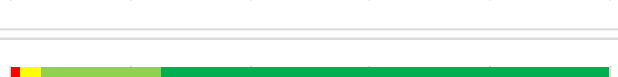
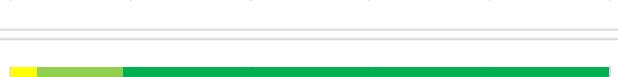


MISO Survey Bates Faculty Summary Results - 2026

Service Use	Total	Not at all	1 or 2 times a semster	1 to 3 times a month	1 to 3 times a week	4 or more times a week	Mean	Frequency Distribution
Over the course of a semester, on average, how often do you use the following services? - Recorded courses and lectures / Lecture capture	153	64.1%	21.6%	2.6%	6.5%	5.2%	1.67	
Over the course of a semester, on average, how often do you use the following services? - Generative AI tools (e.g., ChatGPT, Gemini, Firefly, Notebook LM) for academic or work purposes	153	41.8%	19.0%	11.8%	13.7%	13.7%	2.39	

Service Importance	Total	Not important	Somewhat important	Important	Very important	Mean	Frequency Distribution
How important are these services to you? - Lyceum	139	4.3%	2.9%	15.8%	77.0%	3.65	
How important are these services to you? - Lyceum support	137	10.2%	10.2%	34.3%	45.3%	3.15	
How important are these services to you? - Recorded courses and lectures / Lecture capture	129	48.8%	23.3%	9.3%	18.6%	1.98	
How important are these services to you? - Generative AI tools (e.g. ChatGPT, Gemini, Firefly, Notebook LM) for academic or work purposes	138	41.3%	20.3%	13.8%	24.6%	2.22	
How important are these services to you? - Support for the use of Generative AI Tools (e.g., ChatGPT, Gemini, Firefly, Notebook LM)	135	45.9%	22.2%	13.3%	18.5%	2.04	
How important are these services to you? - Library research instruction for academic courses	139	10.8%	18.0%	29.5%	41.7%	3.02	
How important are these services to you? - Library support for your scholarly research	136	8.8%	16.2%	27.9%	47.1%	3.13	
How important are these services to you? - Library support for your students' scholarly research	143	2.1%	7.7%	23.1%	67.1%	3.55	
How important are these services to you? - Support for your specialized computing needs	137	10.9%	18.2%	27.0%	43.8%	3.04	
How important are these services to you? - LibrarySearch	134	5.2%	9.0%	22.4%	63.4%	3.44	
How important are these services to you? - Library Research Guides	132	14.4%	22.0%	31.1%	32.6%	2.82	
How important are these services to you? - Physical library collections	137	5.8%	15.3%	26.3%	52.6%	3.26	
How important are these services to you? - Library e-book collections	137	5.8%	7.3%	21.9%	65.0%	3.46	
How important are these services to you? - Interlibrary loan	138	3.6%	7.2%	10.9%	78.3%	3.64	
How important are these services to you? - Library databases (e.g. JSTOR, EBSCOhost, Scopus)	135	3.0%	3.7%	13.3%	80.0%	3.70	
How important are these services to you? - Status information on computing problems	137	9.5%	16.8%	29.9%	43.8%	3.08	
How important are these services to you? - Support when you have a desktop/laptop computing problem	144	0.7%	3.5%	12.5%	83.3%	3.78	
How important are these services to you? - The time it takes to resolve your desktop/laptop computing problems	145	1.4%	4.8%	17.2%	76.6%	3.69	
How important are these services to you? - Departmental printers	141	0.7%	0.7%	15.6%	83.0%	3.81	
How important are these services to you? - Viz Lab	101	46.5%	16.8%	19.8%	16.8%	2.07	
How important are these services to you? - SCARAB	111	29.7%	28.8%	27.0%	14.4%	2.26	
How important are these services to you? - Support for your open access publishing needs	126	19.0%	14.3%	28.6%	38.1%	2.86	
How important are these services to you? - Archives/Special Collections	129	24.0%	26.4%	20.2%	29.5%	2.55	
How important are these services to you? - Library circulation services	134	6.7%	13.4%	26.9%	53.0%	3.26	
How important are these services to you? - Physical course reserves	134	12.7%	17.9%	28.4%	41.0%	2.98	
How important are these services to you? - Garnet Gateway	147	0.7%	0.7%	18.4%	80.3%	3.78	
How important are these services to you? - Responsiveness to your changing information technology needs	146	2.1%	11.6%	27.4%	58.9%	3.43	
How important are these services to you? - Overall direction of information technology services on campus	144	3.5%	6.3%	27.8%	62.5%	3.49	
How important are these services to you? - Overall direction of library services on campus	142	2.8%	3.5%	33.1%	60.6%	3.51	
How important are these services to you? - Your input into computing decisions that affect you	143	4.2%	14.7%	30.8%	50.3%	3.27	
How important are these services to you? - Your input into library decisions that affect you	139	2.9%	14.4%	29.5%	53.2%	3.33	
How important are these services to you? - Overall computing service	144	2.1%	2.1%	27.1%	68.8%	3.63	
How important are these services to you? - Overall library service	143	2.1%	2.8%	25.9%	69.2%	3.62	
Service Satisfaction	Total	Dissatisfied	Somewhat Dissatisfied	Somewhat Satisfied	Satisfied	Mean	Frequency Distribution
How dissatisfied or satisfied are you with the following resources and services? - Lyceum	132	6.1%	18.2%	28.0%	47.7%	3.17	



How dissatisfied or satisfied are you with the following resources and services? - Lyceum support	120		1.7%	5.0%	15.0%	78.3%		3.70		
How dissatisfied or satisfied are you with the following resources and services? - Recorded courses and lectures / Lecture capture	52		1.9%	3.8%	19.2%	75.0%		3.67		
How dissatisfied or satisfied are you with the following resources and services? - Generative AI tools (e.g., ChatGPT, Gemini, Firefly, Notebook LM) for academic or work purposes	82		15.9%	9.8%	32.9%	41.5%		3.00		
How dissatisfied or satisfied are you with the following resources and services? - Support for the use of Generative AI Tools(e.g., ChatGPT, Gemini, Firefly, Notebook LM)	63		14.3%	17.5%	33.3%	34.9%		2.89		
How dissatisfied or satisfied are you with the following resources and services? - Library research instruction for academic courses	118		1.7%	2.5%	18.6%	77.1%		3.71		
How dissatisfied or satisfied are you with the following resources and services? - Library support for your scholarly research	116		0.9%	0.9%	25.9%	72.4%		3.70		
How dissatisfied or satisfied are you with the following resources and services? - Library support for your students' scholarly research	125		0.0%	0.8%	19.2%	80.0%		3.79		
How dissatisfied or satisfied are you with the following resources and services? - Support for your specialized computing needs	115		4.3%	5.2%	21.7%	68.7%		3.55		
How dissatisfied or satisfied are you with the following resources and services? - LibrarySearch	123		2.4%	4.1%	22.8%	70.7%		3.62		
How dissatisfied or satisfied are you with the following resources and services? - Library Research Guides	107		2.8%	0.9%	25.2%	71.0%		3.64		
How dissatisfied or satisfied are you with the following resources and services? - Physical library collections	120		1.7%	6.7%	33.3%	58.3%		3.48		
How dissatisfied or satisfied are you with the following resources and services? - Library e-book collections	119		0.8%	6.7%	31.1%	61.3%		3.53		
How dissatisfied or satisfied are you with the following resources and services? - Interlibrary loan	127		0.0%	2.4%	15.0%	82.7%		3.80		
How dissatisfied or satisfied are you with the following resources and services? - Library databases (e.g. JSTOR, EBSCOhost, Scopus)	119		1.7%	3.4%	20.2%	74.8%		3.68		
How dissatisfied or satisfied are you with the following resources and services? - Status information on computing problems	123		4.1%	3.3%	22.8%	69.9%		3.59		
How dissatisfied or satisfied are you with the following resources and services? - Support when you have a desktop/laptop computing problem	136		2.9%	2.2%	18.4%	76.5%		3.68		
How dissatisfied or satisfied are you with the following resources and services? - The time it takes to resolve your desktop/laptop computing problems	137		2.9%	5.8%	19.0%	72.3%		3.61		
How dissatisfied or satisfied are you with the following resources and services? - Departmental printers	133		4.5%	8.3%	25.6%	61.7%		3.44		
How dissatisfied or satisfied are you with the following resources and services? - Viz Lab	43		0.0%	0.0%	14.0%	86.0%		3.86		
How dissatisfied or satisfied are you with the following resources and services? - SCARAB	64		0.0%	1.6%	21.9%	76.6%		3.75		
How dissatisfied or satisfied are you with the following resources and services? - Support for your open access publishing needs	74		2.7%	10.8%	27.0%	59.5%		3.43		
How dissatisfied or satisfied are you with the following resources and services? - Archives/Special Collections	69		0.0%	4.3%	14.5%	81.2%		3.77		
How dissatisfied or satisfied are you with the following resources and services? - Library circulation services	116		0.0%	0.9%	15.5%	83.6%		3.83		
How dissatisfied or satisfied are you with the following resources and services? - Physical course reserves	113		0.0%	1.8%	14.2%	84.1%		3.82		
How dissatisfied or satisfied are you with the following resources and services? - Garnet Gateway	137		5.1%	10.9%	27.7%	56.2%		3.35		
How dissatisfied or satisfied are you with the following resources and services? - Responsiveness to your changing information technology needs	123		3.3%	5.7%	26.8%	64.2%		3.52		
How dissatisfied or satisfied are you with the following resources and services? - Overall direction of information technology services on campus	125		4.8%	14.4%	28.0%	52.8%		3.29		
How dissatisfied or satisfied are you with the following resources and services? - Overall direction of library services on campus	129		0.8%	7.8%	29.5%	62.0%		3.53		
How dissatisfied or satisfied are you with the following resources and services? - Your input into computing decisions that affect you	120		9.2%	12.5%	29.2%	49.2%		3.18		
How dissatisfied or satisfied are you with the following resources and services? - Your input into library decisions that affect you	118		5.1%	8.5%	33.1%	53.4%		3.35		
How dissatisfied or satisfied are you with the following resources and services? - Overall computing service	131		2.3%	8.4%	23.7%	65.6%		3.53		
How dissatisfied or satisfied are you with the following resources and services? - Overall library service	132		1.5%	0.8%	19.7%	78.0%		3.74		

In-person or Remote	Total	Entirely in-person	Mostly in-person	Equally in-person and remotely	Mostly remotely	Entirely remotely	Mean	Frequency Distribution
Do you access the following services in-person or remotely? - IT Help Desk	140	8.6%	30.0%	44.3%	14.3%	2.9%	2.73	
Do you access the following services in-person or remotely? - Support when you have a desktop/laptop computing problem	141	10.6%	31.9%	46.1%	10.6%	0.7%	2.59	

Achievement of Goals	Total	Not at all	Slightly	Moderately	Greatly	Mean	Frequency Distribution
How much do the following contribute to the achievement of your teaching goals? - Physical and digital library collections	128	2.3%	8.6%	15.6%	73.4%	3.60	
How much do the following contribute to the achievement of your teaching goals? - Ability to access scholarly materials from wherever you are	129	0.8%	3.9%	8.5%	86.8%	3.81	
How much do the following contribute to the achievement of your teaching goals? - Working with librarians	127	3.1%	14.2%	29.1%	53.5%	3.33	
How much do the following contribute to the achievement of your teaching goals? - Technology used in courses and classrooms	131	0.0%	3.1%	19.1%	77.9%	3.75	

How much do the following contribute to the achievement of your teaching goals? - Working with technology professionals	129	3.1%	10.1%	39.5%	47.3%	3.31	
How much do the following contribute to the achievement of your research goals? - Physical and digital library collections	125	4.0%	5.6%	8.0%	82.4%	3.69	
How much do the following contribute to the achievement of your research goals? - Ability to access scholarly materials from wherever you are	125	0.0%	3.2%	6.4%	90.4%	3.87	
How much do the following contribute to the achievement of your research goals? - Working with librarians	122	13.9%	16.4%	27.9%	41.8%	2.98	
How much do the following contribute to the achievement of your research goals? - Working with technology professionals	121	14.0%	15.7%	28.1%	42.1%	2.98	
Informed	Total	Not informed	Somewhat informed	Informed	Very informed	Mean	Frequency Distribution
How informed do you feel you are about the following? - Available technology services	136	5.9%	46.3%	39.0%	8.8%	2.51	
How informed do you feel you are about the following? - Availability of assistive technologies to address disabilities	135	24.4%	47.4%	22.2%	5.9%	2.10	
How informed do you feel you are about the following? - Privacy issues related to technology	135	10.4%	43.7%	33.3%	12.6%	2.48	
How informed do you feel you are about the following? - Current issues regarding information security	136	8.8%	38.2%	38.2%	14.7%	2.59	
How informed do you feel you are about the following? - Open Access publishing	135	17.8%	39.3%	31.9%	11.1%	2.36	
How informed do you feel you are about the following? - Generative AI tools (e.g., ChatGPT, Gemini, FireflyE, Notebook LM)	135	8.1%	51.9%	27.4%	12.6%	2.44	
How informed do you feel you are about the following? - Who to contact for your desktop/laptop computing needs	136	0.7%	22.8%	49.3%	27.2%	3.03	
How informed do you feel you are about the following? - Who to contact for your instructional technology needs	135	5.2%	27.4%	45.2%	22.2%	2.84	
How informed do you feel you are about the following? - Who to contact for your copyright and Fair Use needs	135	18.5%	28.1%	37.0%	16.3%	2.51	
How informed do you feel you are about the following? - Who to contact for your Open Access publishing needs	135	28.9%	30.4%	27.4%	13.3%	2.25	
Staff Attributes	Total	Disagree	Somewhat disagree	Somewhat agree	Agree	Mean	Frequency Distribution
How strongly do you disagree or agree with the following statements with regard to the IT Help Desk staff? - Friendly	134	0.0%	2.2%	4.5%	93.3%	3.91	
How strongly do you disagree or agree with the following statements with regard to the IT Help Desk staff? - Knowledgeable	133	1.5%	0.0%	8.3%	90.2%	3.87	
How strongly do you disagree or agree with the following statements with regard to the IT Help Desk staff? - Reliable	134	1.5%	1.5%	9.7%	87.3%	3.83	
How strongly do you disagree or agree with the following statements with regard to the IT Help Desk staff? - Responsive	134	1.5%	2.2%	9.0%	87.3%	3.82	
How strongly do you disagree or agree with the following statements with regard to the library circulation staff? - Friendly	121	0.0%	0.0%	6.6%	93.4%	3.93	
How strongly do you disagree or agree with the following statements with regard to the library circulation staff? - Knowledgeable	118	0.8%	0.8%	5.9%	92.4%	3.90	
How strongly do you disagree or agree with the following statements with regard to the library circulation staff? - Reliable	118	0.8%	0.8%	3.4%	94.9%	3.92	
How strongly do you disagree or agree with the following statements with regard to the library circulation staff? - Responsive	120	0.0%	0.8%	4.2%	95.0%	3.94	
How strongly do you disagree or agree with the following statements with regard to the library reference/research staff? - Friendly	115	0.0%	0.0%	3.5%	96.5%	3.97	
How strongly do you disagree or agree with the following statements with regard to the library reference/research staff? - Knowledgeable	115	0.0%	0.9%	5.2%	93.9%	3.93	
How strongly do you disagree or agree with the following statements with regard to the library reference/research staff? - Reliable	115	0.0%	0.0%	1.7%	98.3%	3.98	
How strongly do you disagree or agree with the following statements with regard to the library reference/research staff? - Responsive	115	0.0%	0.0%	3.5%	96.5%	3.97	
How strongly do you disagree or agree with the following statements with regard to the instructional technology staff? - Friendly	111	0.0%	0.9%	2.7%	96.4%	3.95	
How strongly do you disagree or agree with the following statements with regard to the instructional technology staff? - Knowledgeable	111	0.0%	0.9%	5.4%	93.7%	3.93	
How strongly do you disagree or agree with the following statements with regard to the instructional technology staff? - Reliable	111	0.0%	0.9%	6.3%	92.8%	3.92	
How strongly do you disagree or agree with the following statements with regard to the instructional technology staff? - Responsive	111	1.8%	0.0%	8.1%	90.1%	3.86	
How strongly do you disagree or agree with the following statements with regard to the archives/special collections staff? - Friendly	70	0.0%	0.0%	2.9%	97.1%	3.97	
How strongly do you disagree or agree with the following statements with regard to the archives/special collections staff? - Knowledgeable	68	0.0%	0.0%	2.9%	97.1%	3.97	
How strongly do you disagree or agree with the following statements with regard to the archives/special collections staff? - Reliable	68	0.0%	0.0%	2.9%	97.1%	3.97	
How strongly do you disagree or agree with the following statements with regard to the archives/special collections staff? - Responsive	70	0.0%	0.0%	2.9%	97.1%	3.97	
How strongly do you disagree or agree with the following statements with regard to the classroom technology staff? - Friendly	123	0.8%	0.0%	1.6%	97.6%	3.96	
How strongly do you disagree or agree with the following statements with regard to the classroom technology staff? - Knowledgeable	123	0.8%	0.0%	2.4%	96.7%	3.95	
How strongly do you disagree or agree with the following statements with regard to the classroom technology staff? - Reliable	123	0.8%	0.0%	3.3%	95.9%	3.94	
How strongly do you disagree or agree with the following							

