical Expenses
REHABILITATION AND HABILITATION THERAPIES	
Cardiac Rehabilitation	90% of the Maximum Allowance for Covered Medical Expenses
Cardiac Rehabilitation Maximum Visits per Policy Year	60
Pulmonary Rehabilitation	90% of the Maximum Allowance for Covered Medical Expenses
Pulmonary Rehabilitation Maximum Visits per Policy Year	60
Rehabilitation Therapy including, Physical Therapy, and Occupational Therapy and Speech Therapy	90% of the Maximum Allowance for Covered Medical Expenses

Rehabilitation Therapy Maximum Visits for each therapy per Policy Year for Physical Therapy, and Occupational Therapy and Speech Therapy Combined with Habilitation Services Therapy	30
Habilitation Services including, Physical Therapy, and Occupational Therapy and Speech Therapy	90% of the Maximum Allowance for Covered Medical Expenses
Habilitation Services Maximum Visits for each therapy per Policy Year for Physical Therapy, and Occupational Therapy and Speech Therapy Combined with Rehabilitation Therapy	30
OTHER SERVICES AND SUPPLIES	
Covered Clinical Trials	Same as any other Covered Sickness
Diabetic Services and Supplies (including equipment and training) Refer to the Prescription Drug provision for diabetic supplies covered under the Prescription Drug benefit.	90% of the Maximum Allowance for Covered Medical Expenses
Dialysis Treatment	90% of the Maximum Allowance for Covered Medical Expenses
Durable Medical Equipment	90% of the Maximum Allowance for Covered Medical Expenses
Pre-Certification Required	
Enteral Formulas and Nutritional Supplements See the Prescription Drug section of this Schedule when purchased at a pharmacy.	90% of the Maximum Allowance for Covered Medical Expenses
Hearing Aids One hearing aid per affected ear every 36 months	90% of the Maximum Allowance for Covered Medical Expenses
Infertility Treatment Benefit Pre-Certification Required	90% of the Maximum Allowance for Covered Medical Expenses
Fertility Preservation Benefit	90% of the Maximum Allowance for Covered Medical Expenses
Maternity Benefit	Same as any other Covered Sickness
Prosthetic and Orthotic Devices Pre-Certification Required	90% of the Maximum Allowance for Covered Medical Expenses

Prosthetic Devices (Arm and Leg) Pre-Certification Required	90% of the Maximum Allowance for Covered Medical Expenses
Accidental Injury Dental Treatment	90% of the Maximum Allowance for Covered Medical Expenses
Sickness Dental Expense Benefit	90% of the Maximum Allowance for Covered Medical Expenses
Treatment for Temporomandibular Joint (TMJ) Disorders	90% of the Maximum Allowance for Covered Medical Expenses
Anesthesia and Facility Charges for Dental Procedures	90% of the Maximum Allowance for Covered Medical Expenses
Dental Care for Cancer Patients	90% of the Maximum Allowance for Covered Medical Expenses
Sports Accident Expense Benefit - incurred as the result of the play or practice of club sports	90% of the Maximum Allowance for Covered Medical Expenses
Non-emergency Care While Traveling Outside of the United States	70% of Actual Charge for Covered Medical Expenses Subject to \$10,000 maximum per Policy Year
Bedside Visits (International Students and their Dependents)	100% of Actual Charge for Covered Expenses Subject to \$5,000 maximum per Policy Year
Medical Evacuation Expense	100% of Actual Charge for Covered Medical Expenses
Repatriation Expense	100% of Actual Charge for Covered Medical Expenses
MANDATED BENEFITS	
Breast Reduction/Varicose Vein Surgery	Same as any other Covered Sickness
Children's Early Intervention	Same as any other Covered Sickness
Prostate Cancer Screening	Same as any other Covered Sickness, unless considered a Preventive Service
Diagnostic Breast Examination	100% of the Maximum Allowance. If applicable, Deductible waived
COVID-19 Screening, Testing, and Immunizations Benefits	100% of the Maximum Allowance. If applicable, Deductible waived
Accidental Death and Dismemberment	
Principal Sum	\$10,000
Loss must occur within 365 days of the date of a covered Accident.	
Only one benefit will be payable under this provision, that providing the largest benefit, when more than one (1) Loss occurs as the result of any one (1) Accident. This benefit is payable in addition to any other benefits payable under this Certificate.	

Exclusions and Limitations

Exclusion Disclaimer: Any exclusion in conflict with the Patient Protection and Affordable Care Act or any state-imposed requirements will be administered to comply with the requirements of the federal or state guideline, whichever is more favorable to You.

The Certificate does not cover loss nor provide benefits for any of the following, except as otherwise provided by the benefits of the Certificate and as shown in the Schedule of Benefits.

General Exclusions

- **International Students Only** – Covered Medical expenses received within Your Home Country or country of origin that are covered under Your governmental or national health plan.
- Treatment, service or supply which is not Medically Necessary for the diagnosis, care or Treatment of the Sickness or Injury involved. This applies even if they are prescribed, recommended or approved by Your attending Physician or dentist.
- Medical services rendered by a provider employed for or contracted with the Policyholder, including team Physicians or trainers, except as specifically provided in the Schedule of Benefits.
- Professional services rendered by an Immediate Family Member or anyone who lives with You.
- Charges of an institution, health service or infirmary for whose services payment is not required in the absence of insurance or services covered by Student Health Fees.
- Any expenses in excess of the Maximum Allowance except as provided in the Certificate.
- Treatment, services, supplies or facilities in a Hospital owned or operated by the Veterans Administration or a national government or any of its agencies, except when a charge is made which You are required to pay.
- Services that are duplicated when provided by both a certified Nurse midwife and a Physician.
- Expenses payable under any prior policy which was in force for the person making the claim.
- Loss resulting from war or any act of war, whether declared or not, or Loss sustained while in the armed forces of any country or international authority.
- Injury sustained as the result of Your operation of a motor vehicle while not properly licensed to do so in the jurisdiction in which the motor vehicle Accident takes place.
- Expenses covered under any Workers' Compensation, occupational benefits plan, mandatory automobile no-fault plan, public assistance program or government plan, except Medicaid.
- Expenses incurred after:
 - The date insurance terminates as to an Insured Person, except as specified in the extension of benefits provision; and
 - The end of the Policy Year specified in the Policy.
- Elective Surgery or Elective Treatment unless such coverage is otherwise specifically covered under the Certificate.
- You are:
 - committing or attempting to commit a felony,
 - engaged in an illegal occupation, or
 - participating in a riot.
- Custodial Care service and supplies.
- Charges for hot or cold packs for personal use.
- Services of private duty Nurse except as provided in the Certificate.
- Expenses that are not recommended and approved by a Physician.

- Experimental or Investigational drugs, devices, Treatments or procedures.
- Routine harvesting and storage of stem cells from newborn cord blood, the purchase price of any organ or tissue, donor services if the recipient is not an Insured Person under this plan, or services for or related to the transplantation of animal or artificial organs or tissues.
- Loss incurred as the result of riding as a passenger or otherwise (including skydiving) in a vehicle or device for aerial navigation, except as a fare paying passenger in an aircraft operated by a scheduled airline maintaining regular published schedules on a regularly established route anywhere in the world.
- Non-chemical addictions.
- Outpatient non-physical, occupational, speech therapies (such as art, dance, drama, horticulture, music, writing, etc.).
- Modifications made to dwellings.
- General fitness, exercise programs.
- Hypnosis.
- Rolfing.
- Biofeedback.
- Sleep Disorders, except for the diagnosis, and Treatment of obstructive sleep apnea including testing performed in a home or outpatient setting.
- Routine foot care, including the paring or removing of corns and calluses, or trimming of nails, unless these services are determined to be Medically Necessary because of Injury, infection or disease.

Activities Related

- Braces and appliances used as protective devices during a student's participation in sports. Replacement braces and appliances are not covered.
- Loss resulting from playing, practicing, traveling to or from, or participating in, or conditioning for, any professional sport.
- Loss resulting from playing, practicing, traveling to or from, or participating in, or conditioning for, any Intercollegiate sports for which benefits are paid under another Sports Accident policy issued to the Policyholder; or for which coverage is provided by the National Collegiate Athletic Association (NCAA), National Association of Intercollegiate Athletic (NAIA) or any other sports association.
- Racing or speed contests, skin diving or sky diving, mountaineering (where ropes or guides are customarily used), ultra-light aircraft, parasailing, sail planing, hang gliding, bungee jumping, travel in or on ATV's (all terrain or similar type vehicles).

Weight Management/Reduction

- Weight management. Weight reduction. Nutrition programs. This does not apply to nutritional counseling, or any screening or assessment specifically provided under the Preventive Services benefit, or otherwise specifically covered under the Certificate.
- Treatment for obesity except surgery for morbid obesity (bariatric surgery). Surgery for removal of excess skin or fat.

Family Planning

- Infertility Treatment (male or female)-this includes but is not limited to:
 - Procreative counseling;
 - Premarital examinations;
 - Genetic counseling and genetic testing;
 - Impotence, organic or otherwise;

- Costs for an ovum donor or donor sperm;
- Ovulation predictor kits;
- Reversal of tubal ligations;
- Reversal of vasectomies;
- Costs for and relating to surrogate motherhood if the individual is not an Insured Person under the Certificate;
- Cloning; or
- Medical and surgical procedures that are Experimental or Investigative, unless Our denial is overturned by an External Appeal Agent.

Hearing

- Charges for hearing exams, hearing screening, or cochlear implants except as specifically provided in the Certificate.

Cosmetic

- Treatment of Acne unless Medically Necessary.
- Charges for hair growth or removal unless otherwise specifically covered under the Certificate.
- Surgery or related services for cosmetic purposes to improve appearance, except to restore bodily function or correct deformity resulting from disease, or trauma.

**ADDITIONAL BENEFITS
PEDIATRIC DENTAL SERVICES
SCHEDULE OF BENEFITS**

PEDIATRIC DENTAL	
<p>Pediatric Dental Care Benefit (to the end of the month in which the Insured Person turns age 19)</p> <p>Type A – Basic Services Preventive Dental Care Limited to 1 dental exam every 6 months</p> <p>The benefit payable amount for the following services is different from the benefit payable amount for Preventive Dental Care:</p> <p>Type B – Intermediate Services</p> <p>Type C – Major Services</p> <p>Type D: Medically Necessary Orthodontic Services</p> <p>General Services</p> <p>Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.</p>	<p>See the Dental Care Schedule of Benefits below and Pediatric Dental Care Benefits description for further information.</p> <p>100% of Usual and Customary Charge for Covered Medical Expenses</p> <p>50% of Usual and Customary Charge for Covered Medical Expenses</p> <p>50% of Usual and Customary Charge for Covered Medical Expenses</p> <p>50% of Usual and Customary Charge for Covered Medical Expenses</p> <p>50% of Usual and Customary Charge for Covered Medical Expenses</p>
<p style="text-align: center;">Dental Care Schedule of Benefits</p> <p style="text-align: center;">Type A – Basic Services</p> <p><u>Diagnostic and Treatment Services</u></p> <p>Periodic oral evaluation - Limited to 1 every 6 months</p> <p>Limited oral evaluation - problem focused - Limited to 1 every 6 months</p> <p>Comprehensive oral evaluation - Limited to 1 every 6 months</p> <p>Comprehensive periodontal evaluation - Limited to 1 every 6 months</p> <p>Intraoral – complete set of radiographic images including bitewings - 1 every 60 (sixty) months</p> <p>Intraoral - periapical radiographic image</p> <p>Intraoral - additional periapical image</p> <p>Intraoral - occlusal radiographic image</p> <p>Extraoral – Each Additional Radiographic Image</p> <p>Bitewing - single image Adult - 1 set every calendar year/Children - 1 set every 6 months</p> <p>Bitewings - two images - Adult - 1 set every calendar year/Children - 1 set every 6 months</p> <p>Bitewings - four images - Adult - 1 set every calendar year/Children - 1 set every 6 months</p>	

Vertical bitewings – 7 to 8 images – Adult - 1 set every calendar year/Children - 1 set every 6 months
 Panoramic radiographic image – 1 image every 60 (sixty) months
 Cephalometric radiographic image
 2D Oral / Facial Photographic Images-obtained intraorally and extraorally
 3D photographic image
 Interpretation of Diagnostic Image
 Lab test
 Collect & Prep Genetic Sample-1 per lifetime
 Genetic Test-Specimen Analysis-1 per lifetime
 Diagnostic Models

Preventive Services

Prophylaxis – Adult - Limited to 1 every 6 months
 Prophylaxis – Child - Limited to 1 every 6 months
 Topical Fluoride – Varnish -1 in 12 months for adults, 2 every 12 months for dependent children based on age limits
 Topical application of fluoride (excluding prophylaxis) - 2 every 12 months for dependent children based on age limits
 Sealant - per tooth – unrestored permanent molars - Less than age 19 - 1 sealant per tooth every 36 months
 Preventative resin restorations in a moderate to high caries risk patient - permanent tooth - 1 sealant per tooth every 36 months
 Sealant Repair –Per tooth-Permanent tooth-1 every 36 months
 Interim Caries Medicament-Permanent teeth 1 per tooth every 36 months (Molars/Bicuspid excluding Wisdom Teeth)
 Caries preventive medicament application – per tooth - 1 every 36 months
 Space maintainer – fixed – unilateral - Limited to children under age 19
 Space Maintainer- Fixed-bilateral, Maxillary-Limited to children under age 19
 Space Maintainer- Fixed-bilateral, mandibular-Limited to children under under age 19
 Space maintainer - removable – unilateral - Limited to children under age 19
 Space Maintainer removable-bilateral,maxillary-Limited to children under age 19
 Space Maintainer Removable bilateral,mandibular-Limited to children under age 19
 Re-cement or re-bond bilateral space maintainer-maxillary
 Re-cement or re-bond bilateral space maintainer-mandibular
 Re-cement or re-bond unilateral space maintainer-per quadrant
 Distal space maintainer fixed

Additional Procedures Covered as Basic Services

Palliative treatment of dental pain – minor procedure
 Consultation (diagnostic service provided by dentist or physician other than practitioner providing treatment)
 Consultation With Medical Professional
 Office Visit- after regularly scheduled hours

Type B – Intermediate Services

Minor Restorative Services

Amalgam - one surface, primary or permanent
 Amalgam - two surfaces, primary or permanent
 Amalgam - three surfaces, primary or permanent
 Amalgam - four or more surfaces, primary or permanent
 Resin-based composite - one surface, anterior
 Resin-based composite - two surfaces, anterior

Resin-based composite - three surfaces, anterior
 Resin-based composite - four or more surfaces or involving incisal angle (anterior)
 Resin Crown-1 every 60 months
 Porcelain Inlay-1 every 60 months
 2 Surface Porcelain Inlay-1 every 60 months
 3 or More Surf. Porcelain Onlay-1 every 60 months
 Re-cement inlay or re-bond inlay, onlay veneer or partial coverage restoration
 Re-cement or re-bond indirectly fabricated or prefabricated post and core
 Re-cement or re-bond crown
 Reattachment of Tooth Fragment
 Prefabricated porcelain crown - primary - Limited to 1 every 60 months
 Prefabricated stainless steel crown - primary tooth – Under age 15 - Limited to 1 per tooth in 60 months
 Prefabricated stainless steel crown - permanent tooth - Under age 15 - Limited to 1 per tooth in 60 months
 Protective Restoration
 Pin retention - per tooth, in addition to restoration

Endodontic Services

Therapeutic pulpotomy (excluding final restoration) - *If a root canal is within 45 days of the pulpotomy, the pulpotomy is not a covered service since it is considered a part of the root canal procedure and benefits are not payable separately.*
 Partial pulpotomy for apexogenesis - permanent tooth with incomplete root development - *If a root canal is within 45 days of the pulpotomy, the pulpotomy is not a covered service since it is considered a part of the root canal procedure and benefits are not payable separately.*
 Pulpal therapy (resorbable filling) - anterior, primary tooth (excluding final restoration) - *Limited to primary incisor teeth for members up to age 6 and for primary molars and cuspids up to age 11 and is limited to once per tooth per lifetime.*
 Pulpal therapy (resorbable filling) - posterior, primary tooth excluding final restoration). Incomplete endodontic treatment when you discontinue treatment. - *Limited to primary incisor teeth for members up to age 6 and for primary molars and cuspids up to age 11 and is limited to once per tooth per lifetime.*
 Pulpal regeneration – initial visit - Limited to 1 per lifetime
 Pulpal regeneration – interim medication replacement - Limited to 1 per lifetime
 Pulpal regeneration – completion of treatment - Limited to 1 per lifetime

Periodontal Services

Periodontal scaling and root planning-four or more teeth per quadrant – Limited to 1 every 24 months
 Periodontal scaling and root planning-one to three teeth, per quadrant – Limited to 1 every 24 months
 Scaling gingival inflammation - Limited to 1 every 6 months combined with prophylaxis and periodontal maintenance
 Localized delivery of antimicrobial agents via a controlled release vehicle into diseased crevicular tissue, per tooth
 Periodontal maintenance – 4 in 12 months combined with adult prophylaxis after the completion of active periodontal therapy

Prosthodontic Services

Adjust complete denture – maxillary
 Adjust complete denture – mandibular
 Adjust partial denture – maxillary
 Adjust partial denture - mandibular
 Repair broken complete denture base-mandibular
 Repair broken complete denture base-maxillary
 Replace missing or broken teeth - complete denture (each tooth)
 Repair resin partial denture base-mandibular
 Repair resin partial denture base-maxillary

Repair cast partial framework-mandibular
 Repair cast partial framework-maxillary
 Repair or replace broken clasp
 Replace broken teeth - per tooth
 Add tooth to existing partial denture
 Add clasp to existing partial denture
 Rebase complete maxillary denture - Limited to 1 in a 36-month period 6 months after the initial installation
 Rebase maxillary partial denture - Limited to 1 in a 36-month period 6 months after the initial installation
 Rebase mandibular partial denture - Limited to 1 in a 36-month period 6 months after the initial installation
 Rebase hybrid prosthesis-Replacing the base material connected to the framework-Limited to a 1 in a 36-month period 6 months after the initial installation
 Reline complete maxillary denture - Limited to 1 in a 36-month period 6 months after the initial installation
 Reline complete mandibular denture - Limited to 1 in a 36-month period 6 months after the initial installation
 Reline maxillary partial denture - Limited to 1 in a 36-month period 6 months after the initial installation
 Reline mandibular partial denture - Limited to 1 in a 36-month period 6 months after the initial installation
 Reline complete maxillary denture (laboratory) - Limited to 1 in a 36-month period 6 months after the initial installation
 Reline complete mandibular denture (laboratory) - Limited to 1 in a 36-month period 6 months after the initial installation
 Reline maxillary partial denture (laboratory) - Limited to 1 in a 36-month period 6 months after the initial installation
 Reline mandibular partial denture (laboratory) Rebase/Reline - Limited to 1 in a 36-month period 6 months after the initial installation
 Soft liner for complete or partial removable denture-indirect-A discrete procedure provided when the dentist determines placement of the soft liner is clinically indicated-Limited to a 1 in 36-month period 6 months after the initial installation
 Tissue conditioning (maxillary)
 Tissue conditioning (mandibular)
 Recement fixed partial denture
 Fixed partial denture repair, by report

Oral Surgery

Extraction, erupted tooth or exposed root (elevation and/or forceps removal)
 Surgical removal of erupted tooth requiring elevation of mucoperiosteal flap and removal of bone and/or section of tooth
 Removal of impacted tooth - soft tissue
 Removal of impacted tooth – partially bony
 Removal of impacted tooth - completely bony
 Removal of impacted tooth - completely bony with unusual surgical complications
 Surgical removal of residual tooth roots (cutting procedure)
 Coronectomy - intentional partial tooth removal
 Tooth reimplantation and/or stabilization of accidentally evulsed or displaced tooth
 Surgical access of an unerupted tooth
 Alveoloplasty in conjunction with extractions - per quadrant
 Alveoloplasty in conjunction with extractions-one to three teeth or tooth spaces, per quadrant
 Alveoloplasty not in conjunction with extractions - per quadrant
 Alveoloplasty not in conjunction with extractions-one to three teeth or tooth spaces, per quadrant
 Removal of exostosis
 Incision and drainage of abscess - intraoral soft tissue
 Suture of recent small wounds up to 5 cm
 Collect-Apply Autologous Product-1 every 36 months

Bone replacement graft for ridge preservation-per site
 Buccal/Labial Frenectomy
 Lingual Frenectomy
 Excision of pericoronal gingiva

Type C – Major Services

Major Restorative Services

Detailed and extensive oral evaluation - problem focused, by report
 Inlay - metallic – one surface – An alternate benefit will be provided
 Inlay - metallic – two surfaces – An alternate benefit will be provided
 Inlay - metallic – three surfaces – An alternate benefit will be provided
 Onlay - metallic - two surfaces – Limited to 1 per tooth every 60 months
 Onlay - metallic - three surfaces – Limited to 1 per tooth every 60 months
 Onlay - metallic - four or more surfaces – Limited to 1 per tooth every 60 months
 Crown - porcelain/ceramic substrate - Limited to 1 per tooth every 60 months
 Crown - porcelain fused to high noble metal - Limited to 1 per tooth every 60 months
 Crown - porcelain fused to predominately base metal – Limited to 1 per tooth every 60 months
 Crown - porcelain fused to noble metal – Limited to 1 per tooth every 60 months
 Crown - porcelain fused to titanium and titanium alloys - Limited to 1 per tooth every 60 months
 Crown - 3/4 cast high noble metal – Limited to 1 per tooth every 60 months
 Crown - 3/4 cast predominately base metal – Limited to 1 per tooth every 60 months
 Crown - 3/4 porcelain/ceramic – Limited to 1 per tooth every 60 months
 Crown - full cast high noble metal– Limited to 1 per tooth every 60 months
 Crown - full cast predominately base metal – Limited to 1 per tooth every 60 months
 Crown - full cast noble metal– Limited to 1 per tooth every 60 months
 Crown – titanium– Limited to 1 per tooth every 60 months
 Prefabricated porcelain/ceramic crown – permanent tooth - limited to 1 per tooth every 60 months
 Resin crown - Limited to 1 per tooth every 60 months
 Core buildup, including any pins– Limited to 1 per tooth every 60 months
 Post and core-limited to 1 per tooth every 60 months
 Prefabricated post and core, in addition to crown– Limited to 1 per tooth every 60 months
 Crown repair, by report
 Inlay Repair
 Onlay Repair
 Veneer Repair
 Resin infiltration/smooth surface - Limited to 1 in 36 months

Endodontic Services

Anterior root canal (excluding final restoration)
 Bicuspid root canal (excluding final restoration)
 Molar root canal (excluding final restoration)
 Retreatment of previous root canal therapy-anterior
 Retreatment of previous root canal therapy-bicuspid
 Retreatment of previous root canal therapy-molar
 Apexification/recalcification – initial visit (apical closure/calcific repair of perforations, root resorption, etc.)
 Apexification/recalcification – interim medication replacement (apical closure/calcific repair of perforations, root resorption, etc.)
 Apexification/recalcification - final visit (includes completed root canal therapy, apical closure/calcific repair of

perforations, root resorption, etc.)

Pulpal regeneration (completion of regenerative treatment in an immature permanent tooth with a necrotic pulp) does not include final restoration

Apicoectomy/periradicular surgery - anterior

Apicoectomy/periradicular surgery - bicuspid (first root)

Apicoectomy/periradicular surgery - molar (first root)

Apicoectomy/periradicular surgery (each additional root)

Root amputation - per root

Surgical repair of root resorption - anterior

Surgical repair of root resorption – premolar

Surgical repair of root resorption – molar

Surg Exp of Root-Anterior

Surg Exp of Root-Premolar

Surg Exp of Root-Molar

Hemisection (including any root removal) - not including root canal therapy

Intentional removal of coronal tooth structure for preservation of the root and surrounding bone

Periodontal Services

Gingivectomy or gingivoplasty – four or more teeth - Limited to 1 every 36 months

Gingivectomy or gingivoplasty – one to three teeth - Limited to 1 every 36 months

Gingivectomy or gingivoplasty - with restorative procedures, per tooth - Limited to 1 every 36 months

Gingival flap procedure, four or more teeth – Limited to 1 every 36 months

Gingival flap procedure, including root planning - one to three contiguous teeth or tooth bounded spaces per quadrant – Limited to 1 every 36 months

Clinical crown lengthening-hard tissue

Osseous surgery (including flap entry and closure), four or more contiguous teeth or bounded teeth spaces per quadrant – Limited to 1 every 36 months

Osseous surgery (including flap entry and closure), one to three contiguous teeth or bounded teeth spaces per quadrant – Limited to 1 every 36 months

Bone replacement graft - first site in quadrant - Limited to 1 every 36 months

Pedicle soft tissue graft procedure

Autogenous connective tissue graft procedures (including donor site surgery)

Non-Autogenous connective tissue graft - Limited to 1 every 36 months

Free soft tissue graft 1st tooth

Free soft tissue graft-additional teeth

Subepithelial tissue graft/each additional contiguous tooth, implant or edentulous tooth position in same graft site

Non-autogenous connective tissue graft procedure (including recipient surgical site and donor material)-each additional contiguous tooth, implant or edentulous tooth position in same graft site-Limited to 1 every 36 months

Full mouth debridement to enable comprehensive evaluation and diagnosis– Limited to 1 per lifetime

Prosthodontic Services

Complete denture - maxillary – Limited to 1 every 60 months

Complete denture - mandibular – Limited to 1 every 60 months

Immediate denture - maxillary – Limited to 1 every 60 months

Immediate denture - mandibular – Limited to 1 every 60 months

Maxillary partial denture - resin base (including any conventional clasps, rests and teeth) – Limited to 1 every 60 months

Mandibular partial denture - resin base (including any conventional clasps, rests and teeth) – Limited to 1 every 60 months

Maxillary partial denture - cast metal framework with resin denture base (including any conventional clasps, rests and

teeth)– Limited to 1 every 60 months
Mandibular partial denture - cast metal framework with resin denture base (including any conventional clasps, rests and teeth) – Limited to 1 every 60 months
Immediate maxillary partial denture-resin base (including any conventional clasps, rests and teeth)-Limited to 1 every 60 months
Immediate mandibular partial denture-resin base (including any conventional clasps, rests and teeth)-Limited to 1 every 60 months
Immediate maxillary partial denture-cast metal framework with resin denture base (including any conventional clasps, rests and teeth)-Limited to 1 every 60 months
Immediate mandibular partial denture-cast metal framework with resin denture base (including any conventional clasps, rests and teeth)-Limited to 1 every 60 months
Immediate maxillary partial denture-flexible base (including any clasps, rests and teeth)-Limited to 1 every 60 months
Immediate mandibular partial denture-flexible base (including clasps, rests and teeth)-Limited to 1 every 60 months
Removable Unilateral Partial denture-one piece cast metal (including clasps and teeth), maxillary-Limited to 1 every 60 months
Removable Unilateral partial denture-one piece cast metal (including clasps and teeth), mandibular-Limited to 1 every 60 months
Removable unilateral partial denture – one piece flexible base (including clasps and teeth) – per quadrant - Limited to 1 every 60 months
Removable unilateral partial denture – one piece resin (including clasps and teeth) – per quadrant - Limited to 1 every 60 months
Add metal substructure to acrylic full denture (per arch)-Limit 1 every 60 months.
Endosteal Implant - 1 every 60 months
Surgical Placement of Interim Implant Body - 1 every 60 months
Episteal Implant – 1 every 60 months
Transosteal Implant, Including Hardware – 1 every 60 months
Connecting Bar – implant or abutment supported - 1 every 60 months
Prefabricated Abutment – 1 every 60 months
Custom Abutment - 1 every 60 months
Abutment supported porcelain ceramic crown -1 every 60 months
Abutment supported porcelain fused to high noble metal - 1 every 60 months
Abutment supported porcelain fused to predominately base metal crown - 1 every 60 months
Abutment supported porcelain fused to noble metal crown - 1 every 60 months
Abutment supported cast high noble metal crown - 1 every 60 months
Abutment supported cast predominately base metal crown - 1 every 60 months
Abutment supported cast noble metal crown - 1 every 60 months
Implant supported porcelain/ceramic crown - 1 every 60 months
Implant supported porcelain fused to high metal crown - 1 every 60 months
Implant supported metal crown - 1 every 60 months
Abutment supported retainer for porcelain/ceramic fixed partial denture - 1 every 60 months
Abutment supported retainer for porcelain fused to high noble metal fixed partial denture - 1 every 60 months
Abutment supported retainer for porcelain fused to predominately base metal fixed partial denture - 1 every 60 months
Abutment supported retainer for porcelain fused to noble metal fixed partial denture - 1 every 60 months
Abutment supported retainer for cast high noble metal fixed partial denture 1 every 60 months
Abutment supported retainer for predominately base metal fixed partial denture - 1 every 60 months
Abutment supported retainer for cast noble metal fixed partial denture - 1 every 60 months
Implant supported retainer for ceramic fixed partial denture - 1 every 60 months
Implant supported retainer for porcelain fused to high noble metal fixed partial denture - 1 every 60 months
Implant supported retainer for cast metal fixed partial denture - 1 every 60 months

Implant Maintenance Procedures -1 every 60 months
 Scaling and debridement implant-1 every 60 months
 Implant supported crown – porcelain fused to predominantly base alloys - 1 every 60 months
 Implant supported crown – porcelain fused to noble alloys - 1 every 60 months
 Implant supported crown – porcelain fused to titanium and titanium alloys - 1 every 60 months
 Implant supported crown – predominantly base alloys - 1 every 60 months
 Implant supported crown – noble alloys - 1 every 60 months
 Implant supported crown – titanium and titanium alloys - 1 every 60 months
 Repair Implant Prosthesis -1 every 60 months
 Replacement of Semi-Precision or Precision Attachment -1 every 60 months
 Repair Implant Abutment - 1 every 60 months
 Remove broken implant retaining screw-1 every 12 months
 Abutment supported crown – porcelain fused to titanium and titanium alloy - 1 every 60 months
 Implant supported retainer – porcelain fused to predominantly base alloys - 1 every 60 months
 Implant supported retainer for FPD – porcelain fused to noble alloys - 1 every 60 months
 Implant Removal - 1 every 60 months
 Debridement periimplant defect - Limited to 1 every 60 months
 Debridement and osseous periimplant defect - Limited to 1 every 60 months
 Bone graft periimplant defect
 Bone graft implant replacement
 Implant/abutment supported removable denture for edentulous arch-maxillary- 1 every 60 months
 Implant/abutment supported removable denture for edentulous arch-mandibular- 1 every 60 months
 Implant/abutment supported removable denture for partially edentulous arch-maxillary- 1 every 60 months
 Implant/abutment supported removable denture for partially edentulous arch-mandibular- 1 every 60 months
 Implant/abutment supported fixed denture for edentulous arch-maxillary- 1 every 60 months
 Implant/abutment supported fixed denture for edentulous arch-mandibular- 1 every 60 months
 Implant/abutment supported fixed denture for partially edentulous arch-maxillary- 1 every 60 months
 Implant/abutment supported fixed denture for partially edentulous arch-mandibular- 1 every 60 months
 Implant supported retainer – porcelain fused to titanium and titanium alloys - 1 every 60 months
 Implant supported retainer for metal FPD – predominantly base alloys - 1 every 60 months
 Implant supported retainer for metal FPD – noble alloys - 1 every 60 months
 Implant supported retainer for metal FPD – titanium and titanium alloys - 1 every 60 months
 Implant Index - 1 every 60 months
 Semi-precision abutment – placement - 1 every 60 months
 Semi-precision attachment – placement - 1 every 60 months
 Abutment supported retainer – porcelain fused to titanium and titanium alloys - 1 every 60 months
 Pontic - cast high noble metal – Limited to 1 every 60 months
 Pontic - cast predominately base metal – Limited to 1 every 60 months
 Pontic - cast noble metal– Limited to 1 every 60 months
 Pontic – titanium – Limited to 1 every 60 months
 Pontic - porcelain fused to high noble metal – Limited to 1 every 60 months
 Pontic - porcelain fused to predominately base metal – Limited to 1 every 60 months
 Pontic - porcelain fused to noble metal – Limited to 1 every 60 months
 Pontic – porcelain fused to titanium and titanium alloys - 1 every 60 months
 Pontic - porcelain/ceramic – Limited to 1 every 60 months
 Inlay/onlay – porcelain/ceramic – Limited to 1 every 60 months
 Inlay – metallic – two surfaces – Limited to 1 every 60 months
 Inlay – metallic – three or more surfaces - Limited to 1 every 60 months
 Onlay – metallic – three surfaces - 1 every 60 months

Onlay – metallic – four or more surfaces -1 every 60 months
 Retainer - cast metal for resin bonded fixed prosthesis -1 every 60 months
 Retainer - porcelain/ceramic for resin bonded fixed prosthesis -1 every 60 months
 Resin retainer-for resin bonded fixed prosthesis - 1 every 60 months
 Crown - porcelain/ceramic - 1 every 60 months
 Crown - porcelain fused to high noble metal - 1 every 60 months
 Crown - porcelain fused to predominately base metal - 1 every 60 months
 Crown - porcelain fused to noble metal - 1 every 60 months
 Retainer crown – porcelain fused to titanium and titanium alloys - 1 every 60 months
 Crown - 3/4 cast high noble metal - 1 every 60 months
 Crown - 3/4 cast predominately base metal - 1 every 60 months
 Crown - 3/4 cast noble metal - 1 every 60 months
 Crown - 3/4 porcelain/ceramic - 1 every 60 months
 Retainer crown ¾ titanium and titanium alloys - 1 every 60 months
 Crown - full cast high noble metal - 1 every 60 months
 Crown - full cast predominately base metal - 1 every 60 months
 Crown - full cast noble metal - 1 every 60 months
 Cleaning and inspection of removable complete denture, maxillary-1 every 6 months
 Cleaning and inspection of removable complete denture, mandibular-1 every 6 months
 Cleaning and inspection of removable partial denture, maxillary-1 every 6 months
 Cleaning and inspection of removable partial denture, mandibular-1 every 6 months
 Repair/reline occlusal guard-1 every 24 months for patients 13 and older
 Occlusal guard adjustment-1 every 24 months for patients 13 and older
 Occlusal guard-hard appliance, full arch - 1 in 12 months for patients 13 and older
 Occlusal guard-soft appliance, full arch - 1 in 12 months for patients 13 and older
 Occlusal guard-hard appliance, partial arch - 1 in 12 months for patients 13 and older

Type D – Medically Necessary Orthodontic Services

Orthodontia Services

Limited orthodontic treatment of the primary dentition
 Limited orthodontic treatment of the transitional dentition
 Limited orthodontic treatment of the adolescent dentition
 Limited orthodontic treatment of the adult dentition
 Comprehensive orthodontic treatment of the transitional dentition
 Comprehensive orthodontic treatment of the adolescent dentition
 Comprehensive orthodontic treatment of the adult dentition
 Removable appliance therapy
 Fixed appliance therapy
 Pre-orthodontic treatment examination to monitor growth and development
 Periodic orthodontic treatment visit (as part of contract)
 Orthodontic retention (removal of appliances, construction and placement of retainer(s))

Type D – General Services

Anesthesia Services

Deep sedation/general anesthesia-first 15 minutes
 Deep sedation/general anesthesia - each 15 minute increment

Intravenous Sedation

Intravenous moderate (conscious) sedation/analgesia-first 15 minutes
 Intravenous moderate (conscious) sedation/analgesia-each 15 minute increment

Medications

Therapeutic drug injection, by report

Infiltration of a sustained release therapeutic drug-single or multiple sites

Post Surgical Services

Treatment of complications (post-surgical) unusual circumstances, by report

Pediatric Dental Benefits**EXCLUSIONS**

- Any expenses in excess of the Usual and Customary Charge.
- Adult Dental Care
- Treatment to the teeth, including orthodontic braces and orthodontic appliances, unless otherwise covered under the Pediatric and Adult Dental Care Benefit.
- Services and treatment resulting from Your failure to comply with professionally prescribed treatment;
- Any charges for failure to keep a scheduled appointment;
- Any service charges for personalization or characterization of prosthetic dental appliances;
- Office infection control charges;
- Duplicate, provisional and temporary devices, appliances, and services;
- Plaque control programs, oral hygiene instruction, and dietary instructions;
- Services to alter vertical dimension and/or restore or maintain the occlusion. Such procedures include, but are not limited to, equilibration, periodontal splinting, full mouth rehabilitation, and restoration for misalignment of teeth;0
- Gold foil restorations;
- Charges by the provider for completing dental forms;
- Adjustment of a denture or bridgework which is made within 6 months after installation by the same Dentist who installed it;
- Use of material or home health aids to prevent decay, such as toothpaste, fluoride gels, dental floss and teeth whiteners;
- Sealants for teeth other than permanent molars;
- Precision attachments, personalization, precious metal bases and other specialized techniques;
- Replacement of dentures that have been lost, stolen or misplaced;
- Medically Necessary orthodontic services provided to a Covered Person who has not met any applicable waiting period requirement.
- Repair of damaged orthodontic appliances;
- Replacement of lost or missing appliances;
- Fabrication of athletic mouth guard;
- Internal bleaching;
- Nitrous oxide;
- Oral sedation;
- Topical medicament center
- Bone grafts when done in connection with extractions, apicoetomies or non-covered/non eligible implants.
- Treatment and periodically adjusted);
- Removable appliance therapy; and
- Orthodontic retention (removal of appliances, construction and placement of retainers).

PEDIATRIC VISION SERVICES

PEDIATRIC VISION	
<p>Pediatric Vision Care Benefit (to the end of the month in which the Insured Person turns age 19)</p> <p>Limited to 1 vision examination per Policy Year and 1 pair of prescribed lenses and frames or contact lenses (in lieu of eyeglasses) per Policy Year.</p> <p>Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.</p>	<p>100% of Usual and Customary Charge for Covered Medical Expenses</p>

Pediatric Vision Benefits**EXCLUSIONS**

- Expenses for radial keratotomy.
- Any expenses in excess of the Usual and Customary Charge;
- Adult Vision Care.
- Charges for office visit exam for the fitting of prescription contact lenses, duplicate spare eyeglasses, lenses or frames, non-prescription lenses or contact lenses that are for cosmetic purposes.

PRESCRIPTION DRUG EXPENSE BENEFIT
SCHEDULE OF BENEFITS

PRESCRIPTION DRUGS		
Prescription Drugs Retail Pharmacy No cost sharing applies to ACA Preventive Care medications filled at a participating network pharmacy. Your benefit is limited to a 30 day supply. Coverage for more than a 30 day supply only applies if the smallest package size exceeds a 30 day supply. See "Retail Pharmacy Supply Limits" section for more information.		
BENEFITS FOR COVERED INJURY/SICKNESS	IN-NETWORK	OUT-OF-NETWORK
TIER 1 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail pharmacy See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy.	\$10 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	Not Covered
More than a 30 day supply but less than a 61 day supply filled at a Retail pharmacy	\$20 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	Not Covered
More than a 60 day supply filled at a Retail pharmacy	\$30 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	Not Covered
TIER 2 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail pharmacy See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy.	\$20 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	Not Covered
More than a 30 day supply but less than a 61 day supply filled at a Retail pharmacy	\$40 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	Not Covered
More than a 60 day supply filled at a Retail pharmacy	\$60 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	Not Covered

TIER 3 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail Pharmacy See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy.	\$30 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	Not Covered
More than a 30 day supply but less than a 61 day supply filled at a Retail pharmacy	\$60 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	Not Covered
More than a 60 day supply filled at a Retail pharmacy	\$90 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	Not Covered
Specialty Prescription Drugs		
For each fill up to a 30 day supply.	\$30 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	Not Covered
More than a 30 day supply but less than a 61 day supply	\$60 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	Not Covered
More than a 60 day supply	\$90 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	Not Covered
Zero Cost Drugs		
	100% of the Negotiated Charge for Covered Medical Expenses	Not Covered
Orally administered anti-cancer Prescription Drugs (including Specialty Drugs)		
Benefit	If the cost share for the Prescription Drug’s Tier is greater than the chemotherapy Benefit or Infusion Therapy Benefit, the cost share will be calculated as follows: Greater of: <ul style="list-style-type: none">• Chemotherapy Benefit; or• Infusion Therapy Benefit	
Diabetic Supplies (for prescription supplies purchased at a pharmacy)		
Benefit	Paid the same as any other Retail Pharmacy Prescription Drug Fill except, that the Insured Person’s out-of-pocket costs for covered prescription insulin drugs will not exceed \$30 per 30-day supply regardless of the amount or type of insulin that is needed to fill the Insured Person’s prescription.	

EXCLUSIONS AND LIMITATIONS

- Any drug or medicine which does not, by federal or state law, require a prescription order, i.e., over-the-counter

drugs, even if a prescription is written, except as specifically provided under Preventive Services or in the Prescription Drug Benefit section of the Certificate. Insulin and OTC preventive medications required under ACA are exempt from this exclusion;

- Drugs with over-the-counter equivalents except as specifically provided under Preventive Services;
- Allergy sera and extracts administered via injection;
- Vitamins, and minerals, except as specifically provided under Preventive Services;
- Food supplements, dietary supplements; except as specifically provided in the Certificate;
- Cosmetic drugs or medicines including, but not limited to, products that improve the appearance of wrinkles or other skin blemishes;
- Refills in excess of the number specified or dispensed after 1 year of date of the prescription;
- Drugs labeled, "Caution – limited by federal law to Investigational use" or Experimental Drugs;
- Any drug or medicine purchased after coverage under the Certificate terminates;
- Any drug or medicine consumed or administered at the place where it is dispensed;
- If the FDA determines that the drug is: contraindicated for the Treatment of the condition for which the drug was prescribed; or Experimental for any reason;
- Prescription digital therapeutics;
- Bulk chemicals;
- Non-insulin syringes, surgical supplies, Durable Medical Equipment/medical devices, except as specifically provided in the Prescription Drug Benefit section of the Certificate;
- Repackaged products;
- Blood components except factors;
- Medical marijuana, cannabis, or other supplies and/or services rendered at a cannabis dispensary. This does not include synthetic pharmaceutical products approved by the FDA and included on the Formulary.
- Any expenses in excess of the Usual and Customary Charge;
- Any drug or medicine for the purpose of weight control;
- Sexual enhancements drugs;
- Vision correction products.

VALUE ADDED SERVICES

The following are not affiliated with Wellfleet Insurance Company and the services are not part of the Plan Underwritten by Wellfleet Insurance Company. These value-added options are provided by Wellfleet Student.

Telehealth Service

The right care when you need it most

Your Wellfleet health plan gives you access to virtual care by U.S. board-certified providers. Get access to healthcare advice by phone, video, or app.

TeleHealth gives you access to board-certified physicians for Behavioral Health services. Whether you are at school, home, or traveling, Telehealth can diagnose and treat most minor medical conditions wherever and whenever you need treatment.

Register your account today and request a visit at <https://www.teladochealth.com/benefits/wellfleetstudent> or call (800)-Teladoc (835-2362).

Hinge Health gives you access to licensed physical therapists and health coaches for personalized musculoskeletal services including **virtual physical therapy** to help alleviate pain concerns.

Whether you are at school, home, or traveling, Hinge Health can assist in providing exercise therapy wherever and whenever you need treatment at **no additional cost to you**.

Register your account today and start your exercise therapy at <https://hinge.health/wellfleet>.

EMERGENCY MEDICAL AND TRAVEL ASSISTANCE

Wellfleet Student provides access to a comprehensive program that will arrange emergency medical and travel assistance services, repatriation services and other travel assistance services when you are traveling. For general inquiries regarding the travel access assistance services coverage, please call Wellfleet Student at (877) 657-5035, TTY 711.

If you are traveling and need assistance in North America, call the Assistance Center toll-free at: (877) 305-1966 or if you are in a foreign country, call collect at: (715) 295-9311.

When you call, please provide your name, school name, the group number shown on your ID card, and a description of your situation. If the condition is an emergency, you should go immediately to the nearest physician or hospital without delay and then contact the 24-hour Assistance Center.

How to Access Services

If you require medical assistance or you need assistance with a non-medical situation, such as lost luggage, lost documents or other travel issues, follow these steps:

- Inside the U.S. and Canada: Dial toll-free **(877) 305-1966**
- Outside the U.S. and Canada:

- a) Request an international operator.
- b) Request the operator to place a collect call to the U.S. at **+1 (715) 295-9311**.

Please provide the following information when you call:

- Policy number or school name
- Nature of your call and/or emergency
- Current location
- Contact phone number and email address
- Secondary point of contact
- Date of birth

24/7 Nurseline

Students who enroll and maintain medical coverage in this insurance plan have **free** access to the 24/7 Nurseline by calling (800) 634-7629. This program provides:

- Phone-based, reliable health information in response to health concerns and questions; and
- Assistance in decisions on the appropriate level of care for an injury or sickness.

Appropriate care may include:

- self-care at home
- an office or telehealth visit with a healthcare provider
- Or a visit to an urgent care center or emergency room.

Calls are answered 24 hours a day, 365 days a year by experienced registered nurses who have been specifically trained to handle telephone health inquiries.

This program is not a substitute for doctor visits or emergency response systems. The Nurseline does not answer health plan benefit questions. Health benefit questions should be referred to the Plan Administrator. The 24 Hour Nurseline toll free number will be on the ID card.

(800) 634-7629



24/7 Telehealth Counseling for Mental Health

CareConnect is an integrated behavioral health program offering students easy access to licensed mental health clinicians 24/7/365 via telephone (888) 857-5462 and website access to expert mental health and emotional wellbeing resources.

The CareConnect hotline is available at **no additional cost to you**, and you also have free access to courses, articles, and short videos that support mental health and wellbeing by visiting <https://careconnect.mysupportportal.com/welcome>.