

Course evaluation for:

CRN: 40999

Term: Short Term 2017

Course: Making effective phone calls

Instructor: Kate McKinnon

YOUR RESPONSES ARE ANONYMOUS

All questions are required.

1 I did all of the readings and assignments in a timely fashion:

strongly disagree Neutral strongly agree

No opinion/not applicable

2 In taking this course, I substantially increased my knowledge of the subject:

strongly disagree Neutral strongly agree

No opinion/not applicable

3 The instructor fostered my interest in the subject:

strongly disagree Neutral strongly agree

No opinion/not applicable

4 The instructor held students to a high standard of performance:

strongly disagree strongly agree

Neutral

No opinion/not applicable

5 The class meetings enhanced my understanding of the material:

strongly disagree strongly agree

Neutral

No opinion/not applicable

6 The instructor helped me to understand difficult concepts and complex ideas:

strongly disagree strongly agree

Neutral

No opinion/not applicable

7 The instructor encouraged questions and the consideration of differing viewpoints:

strongly disagree strongly agree

Neutral

No opinion/not applicable

8 The classroom environment was such that I felt included and respected:

strongly disagree strongly agree

Neutral

No opinion/not applicable

9 The course and the class meetings were well planned:

strongly disagree strongly agree

Neutral

No opinion/not applicable

10 I was able to get help from the instructor:

Neutral

strongly disagree strongly agree

No opinion/not applicable

11 The instructor's assessment of my work was helpful and timely:

Neutral

strongly disagree strongly agree

No opinion/not applicable

12 From my perspective, the learning objectives for this course were achieved:

a The concept of "dial tone" mentioned in Objective 2 is one of the most important in the proper use of a telephone when making calls. Students appreciate the significance of the dial tone as a pattern that is both elementary (a simple buzzing sound) and complex (a depressing noise indicating the call has been disconnected or is no longer in service.) Students are thus better prepared to understand the more difficult concepts associated with Advanced Phone Calling addressed in subsequent courses.

Neutral

strongly disagree strongly agree

No opinion/not applicable

b Advanced study of the roles of phones, voicemail, and text messages.

Neutral

strongly disagree strongly agree

No opinion/not applicable

c Learn the vocabulary and practice methods of respectful calling and answering.

Neutral

strongly disagree strongly agree

No opinion/not applicable

d Participate in the calling and answering process, and learn the relationships and responsibilities of all collaborators involved in generating excellent text messages.

Neutral

strongly disagree strongly agree

No opinion/not applicable

e Study and practice methodologies for translating written text into text messages.

Neutral

strongly disagree strongly agree

No opinion/not applicable

(Note – Question 12 only appears if the instructor has entered Learning Objectives for the course and if so, is reflective of the individual Learning Objectives entered.)

13 Which of the following factors influenced you to take this course (check all that apply): _____

- Major requirement
- Counts for a minor
- Counts for a GEC
- Counts for S
- Counts for L
- Counts for Q
- Counts for W1, W2, W3
- Interest in subject matter
- Reputation of instructor
- Other

14 On average, the number of hours per week I worked out of class on this course was: _____

- Never
- 1 - 3 hours
- 4 - 7 hours
- 8 - 12 hours
- more than 12 hours

15 The workload in this course was: _____

- too light
- about right
- too heavy

16 Over the entire semester, I sought help out of class:

- Never
- 1 - 3 times
- 4 - 7 times
- 8 - 12 times
- more than 12 times

17 Over the entire semester, I missed class without a dean's notice:

- Never
- 1 or 2 times
- 3 to 5 times
- 6 to 10 times
- more than 10 times

18 The grade I expect to get in this course is:

- A+ A A- passed
- B+ B B- not passed
- C+ C C- deferred
- D+ D D-
- F

19 The grade I think I deserve in this course is:

- A+ A A- passed
- B+ B B- not passed
- C+ C C- deferred
- D+ D D-
- F

Submit my course evaluation for:

Kate McKinnon: Making effective phone calls, Short Term 2017

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