Resetting your MFA/2FA in Sprintax

After letting SEO know at seo@bates.edu that you need your 2FA reset, you will receive this email prompt:

Sprintax MFA reset [External] [Inbox ×]

noreply@sprintax.com
to me ▾

Dear   .

MFA function in your account is reset by your Institution Administrator as per your request. You need to follow the link below in order to confirm your identity and access your Sprintax account:

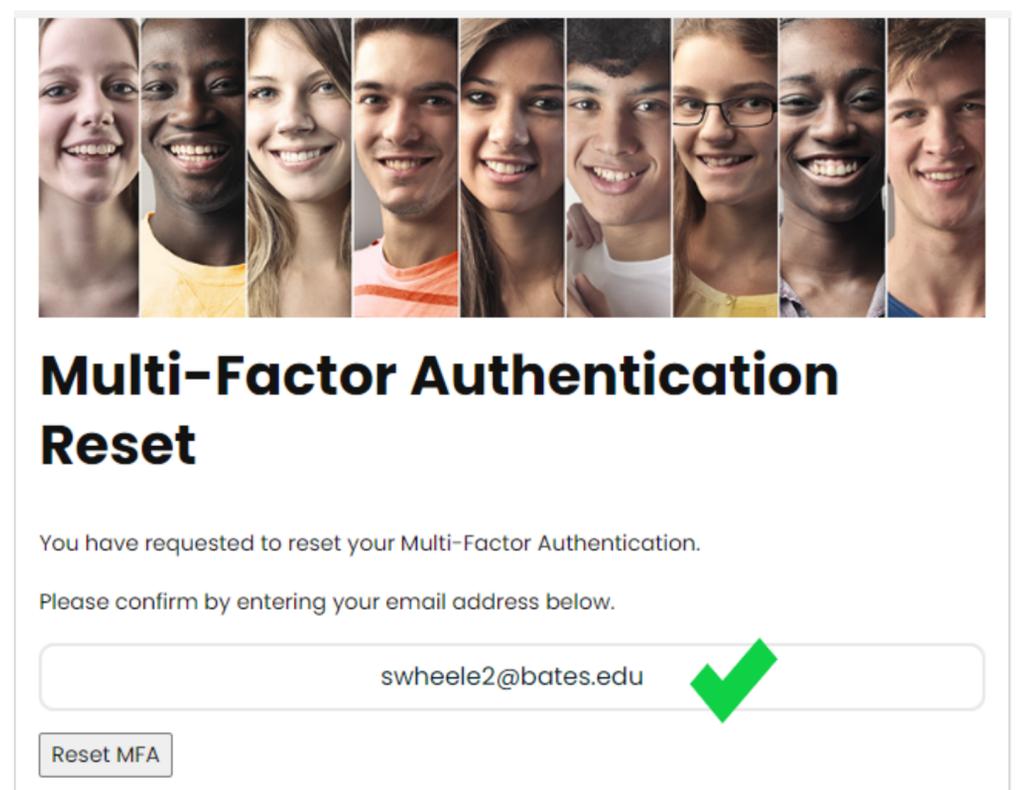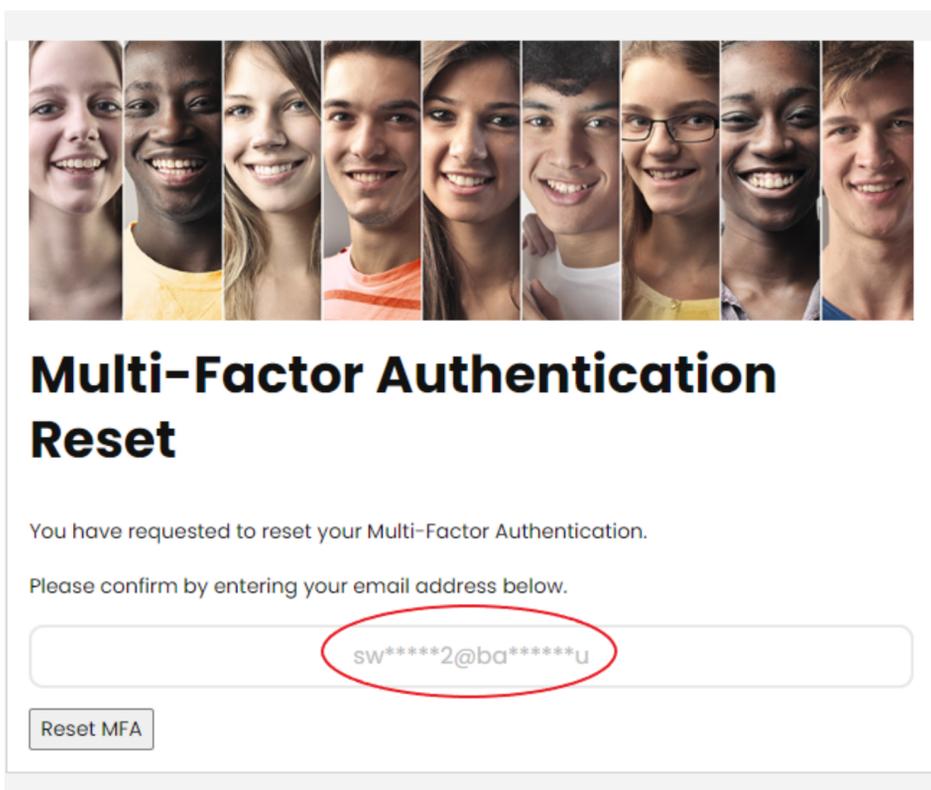https://calculus.sprintax.com/mfa/reset/7f8c4bd2683a22742e0d62b8535874edd212dfda87d309418ceafa758872ab70

Thank you,

Sprintax support team

↩ Reply   → Forward

Click the link and view the following page:

Multi-Factor Authentication Reset

You have requested to reset your Multi-Factor Authentication.

Please confirm by entering your email address below.

sw*****2@ba******u

Reset MFA

Multi-Factor Authentication Reset

You have requested to reset your Multi-Factor Authentication.

Please confirm by entering your email address below.

swheele2@bates.edu   ✔

Reset MFA

Note: Your email will come up grayed/starred out like the image on the left. You must type in your email so it looks like the image on the right.

After typing in your email, click "Reset MFA." You can then log in and set up your 2FA from your Sprintax account.