



More choices

The Maintenance Choice[®] program with opt-out



Get the medicine you need, on your terms

With this benefit, you can decide where you fill your prescriptions for medications you take regularly.

Your choice, your way

After two retail fills, you can get a 90-day supply of your maintenance drugs at a discounted rate from a participating mail service pharmacy or at selected participating retail providers.

How to opt out

You can opt out of Maintenance Choice[®] for all your maintenance medicines. Just let us know that you'd like to continue to fill your 30-day supply at your retail pharmacy.

If you opt out, you'll pay the regular retail copay for your 30-day supply. If you don't opt out, you'll pay the full cost of your medications on the third fill.

Call us anytime to opt out of the program and continue filling 30-day supplies. We're here for you at **1-888-Rx Aetna (TTY: 711)** or **1-888-792-3862 (TTY: 711)**.



Enjoy the convenience

Save time and money: You'll save time and enjoy the convenience of delivery options from participating mail service and retail providers. Please reach out to your provider and ask what options may be available.

Have more choices: You'll have the medicines you need, when you need them.

Let's get started

Getting 90-day refills for the medicines you take regularly is easier than ever.

1. If you're filling your prescription at a local participating 90-day retail provider, your pharmacist can change your prescription to 90-day refills.

2. If you're not filling your prescription at a participating 90-day retail provider and would like to switch to a mail service pharmacy:

- **Call Customer Care at 1-888-Rx-Aetna (TTY: 711) or 1-888-792-3862 (TTY: 711).** We'll contact your doctor for a new prescription and handle all the details.
- **Order online.** Visit the website that's on your member ID card, and then sign in to your account to submit your order.



Delivery options

Your local selected participating retail provider may offer delivery options for a nominal fee.

Your selected participating mail order provider will offer shipping options, including free or expedited delivery.



Call us anytime

If you have questions or want to opt out of the 90-day supply, just call us at **1-888-792-3862 (TTY: 711).**

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Prices may vary between mail service and participating pharmacies due to dispensing factors, such as applicable local or use taxes. Customers in Hawaii only may use a Longs Drugs location. Maintenance Choice is not available in all states.

For a complete list of other participating pharmacies, log in to [Aetna.com](https://www.aetna.com) and use our provider search tool.

Para obtener asistencia lingüística en español, llame sin cargo al número que figura en su tarjeta de identificación. (Spanish)

如欲使用免費語言服務，請撥打您健康保險卡上所列的電話號碼 (Chinese)

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5722200-01-01 (8/25)

